

ASSESSING + MANAGING OLDER CARE HOME RESIDENTS IN ACUTE + EMERGENCY CARE SETTINGS

CLINICAL ASSESSMENT

TARGETED + TAILORED TO PRESENTATION

PAIN

GRIMACING
WINCING
REPORTED PAIN
OBSERVE
RESTRICTED MOVEMENT
REDUCED ACTIVITY

INJURY

ADEQUATE EXPOSURE
IMAGING
TREATMENT

CAPACITY

AWI Section 47 in place?

POA appointed?

COGNITION

Record AMT4

drowsiness hyperactivity
fluctuations inattention
THINK DELIRIUM



- swallow
- mobility
- skin integrity



- signs of infection
- constipation
- urinary retention

Assess in well-lit environment
Consider visibility within department if agitated or risk of falls



KEY CONSIDERATIONS



Know their residents

Serve different needs + populations

May not have Registered Nursing Staff

Can only legally keep controlled drugs for named individuals

Oxygen is not standard in most homes - but can be arranged

Staffing safely makes accompanying to hospital challenging

Gather and share information Support shared decision-making

Ensure care home staff can manage returning resident's needs

Don't forget nutrition, hydration and regular meds while waiting



INFORMATION GATHERING

OTHER SERVICES

PARAMEDIC SUMMARY
GP REFERRAL
OOH REFERRAL



Medical History
Contact Information
KIS → DNACPR
ACP

PERSON



Next of Kin • Power of Attorney

CARE HOME STAFF

REASON FOR REFERRAL
CARE PLAN
CARE NEEDS
CONCERNS + EXPECTATIONS
MAR SHEET
CONFIRM MEDS

ADMISSION

Consider AWI if unable to consent
Avoid catheterisation, unless necessary



REVIEW MEDICATION

- Time critical drugs (Epilepsy, Parkinsons)
- Route - IV, oral, PEG
- Drugs to hold while unwell

NOTIFY:

- Next of Kin
- Power of Attorney / Guardian

DISCHARGE FROM FRONT DOOR

Return all belongings + paperwork with resident

Let Care Home know resident is returning

Share care goals



Send Supply +

CONTROLLED DRUG DOCUMENTATION

DISCHARGE LETTER

- Assessment
- Diagnoses
- Investigations
- Notes for GP / Care Home
- Treatment
- Changes in medication
- Follow-up



Scottish Government
Riaghaltas na h-Alba
gov.scot

PLAIN TEXT VERSION + GUIDANCE VIDEO:
www.gov.scot/coronavirus-care-home-guidance



OPEN CHANGE
OPENCHANGE.CO.UK