





Craigiebuckler Aberdeen AB15 8QH

## Questionnaire

October 2020

Dear participant,

The National Islands Plan aims to improve outcomes for communities across Scotland's islands (www.gov.scot/publications/national-plan-scotlands-islands). To help measure progress towards the objectives set out in the Plan, we would like to ask you some questions about yourself, the area where you live and your everyday life.

Your participation will be highly valuable in helping us to understand people's current situations and perceptions of key aspects of island life. Responses to the survey will inform the Scottish Government about the progress made towards the Strategic Objectives laid out in the National Islands Plan. It is important that the person named on the envelope answers the questions with, if needed, the help of someone else; this will mean that island residents of different age groups and genders are included in the study.

You are invited to take part in this research in one of three ways:

- By completing this questionnaire and returning it in the reply-paid envelope provided,
- By filling in the questionnaire online at www.hutton.ac.uk/survey/islands or
- Over the telephone by calling 01224 395477 and leaving a message with your name and number.

If you would like to complete the survey in Gaelic, you may do so online at www.hutton.ac.uk/survey/islands. Alternatively, you can request a paper questionnaire to be sent to you or a telephone questionnaire in Gaelic by contacting the research team (details below).

All information you provide will be treated with strict confidentiality, will be stored securely, and will be used only for research purposes. An anonymised dataset will be transferred to the Scottish Government once the survey has closed. If you would like any further information, please do not hesitate to contact us.

Kind regards,

Islands Survey Team
The James Hutton Institute
Email: islands@hutton.ac.uk

Phone: 01224 395477

www.hutton.ac.uk/survey/islands



**Privacy Notice** 

The James Hutton Institute ("Hutton", "us" or "we") will use your personal data for the purposes of the research undertaken in this project, the National Islands Plan Survey. Hutton is committed to protecting your personal data and adheres to the principles of the General Data Protection Regulation ("GDPR") when processing your personal data. Our legal basis for processing your name and address is that it is necessary for the performance of research carried out in the public interest in relation to a project funded by the Scottish Government under reference no. CR/2020/06.

We may process the following types of personal information about you:

- Your name and contact details
- Any information we collect from you or hold about you as part of this research project, including data collected through the questionnaires, project management documentation and records of communications with you.

We obtained your name and postal address from Experian Marketing Services in order to select our survey sample. To learn more about how they help organisations with their marketing and advertising including how to opt out, visit www.experian.co.uk/cip.

We are the Data Controller over your personal data. For the purposes of this research project we may need to share personal information we hold about you with third party service providers who perform services on our behalf. Any such data sharing will at all times be limited to what is absolutely necessary to conduct our research project and carried out with appropriate data processing agreements and data protection safeguards in place to ensure the confidentiality and security of your information.

Your personal information is stored on secure servers in the UK and will be deleted when the survey closes on 23 November 2020. If you complete the survey online, your IP address will not be recorded. Your personal data will not be used for any other purpose and will not be transferred outside of the EEA.

Your responses to the survey will be collected anonymously. We will ask for some background details about you which will help us to produce summary statistics, but these will not be used in any attempt to reveal your identity. If you choose to share in free text responses any information that may identify you directly or indirectly, this information will be processed in line with data protection legislation and all reasonable steps will be taken to ensure confidentiality and your anonymity in any reports/publications.

If you prefer to take the survey by telephone, your identity will only be known to the staff interacting with you on the phone. This information will be treated with confidentiality and your responses will be stored anonymously.

Hutton works hard to protect your personal data and has adopted appropriate technical and organisational measures to keep it safe from unauthorised disclosure, alteration or destruction. You have rights in relation to your personal data. Please see our Privacy Notice at www.hutton.ac.uk/ terms for further information or contact our Data Protection Officer at dpo@hutton.ac.uk or by telephone on 01382 346814.







#### **Consent Form**

Please read the following and tick the box to indicate that you consent to take part in this study:

- I confirm that I have read the information provided about the study.
- I understand that my participation is voluntary and that I am free to withdraw at any time, without providing any reason and without my legal rights being affected.
- I understand that the study is being conducted by researchers from The James Hutton Institute, at the request of the Scottish Government.
- I understand that confidentiality will be maintained at all times and it will not be possible to identify me from any publications or outputs.

