

# Homelessness National Data Collection

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## **HARSAG (Homelessness and Rough Sleeping Action Group):**

**“Improve the approach to data collection for people rough sleeping to maximise effectiveness of support provided through multi-agency working and to understand and assess progress to reducing rough sleeping.”**



# Ending Homelessness Together

## High Level Action Plan

Ending  
Homelessness  
**Together:**  
High Level Action Plan



## **Programme for Government 2017:**

**“We are setting a clear national objective to eradicate rough sleeping in Scotland and transform the use of temporary accommodation.”**



# Homelessness vision:

Everyone has a home that meets their needs  
Homelessness is ended



## National Performance Framework: Our Values

"We are a society which treats all our people with kindness, dignity and compassion.."

### To end homelessness we will:

**Embed a person-centred approach**

- MY SUPPORT IS FLEXIBLE AND BUILDS ON MY STRENGTHS AND SUCCESSES
- I ALWAYS HAVE CHOICE AND CONTROL
- I AM LISTENED TO, VALUED AND TREATED WITH DIGNITY AND RESPECT

**Prevent homelessness from happening in the first place**

- I CAN FIND SUPPORT QUICKLY IF I NEED IT, BEFORE REACHING CRISIS POINT
- I AM HELPED TO KEEP MY HOME, WHICH HELPS ME FOCUS ON OTHER GOALS
- MY HOUSING OPTIONS ARE CONSIDERED WHEN MY OTHER CIRCUMSTANCES CHANGE

**Join up planning and resources to tackle homelessness**

- I KNOW WHERE TO GET HELP
- I EXPECT SERVICES TO WORK TOGETHER, IN PARTNERSHIP WITH ME
- I TRUST THAT THE RIGHT PEOPLE ARE INFORMED ABOUT MY NEEDS AND EXPERIENCES

**Respond quickly and effectively whenever homelessness happens**

- I EXPECT MY HOUSING CRISIS TO BE RESPONDED TO WITH URGENCY
- THE HELP I GET IS RIGHT FOR ME, AND REDUCES THE RISK OF HOMELESSNESS HAPPENING AGAIN

**Prioritise settled homes for all**

- I CAN EXERCISE MY RIGHT TO ACCESS AND MAINTAIN A SAFE AND SECURE HOME
- I BUILD AND MAINTAIN POSITIVE RELATIONSHIPS AND AM PART OF THE COMMUNITY



## National Performance Framework: Our Values

'We are a society which treats all our people with kindness, dignity and compassion...'



We respect, protect and fulfil human rights and live free from discrimination

We tackle poverty by sharing opportunities, wealth and power more equally

We live in communities that are inclusive, empowered, resilient and safe

We grow up loved, safe and respected so we can realise our full potential

We are well educated, skilled and able to contribute to society

## Housing & Regeneration Outcomes Vision:

All people in Scotland live in high quality sustainable homes that they can afford and that meet their needs

### Well- functioning housing system:

- Availability and choice
- Homes people can afford
- Growth of supply

### High quality sustainable homes:

- Safe and warm
- Resource efficient
- Promote well-being

### Homes that meet people's needs:

- Accessing a home
- Keeping a home
- Supporting independent living

### Sustainable communities:

- Economically sustainable
- Physically sustainable
- Socially sustainable

## Homelessness vision:

Everyone has a home that meets their needs

Homelessness is ended

- Homelessness is only ever rare, brief, and non-recurrent due to effective prevention and rapid response when people have become homeless or are at risk of homelessness
  - Homelessness is not caused by policies that impact on the people of Scotland
- Where temporary accommodation is required it is for emergency or very specific reasons only; it is of a high standard and it is fit for the specific purpose required
  - Nobody sleeps rough

Embed a person-centred approach

Prevent homelessness from happening in the first place

Join up planning and resources to tackle homelessness

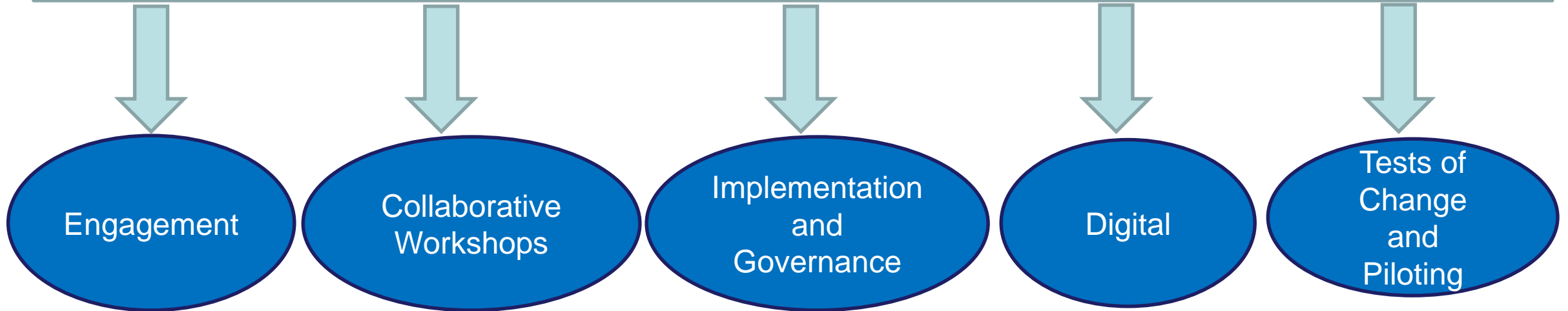
Respond quickly and effectively whenever homelessness happens

Prioritise settled homes for all



# Programme of Work

## Homelessness National Data Collection



# Engagement

- key 1-2-1 meetings with stakeholders / organisations involved / with an interest in the development of a national data collection – for example: Homeless Network Scotland, Centre for Homelessness Impact (data / evidence, SHARE Framework), Better Futures, City Ambition Network, collections by Streetwork and the Simon Community.
- key meetings with some of the other data collections mentioned in the Options Appraisal – e.g. CHAIN, SHIN, PASS.
- key meetings with other Scottish Government areas that have undertaken data collections e.g. social work case management, child protection register and health (ISD).
- The **purpose** of this engagement activity is to ensure we are not duplicating work and that we build on existing data collections in Scotland – including HL1, 2 and PREVENT 1- and consider how / if these can be connected (speak to each other) on a shared system.





