



**Better data. Better results.  
Tackling street homelessness  
more effectively in Scotland**



**The data we have on street  
homelessness in Scotland only  
shows a partial picture.**



**We aren't measuring people's  
pathways off the streets.  
What we do measure is **not**  
**joined up** and **incomplete**.**



**To improve results at scale we need to have a better overview of the street homelessness problem.**



# Start with the end goal in mind





**Accelerate progress** by ensuring that when we help people affected by homelessness we do so **as effectively as possible.**



# Centre for Homelessness Impact

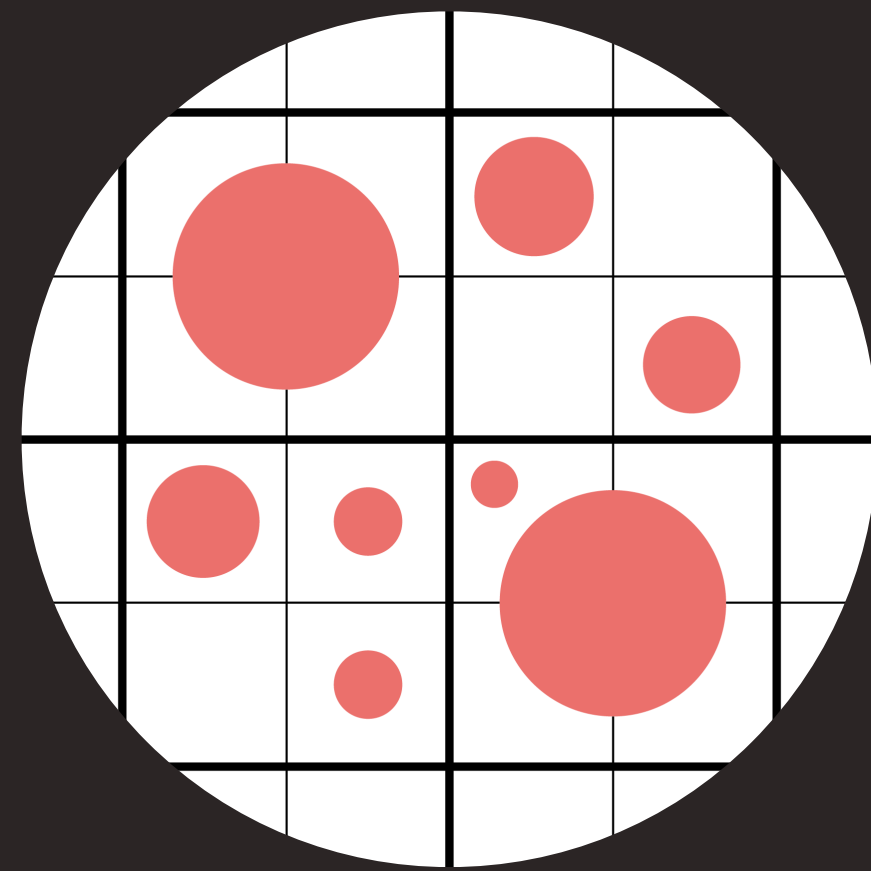


We are here to help change-makers **accelerate** their use of evidence and data to achieve **better results** for people affected by homelessness.