,	I acknowledge	that I have	read and	understood	the Privacy	/ Notice.

I hereby give my consent to take part in this study
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Please complete the questionnaire in **black or blue ink**, keeping your answers within the boxes. Please indicate your answers by marking an "x" in the box next to the answer you want to give.

### **Section 1 - About You**

Q1	
On which island do you currently live?	
Q2	
How long have you lived on this island? Enter the	number in years. years
Q3	
Do you think you are likely to stay on the island for	or the next five years? <i>Please tick one option.</i>
Yes	
□ No	
Don't know	
Q4	
How old are you? Enter the number in years.	years
Q5	
How many children aged under 16 currently live i	n your household? Enter '0' for none.
Q6	
Please indicate your current employment status.	Please tick all that apply.
Working full-time as an employee	Looking after home or family
Working part-time as an employee	Long-term sick or disabled
Self-employed / freelance	Unemployed
Training / Apprenticeship	Retired
Student	Other
Q7	
Which of the following categories represents the	total gross income per year of your
$\underline{\textbf{household}}$ (i.e. the total for all the people living	g in your household) from ALL sources before tax?
Less than £10,000	£40,000 - £49,999
£10,000 - £19,999	£50,000 - £59,999
£20,000 - £29,999	£60,000 or more
£30,000 - £39,999	Prefer not to say

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Q8									
Do you work in more than one paid job or business (including part-time crofting or farming)? <i>Please tick one option.</i>									
Yes									
☐ No									
Prefer not to say									
Q9									
Do you live and/or work on a farm, croft or smallhold	ling? Please tick one option.								
Yes									
No									
Prefer not to say									
Q10									
How would you describe your gender identity? Pleas	se tick one option.								
Male									
Female									
In another way									
Prefer not to say									
011									
What is a scattle in an a 2 New attitle according									
What is your ethnic group? Please tick one option.									
White: Scottish	Asian: Chinese, Chinese Scottish or Chinese British								
White: Other British	Asian: Other								
White: Irish	African: African Scottish or African British								
White: Gypsy/Traveller	African: Other								
White: Polish	Caribbean or Black: Caribbean, Caribbean Scottish, Caribbean British								
White: Other	Caribbean or Black: Black, Black Scottish or Black British								
Mixed: Any mixed or multiple ethnic groups	Caribbean or Black: Other								
Asian: Pakistani, Pakistani Scottish or Pakistani British	Arab, Arab Scottish or Arab British								
Asian: Indian, Indian Scottish or Indian British	Other ethnic group								
Asian: Bangladeshi, Bangladeshi Scottish or Bangladeshi British	Prefer not to say								

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Q12							
What religion	on, religious denomination or boo	dy do you b	elong to	? Please tid	ck one o	ption.	
	None		Sikh				
	Church of Scotland		Jewish	l			
	Roman Catholic		Hindu				
	Other Christian		Other				
	Muslim		Prefer	not to say			
	Buddhist						
Q13							
Which of th	ese best describes how you think	of yourse	If? <i>Pleas</i>	e tick one o	ption.		
	Heterosexual/Straight						
	Gay/Lesbian						
	Bisexual						
	Other						
	Prefer not to say						
Q14							
=	e a health problem or disability wease tick one option.	hich has la	sted, or	is expected	to last,	at least 12	2
	Yes						
	No						
	Prefer not to say						
	Section 2 - \	Your Lo	ocal <i>F</i>	Area			
Q15							
	ent do you agree or disagree with miles of your home)? <i>Please tick</i>		_		=	local area	1
		Strongly disagree I	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
	young people (under 40) who want ork here to do so						
	e (under 40) are supported and to remain, move or return here						

