appropriate.
(Tick one only)

Executive Agencies and NDPBs

Local authority

Other statutory organisation

Registered Social Landlord

Representative body for private sector organisations

Representative body for third sector/equality organisations

Representative body for community organisations

Representative body for professionals

Private sector organisation

Third sector/equality organisation

Community group

Academic

Individual

Other – please state...

4. Please indicate which category best describes your organisation, if

## **CONSULTATION QUESTIONS**

Question 1: Do you have experience, or know of, social landlords acting as 'pioneers' in addressing energy efficiency?
Yes ☐ No ⊠
Question 1(a): If 'yes', please provide details, including any web links/contact details you may have.
Question 2: For landlords, what is the greatest cause of SHQS exemptions in your stock? Is there anything that the Scottish Government could do to assist in reducing exemptions?
Question 3: What has been your experience in improving properties in mixed tenure estates?
Capacity of owner occupiers to participate in improvement works.
Question 3(a): If you have developed solutions to work with owners and/or private sector tenants, please provide details.  Encouraging owners to contribute towards sinking fund for future major repairs. Incorporated a cost contribution for NSSE owners in recently completed development
Question 4: The Energy Efficiency Standard for Social Housing will directly affect a diverse group of social sector tenants who have individual needs and experiences. In your view, is improving the energy efficiency of social rented housing a priority for tenants?
Yes No
It is for tenants living in properties with low EPC ratings.
Question 4(a): <u>If 'yes'</u> , are the suggested 'potential benefits' broadly the right ones? Are there any others you would suggest?
Agree in principle, however, the responsibility for educating people about energy efficiency should not be an RSL duty.
Question 4(b): <u>If no</u> , why is this? How would you suggest we increase tenant awareness of the importance of energy efficiency?

Energy Advice Agencies, Energy Suppliers	
Question 5: Do you consider any particular equality groups will be at significant risk as a result of this new policy? If so, please outline what measures you consider appropriate to minimise risk.	
This policy has the potential to result in increased rent levels and although the group that will be most disadvantaged by this are not a standard "equality" group, they will be the people who may already be on low incomes and ineligible for help with rental costs.	
Question 6: Do you think the implementation of the Standard will cause as undue financial burden on any particular equality group? If so, we would welcome your views on what action could be taken to minimise that burde	
See comments at 5 above. Government/other funding to assist with EE works	
Question 7: What else would you suggest to help tenants better manage t energy consumption?	their
Question 8: Do you think that example case studies will be helpful or unhelpful in taking forward the Standard?	
Helpful ⊠ Unhelpful □	
The case studies will help understand the effect on energy efficiency rating that particular measures will have	
If you think they are helpful:	
Question 8 (a): Are these the right range of dwelling types to be represent as case studies? Yes $\boxtimes$ No $\square$	ted
Comments	
Question 8 (b): Are there any other types (including hard to treat) that you would like to be included as a case study? Yes No	Į.
Question 8 (c): <u>If yes</u> please state type and say why you think they should included?	d be
High rise/multi-storey flats. Mezzanine properties.	

Question 9: What are your views on using the SAP/RdSAP methodology for regulating energy performance in the social rented sector?

Some landlords will have EPC and other energy assessments for all or most of their properties based on Rd SAP 2005, 2009 v9.0 and in future some on 2009 v9.91. Therefore it is crucial that the new standard sets out the minimum requirements using all 3 methods otherwise landlords will be unable to use existing data which has been produced at significant expense. Substantial cost and resources involved in re-assessments

efficiency performance of dwellings at that time?
Yes □ No ⊠
If not, please provide details.
The 1990 baseline is based purely on assumptions and are inaccurate as many of the future measures are already in place in 1990
Question 11: Are the suggested improvements in the 'Further Measures' and 'Advanced Measures' columns of the case studies realistic and feasible?  Yes ⊠ No □
RSLs generally have only one source of income, this being rental income. The low energy lighting reductions are on paper easy to achieve, however in reality many tenants do not find this type of lighting desirable; landlords also have no control over the type of lighting used by tenants, this however could be controlled by the government through phasing out the sale of non LEL products, however like all energy saving products, there is a significant cost and therefore lengthy payback period.
Question 11 (a): Please provide further explanation of any measures that you think should <u>not</u> be included within the modelled case studies.
See above
Question 11 (b): Please provide further explanation of any measures not currently included in the case study modelling that you would like to see included?
Comments
Question 12: Taking into account the factors outlined in paragraphs 6.5 and 6.6 of the consultation document, do you agree that establishing a minimum Environmental Impact rating for the main dwelling types is the most practicable format for the standard?
Yes □ No ⊠
If not, please explain why.