# Collaborative Solution Focused Workshops

Views will be sought through the engagement work but these may be around:

- The design principles set-out in the Options Appraisal – are these the ‘right’ principles? Is there anything missing?
- The systems options set-out in the Options Appraisal – how would these work in Scotland?
- The purpose of our national data collection - What data and evidence should we collect and how could this be shared across organisations?
- Develop approaches to small tests of change.



# Implementation and Governance

- Through the workshops collaboratively develop a clear and detailed implementation plan – including a thorough consideration of costs, resources and benefits associated with designing, implementing and maintaining a national data collection system.
- And also to consider governance structures (for example, who hosts, whether to commission / tender).



# Digital

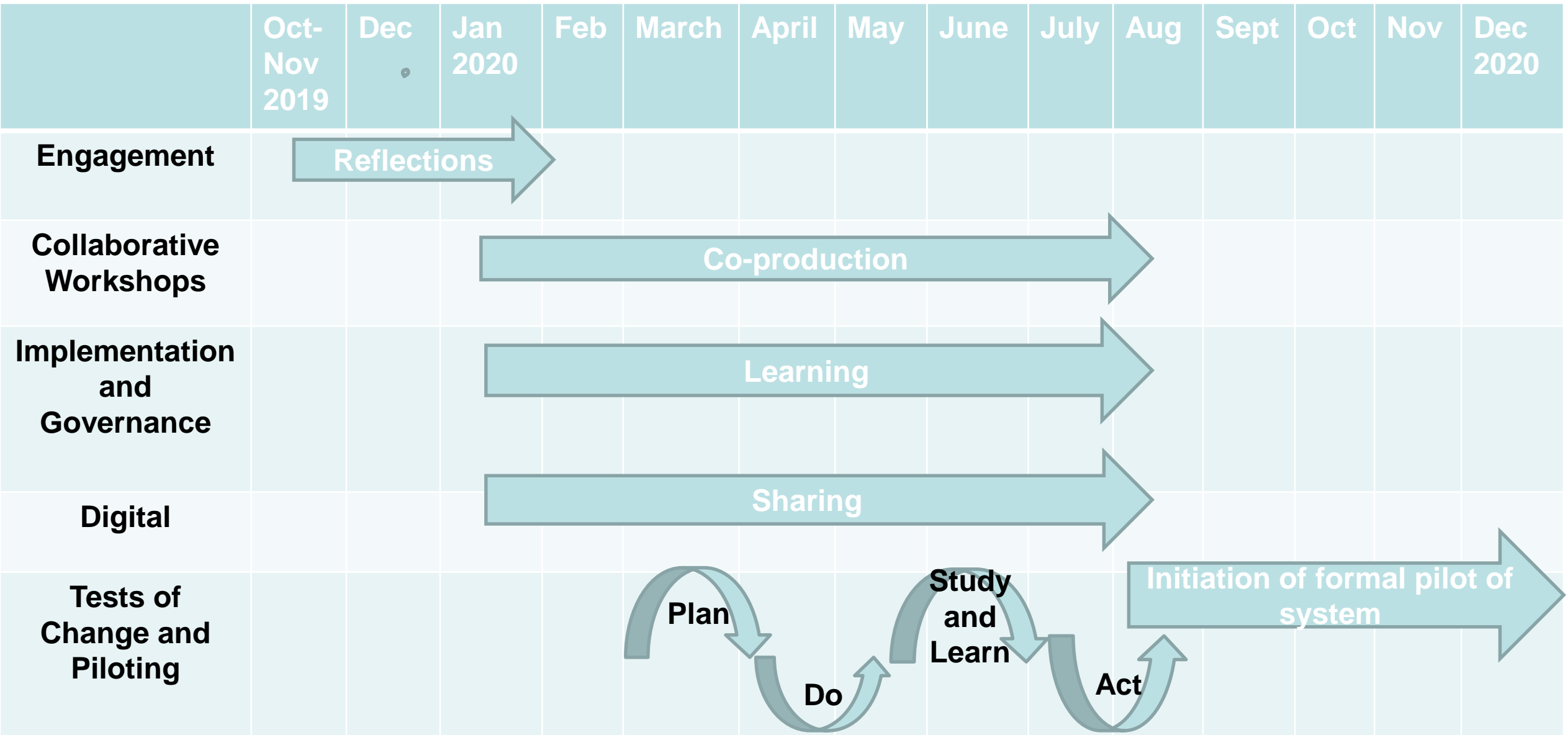
- Through the engagement and collaborative workshops, from learning and practice, consider what digital platforms would work best. Involving Digital Skills Scotland, SG Digital Teams.
- Key will also be to consult with Security and Data protection experts around collection of personal data / data protection and sharing of data between organisations.



Throughout the programme of work, of central importance will be to develop, design and **run small tests of change** to plan, do, study/learn and act – continually learning, reflecting and adapting.



# Timetable



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