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To what extent do you agree or disagree with the following statements? <i>Please tick one column only</i>						n only
per statement.	6		Neither		Chara an alla	Dan't
	Strongly disagree	Disagree	agree nor disagree	Agree	Strongly agree	Don't know
Children living here are able to access a good quality primary school education						
Children living here are able to access secondary school education that offers a wide range of subjects (online or in person)						
If I wanted to, I could do a college qualification in a subject of my choice while living here (online or in person)						
If I wanted to, I could do a university degree in a subject of my choice while living here (online or in person)						
If I wanted to, I could access professional training while living here (online or in person)						
Q17						
To what extent do you agree or disagree with the	_		-	our loc	al area (v	within
3-4 miles of your home)? Please tick one column of	only per st	atement.				
	Strongly		Neither agree nor		Strongly	Don't
	disagree	Disagree	disagree	Agree	agree	know
Jobs are available to suit different interests, skills and ambitions						
Apprenticeships are available						
There are job opportunities in fishing						
There are job opportunities in agriculture						
There are job opportunities in forestry			$\Box$		$\Box$	
There are job opportunities in tourism	Ħ	Ħ	Ħ	Ħ	Ħ	Ħ
There are job opportunities in low carbon and renewable energy						
There are services available to help people find and keep jobs, e.g. job centres, recruitment agencies						
Parents have access to childcare services that suit their working hours						
Q18						
To what extent do you agree or disagree with the 3-4 miles of your home)? <i>Please tick one column o</i>	_		-	our loc	cal area (v	within
			Neither			
	Strongly disagree	Disagree	agree nor disagree	Agree	Strongly agree	Don't know
Businesses in my local area are growing						
Support is available for new businesses to start up	Ħ	Ħ	Ħ	Ħ	Ħ	Ħ
There are community-run enterprises in my local area, e.g. businesses set up by local residents to help						
with a common good					_	
Premises are available locally for running businesses						

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## Q19

To	what extent do you agree or disagree with the following statements about your local area (	(with-
in	3-4 miles of your home)? Please tick one column only per statement.	

	Strongly		Neither		Strongly	Don't
	Strongly disagree	Disagree	agree nor disagree	Agree	agree	know
People who want a croft tenancy can obtain one						
Crofters are adequately supported	一	Ħ	$\Box$	$\Box$	Ħ	П
Crofts in my area are actively managed				$\Box$		$\Box$
Crofting is economically viable without additional income from other work						
There are vacant crofts						
There are young crofters (under 40) living and working here						
Q20						
In the last five years, do you think the number of your home) has increased, decreased, or sta for less than five years, consider that period. P  Large decrease  Small decrease  Stayed about the same  Small increase  Large increase	ayed abou	ut the sam	ie? <i>If you h</i> i	•		
Q21						
To what extent do you agree or disagree with		_		t your lo	cal area (	with-
in 3-4 miles of your home)? Please tick one col	umn only	per state	Ment. Neither			
	Strongly disagree	Disagree	agree nor disagree	Agree	Strongly agree	Don't know
In general tourism has a positive impact here						
There is adequate provision for the number of tourists, e.g. parking, toilets and campervan facilities						
Q22						
To what extent do you agree or disagree with to only per statement.	the follow	ving stater	nents? <i>Plea</i> Neither	ise tick d	one colum	n
	Strongly disagree	Disagree	agree nor disagree	Agree	Strongly agree	Don't know
I can access a bus within walking distance of my home						
The local bus connects to essential services, e.g. schools, hospitals, GPs, supermarkets						
When I make journeys to or from my home, it is easy connecting between different forms of transport						



Thinking about times before Covid-19 and lockdown (before March 2020), how often did you use buses, ferries and planes? Please tick one row only per statement.

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buses, terries and planes? Please tick one row only per statement.								
	Service is not available	Never	Less than	Once a r year	Several times a year	At least once a month	At least once a week	
Buses (on your own or a neighbouring island)								
Inter-island ferries								
Ferries to and from the mainland								
Inter-island air services								
Flights to and from the mainland								
Q24								
Which of these statements do you	ı agree with	ו? <i>Tick נ</i>	all that app	ly.				
			ocal bus i	sland	erries to/ from nainland		Flights to/from mainland	
The service runs when I need it								
The service is reliable								
There is usually space on the service	when I need	d it		$\sqcup$		Ш	Ш	
Finding out about routes and times i	s easy							
The fares are good value for local res	sidents					Ш	Ш	
The fares are good value for visitors								
I do not have access to this service								
Q25								
To what extent do you agree or dis in 3-4 miles of your home)? <i>Please</i>	_		_		bout your l	ocal area	a (with-	
		Strong disagre	ly ee Disagree	Neither agree no disagree	or	Strongly agree	Don't know	
The roads, paths and pavements are condition	in good							
The roads and paths are safe for cycl	ing							
The roads, paths and pavements are accessible for wheelchairs and prama								
I feel safe using the roads, paths and here	pavements							