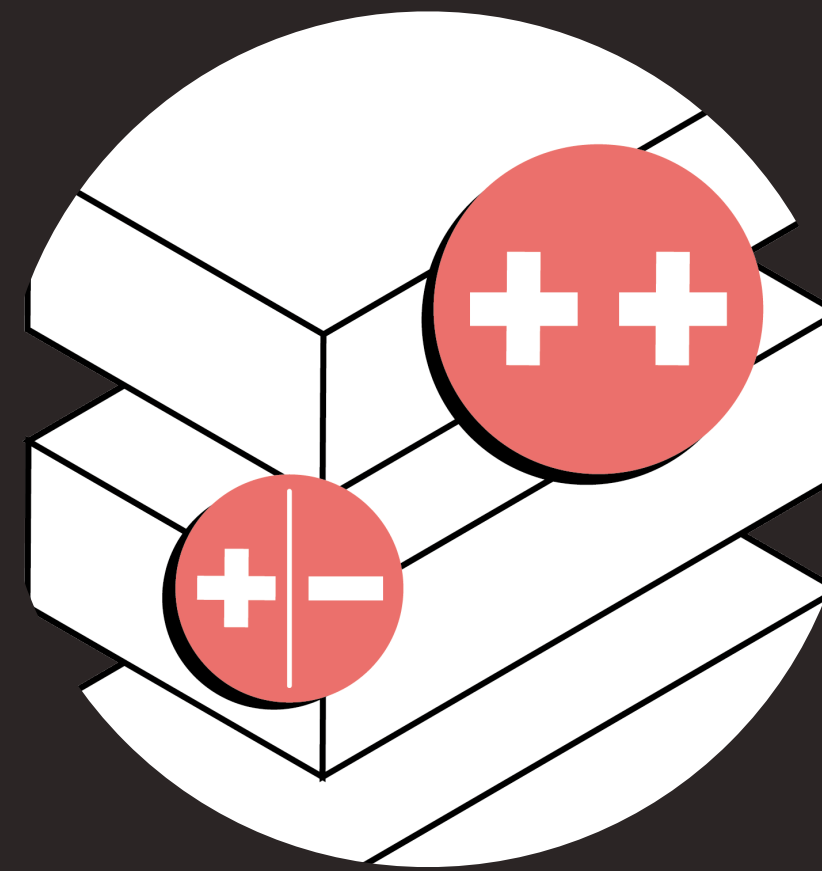
# Our flagship tools



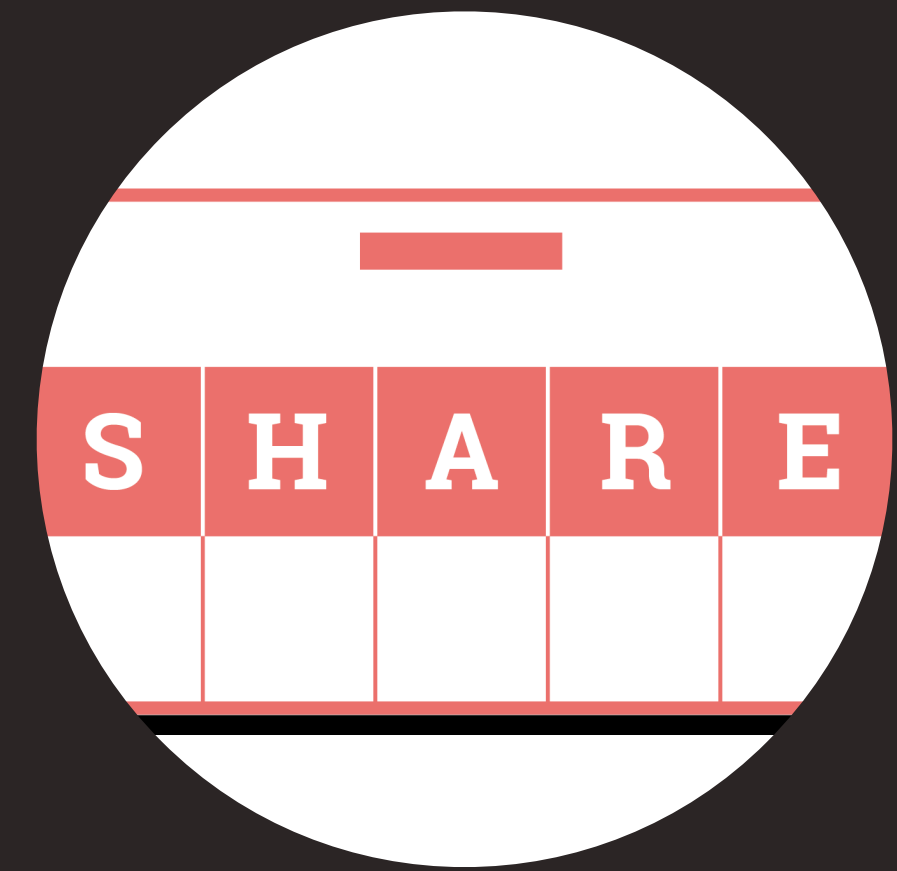
**Evidence and  
Gap Map**



**Evidence  
Finder**



**Intervention  
Tool**



**SHARE  
Framework**



RESOURCES + LEADERSHIP

VISION

**Any experience of homelessness  
is rare, brief and non-recurrent**

**S**

**H**

**A**

**R**

**E**

**Smart  
Policy**

Design smart  
policies and  
programmes

**Housing  
system**

Create a housing  
system that leaves  
no one behind

**All in it  
together**

Make ending  
homelessness a  
shared priority

**Relational**

Connect people  
with place and  
each other

**Ecosystem  
of services**

Grow a person-  
centred ecosystem  
of services



HOW MIGHT A MONITORING SYSTEM...