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#### Q26

Thinking about the homes in your local area (within 3-4 miles of your home), to what extent do you agree or disagree with the following statements? *Please tick one column only per statement.* 

	Strongly	y e Disagree	neither agree nor	A aroo	Strongly agree	Don't know
There is a variety of housing types, sizes and tenures to meet people's needs	_	Disagree	uisagree	Agree		NIOW
There is affordable housing here	一	$\overline{\Box}$	$\overline{\Box}$	$\overline{\Box}$	$\overline{\Box}$	$\overline{\Box}$
There is enough housing available to meet local demand	a 📙	H	H	H	H	H
Self-build is a viable option for home ownership	° ⊢	H	H	H	H	H
There is a high proportion of holiday lets/second homes	$\Box$	님	片	H	H	H
There is a high proportion of holiday letsysecond homes	° Ш					
Q27						
To what extent do you agree or disagree with the for <i>Please tick one column only per statement.</i>	ollowing	statement	s? <b>In the p</b> Neither	ast yea	r	Prefer
	Strongl	У	agree nor		Strongly	not to
	_	•	disagree	Agree	agree	say
My heating bills have increased						
I could afford to keep my home warm						
My home sometimes felt uncomfortably cold in the win	nter 🔲					
Q28						
Please indicate whether or not you engaged in the Please tick one column only per statement.	behaviou	ırs below.	In the past	t <b>year</b> No	Prefer to sa	
I have sought advice about heating my home and/or pa	ying my h	eating bills				
I have received help from an energy efficiency scheme, insulation or a new boiler in my home	e.g. to ins	stall				
I have had to choose between keeping my home warm essentials for myself and my family	and buyir	ng food or				
I have used a food bank or other food support system fo	or myself	or my fami	ly 📙			
Q29						
Does your household currently have access to the in	nternet f	rom home	? Please ti	ck one d	ption.	_
Yes						
∐ No						
Don't know						
Q30						
To what extent do you agree or disagree with the fo	ollowing	statement	s? <i>Please</i> t	ick one	column	
only per statement.			Neither			
	trongly isagree [		gree nor disagree	Agree	Strongly agree	Don't know
My internet connection at home is fast enough to do what I want online						
My internet connection at home is reliable						



How confident are you using the Internet to do the f	ollowing thi	ngs? Ple	ease tick o	ne column	only per
statement.		Not nfident	Fairly confident	Very confident	Don't know
Sending and receiving emails					
Shopping online		$\overline{\Box}$	$\Box$	$\overline{\Box}$	$\overline{\Box}$
Using public services online, e.g. getting information about ransport and libraries	out schools,				
Attending health and social care appointments, e.g. GP appointment, hospital consultation					
Streaming videos and TV programmes		Ш	Ш		
Video chatting to friends and family, e.g. by WhatsApp, Z	ʻoom, Skype				
Using social media, e.g. Twitter, Facebook, Instagram					
Q32					
To what extent do you agree or disagree with the fol only per statement.	lowing state	ements?	Please tid	ck one colui	mn
			ther	6.	
	ongly agree Disagro	•	e nor igree Ag	Strong ree agree	
There is a good mobile phone signal in my home	ı ı	Г	j ŗ	¬	
There is a good mobile phone signal in my local area		Ē			
Q33					
Have you accessed a health or social care appointme sultation? <i>Please tick one option.</i>	ent online, e	.g. GP a	ppointme	nt, hospita	l con-
Yes					
□ No					
Don't know					
Q34					
To what extent do you agree or disagree with the fol	_	ements	hinking	about time	es
before Covid-19 and lockdown (before March 2020)  Please tick one column only per statement.	)				
• •	alv	Neith		Strongly	/ Don't
Stron disag	gıy ree Disagree	agree disag		Strongly ee agree	know
I could easily access a hospital				1 🗆	
Leguld easily access a CD			i	i 📙	$\vdash$
I could easily access a GP				1 1 1	
I could easily access a GP					H
I could easily access mental health services					
I could easily access mental health services  I could easily access a dentist					

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To what extent do you agree or disagree with the following statements? **Thinking about times** before Covid-19 and lockdown (before March 2020)...

before Covid-19 and lockdown (before March 20	)20)					
Please tick one column only per statement.			Neither			
	Strongly		agree nor		Strongly	Don't
	_	Disagree	disagree	Agree	agree	know
There were places I could go to take part in sports an physical exercise, e.g. gym, swimming pool, running track, football pitch	d 🔲					
Sports facilities were good quality and well maintained						
Sports facilities were affordable						
Q36						
Thinking about times before Covid-19 and lockd	own (bef	ore March	<b>n 2020),</b> ho	w often	were you	
physically active (e.g. walking, cycling, participation	ng in spor	t)? <i>Please</i>	tick one o	ption.	·	
Never						
Less than once a month						
About once a month						
About once a week						
More than once a week						
Q37						
To what extent do you agree or disagree with the	following	stateme	nts about v	our loca	Larea (wi	th-
in 3-4 miles of your home)? <i>Please tick one colum</i>				our roca	area (Wi	<b></b>
			Neither			
	Strongly	D:	agree nor		Strongly	Don't
The environment is along and litter from	disagree	Disagree	disagree —	Agree	agree —	know
The environment is clean and litter free	$\square$	$\vdash$	$\vdash$	H	$\mathbb{H}$	H
The air quality is good  I see a lot of wildlife		$\square$	$\vdash$	Н	$\mathbb{H}$	님
	<u> </u>					
There are green or blue spaces within a 5-minute wal of my home, e.g. a park, countryside, wood, play area riverside, sea or beach						
It is easy to recycle household waste, e.g. glass, plastic, cans, paper						
It is easy to dispose of bulky household waste, e.g. furniture, white goods						
There is a local facility where I can donate things I no longer use						



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Please indicate whether or not you engage in the	ie behav	iours belo	w. Please ti	ick one (	column on	ly
per statement.					Don't	
			Yes	No	know	
I use an electric or hybrid vehicle				Ц	$\sqcup$	
I use LED light bulbs in my home				Ш	Ш	
I have installed equipment to generate renewable e home, e.g. solar panels, wind turbine, heat pump	energy for	use in my				
I have chosen a greener electricity supplier for my h	nome					
I buy food from local sources					$\Box$	
I am a member of an environmental organisation						
Q39						
To what extent do you agree or disagree that yo organisations? <i>Please tick one column only per s</i>			ecisions ma	de by th	ne followir	ng
			Neither			
	Strongly disagree	Disagree	agree nor disagree	Agree	Strongly agree	Don't know
The Local Authority				, igicc		
The Health Board	H	H	H	H	H	H
The Housing Association	H	H	H	H	H	H
The Scottish Government	H	H	H	H	H	H
The UK Government	H	H	H	H	H	H
My community council	H	H	H	H	H	H
Community organisations, e.g. development trusts,						
community groups	Ш	Ш		Ш		Ш
Marine planners						
Q40						
To what extent do you agree or disagree with the in 3-4 miles of your home)? Please tick one colu		_		t your lo	ocal area (	with-
	,	<i>p</i> =	Neither			
	Strong	•	agree nor		Strongly	Don't
	disagre	e Disagre	e disagree	Agree	agree	know
I see myself as belonging to my local community						
There are physical spaces where the community can come together (e.g. community halls)						
There is a strong sense of community						
Q41						
To what extent do you agree or disagree with the live? Please tick one column only per statement.		ing staten	nents about	t the isla	and where	you
· ·		•	Neither		Choraci	D =21
	Strong disagre	•	agree nor e disagree		Strongly agree	Don't know
There is investment in cultural and historic places a facilities	_					
Islanders' creative talents are supported and nurtur	red $\square$					
and the same of th	Ш	ш	ш			ш

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Thinking about times before Covid-19 and lockdown (before March 2020), how often did you go to this type of event or place? Please tick one column only per statement.