**...Support joint working?**

**...Assist service and policy planning?**

**...Track trends?**

**...Measure the impact of decisions?**



EXAMPLES OF EXISTING SYSTEMS

**CHAIN (London)**  
**SHIN (Wales)**  
**Built for zero (USA)**

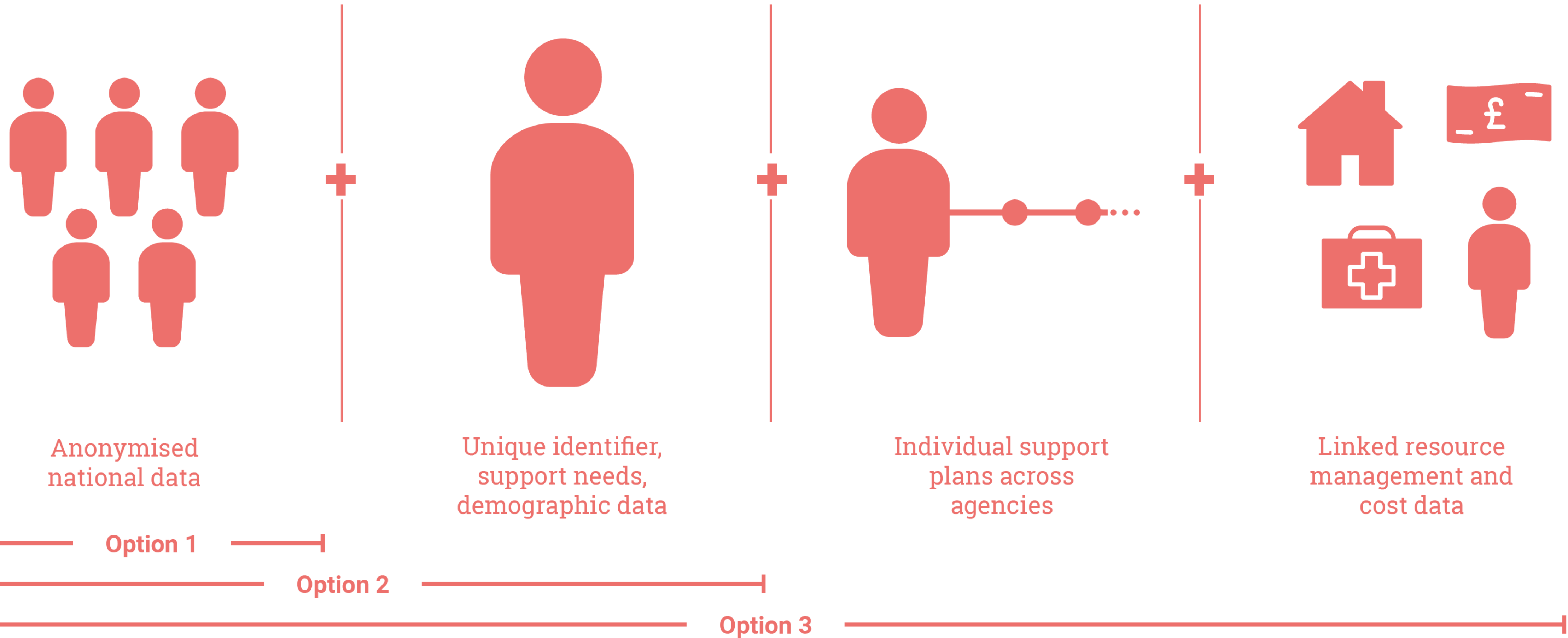


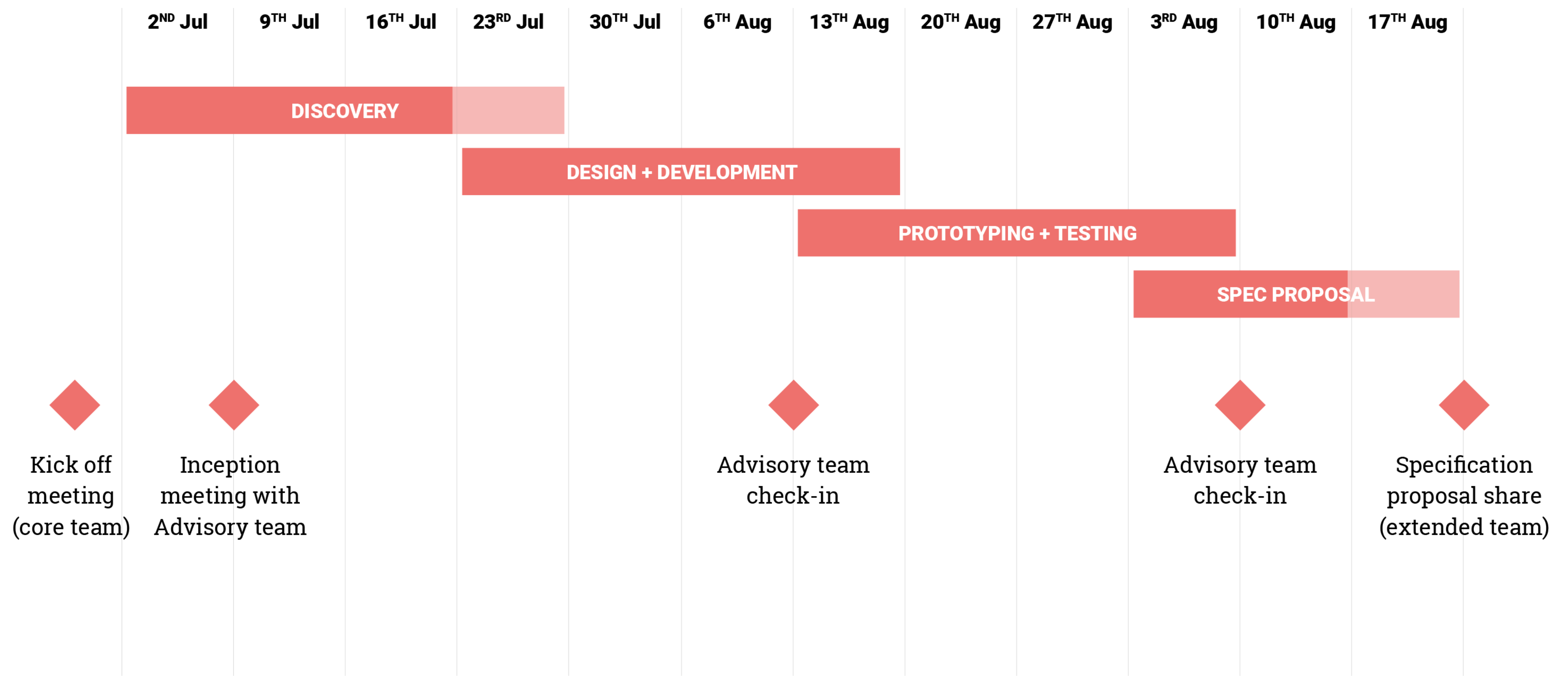
INITIAL HYPOTHESIS FOR OPTIONS

**Improve existing data + build  
a case management system  
with smart supporting data**



USEFULNESS OF DATA







## FURTHER ACTIVITIES (SEPTEMBER – DECEMBER 2018)

- Cost-benefit analysis
- Identifying and meeting with potential IT/IS vendors
- Longitudinal pilots + developed prototypes to be run with LAs
- Assessment of how the data system can inform recommendations 19+20 from HARSAG (i.e. reinstating questions of housing services and data reporting to parliament)
- Ongoing stakeholder engagement (building momentum with LAs, getting buy in for the new system, providing a platform for government, LAs and the wider homelessness sector to showcase 'bright spots' where data is being used effectively)
- Initial figures -- which can be taken to parliament early 2019 -- from pilot areas
- Final system specification prepared





**What do you think will be important to prioritise as we embark on this project?**