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	Never	Less than once a year	Once a year	Several times a year	At least once a month	At least once a week
Cinema (including mobile)						
Library (including mobile and online)	$\overline{\Box}$	$\overline{\Box}$		$\overline{\Box}$	$\Box$	$\Box$
Live music event	$\overline{\Box}$	$\overline{\Box}$	一	$\Box$	$\Box$	一
Theatre, e.g. pantomime, musical, play	$\Box$	Ħ	Ħ	一	Ħ	Ħ
Ceilidh or community dance	$\overline{\Box}$	$\Box$	一	一	$\Box$	一
Dance show/performance, e.g. ballet	$\Box$	H	一	一	$\Box$	一
Historic place, e.g. castle, stately home and grounds, battle or archaeological site						
Museum						
Art gallery		$\overline{\Box}$		$\Box$	$\overline{\Box}$	
Exhibition, including art, photography and crafts	$\Box$	$\Box$	一	一	$\Box$	
Culturally specific festival, e.g. Up Helly Aa, feis, agricultural shows, local gala days						
Streaming of a live performance (e.g. theatre or dance) into a local venue such as a cinema or community hall						
Q43  To what extent can you use the following langua	ges? <i>Tio</i>	ck all that ag	oply.			
, Understand Speak Rea			. ,			
English	1 [	1				
Scottish Gaelic	i H	1				
Scots	1	] ]				
A local dialect, e.g. Orkney or Shetland dialect		]				
Please answer Q44 only if you speak <u>Scots or a</u>	local di	ialect:				
In your daily life, how often do you speak Scots of	or a las	al dialact (a	a Orlena	, or Chatla	nd dialast	<u> </u>
to the following groups of people? <i>Please tick or</i>		•	_	y Oi Siletia		•
		, ,	ess than	About		More than
			once a	once a	once a	nce a
		Never	month	month	week	week —
Friends		H	H	$\vdash$	H	님
Family		H	H	H	H	님
Neighbours Colleagues/fellow students (leave blank if not applic	able)					



#### Please answer Q45 and Q46 only if you speak <u>Scottish Gaelic</u>:

$\cap$	Δ	5
u	┰	_

In your daily life, how often do you speak Scottish	Gaelic to	the follow	wing gro	ups of p	eople? P	lease
tick one column only per group.		l ess	than A	About	About	More than
		one	ce a o	nce a	once a	once a
Friends	Nev	er mo	nth n	nonth	week	week
Family	F	┧ ┝	$\frac{1}{3}$	님	H	H
Neighbours	<u> </u>	i	╡	H	H	H
Colleagues/fellow students (leave blank if not applica	ble)	j E				
Q46						
To what extent do you agree or disagree with the only per statement.	following	statemer			one colun	nn
, ,	Strongly		Neithe agree no		Strongl	v Don'i
		Disagree	_		_	know
There is support for Gaelic speakers to live and work here						
I can access public services in Gaelic (e.g. health and social care services, housing)						
I can contribute to decisions that affect my local area in Gaelic		Ш				Ш
	s about t	L he survey	, your lo	ocal area	a or the N	L lationa
area in Gaelic	s about t	he survey	, your lo	ocal area	a or the N	L  lationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	lationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	LI lationa
area in Gaelic  Please use the space below to add any comment	ss about t	he survey	, your lo	ocal area	a or the N	LI lationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	LIationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	lationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	lationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	lationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	lationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	Jationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	lationa
area in Gaelic  Please use the space below to add any comment	s about t	he survey	, your lo	ocal area	a or the N	lationa
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#### Thank you for completing this questionnaire!

Please place the questionnaire in the reply-paid envelope provided and put it in the post.

For more information about the National Islands Plan, please visit: www.gov.scot/publications/national-plan-scotlands-islands

If you have any questions about the questionnaire or the project, please contact the research team using the details on the front page.