Given that our remit is to provide services to our tenants, this measure is not easy to describe or understand, we feel that tenants would better relate to the Energy Efficiency rating as it can be quantified in potential cost savings.

Question 13: If you think that the standard should be a minimum  Environmental Impact rating, do you think that there should also be a safeguard that the dwelling's <i>current</i> Energy Efficiency rating should not reduce?
Yes No No
Comments
Question 14: In assessing your stock against the proposal for a new standard for social housing, do you foresee any significant challenges in obtaining individual property details across your stock?
Yes □ No ⊠
lf yes, please explain why.
Comments
Question 15: Do you think that the ratings at paragraph 6.7 of the consultation document are suitably challenging?  If not, please give explanations why not and suggest more suitable ratings.
Yes ⊠ No □
As noted we feel the energy efficiency rating should be used, however regardless of which rating, the ratings will be problematic in some instances. The assessment should be against a Band, rather than a number within a band.
Question 16: Do you think the suggested energy efficiency rating for electrically heated detached homes and bungalows undermines the SHQS? Please explain your choice.
Yes ⊠ No □
By 2015 these properties should already achieve a higher standard, not sure why a lower standard would be proposed for 2020
Question 17: What are your views on whether <u>all</u> social rented dwellings should be heated by gas, electricity or renewable heat sources by 2030?

Question 18: Do you think that either of the options set aside ('Establish a set of measures that all homes would be required to meet' OR 'Set a minimum percentage reduction in emissions for each of the different dwelling types') should be reconsidered?
Yes □ No ⊠
If yes, please explain which option you prefer and why.
Comments
Question 19: Do you agree that the standard should apply to all individual homes and not be aggregated across a landlord's stock? Is this practicable?
Yes, it is important to focus on the properties that are in greatest need of improvement.
Question 20: Paragraph 6.14 in the consultation document suggests a way of dealing with those more unusual properties that are harder or more expensive to treat. The approach is to use the 1990 base assumptions to record a baseline for each individual dwelling and then to calculate a set percentage reduction to identify a required improvement. Do you agree that this approach to unusual dwellings could offer a reasonable way forward for applying a standard to these dwellings?
Yes ⊠ No □
Whilst we agree with this, if adequate funding was provided for hard to heat homes, they could be brought up to the same standard as all other homes.
Question 20(a): Do you agree that the percentage reduction for unusual dwellings should correspond to Climate Change targets and be set at 42%?  Yes \[ \subseteq \text{No} \simeq \text{\infty}
If not, at what level do you think the reduction for unusual dwelling should be set that will be achievable but provide a meaningful contribution to the improved energy efficiency of social rented housing?
Question 21: Do you think that there should be exceptions to the proposed energy efficiency standard? <u>If so</u> , how should they be treated?
Yes ⊠ No □
There will be occasions where it is not economical to achieve the standard.  Landlords will already have asset management plans in place which cover the period up to 2020, with minimal scope for incorporating additional requirements, without impacting on rent levels. Further with transfer

Question 22: Are there any other relevant sources of funding that can help social landlords improve the energy efficiency of their stock? Comments Question 23: Given the range of financial assistance available to landlords, do you agree that the standard can be achieved without disproportionate cost? If not, please explain why. Yes ☐ No ☒ At this time it is not possible to know what the costs of achieving the standard might be and the consultation may therefore be premature on this point. Question 24: We see an opportunity to advance gender equality in the creation of jobs to undertake the retrofitting works in industries that have traditionally been male-dominated. Your views on how we can maximise gender equality in job creation would be welcome. Comments Question 25: Are there any other data sources you could suggest to monitor the proposed energy efficiency standard? Comments Question 26: Would you welcome the Scottish Housing Regulator (SHR) monitoring the proposed standard both in the interim period and longer-term or would you prefer an alternative body to carry out this role? If so, who and how? Yes ⊠ No □ Question 27: Are there any other costs associated with monitoring landlords' progress towards the energy efficiency standard? Yes ⊠ No □ As landlords carry out energy efficiency improvements they will require to re-assess the energy rating of the buildings concerned, in many cases this will require the use of consultants and therefore will have a cost attached, it will also require the reproduction of EPCs once they reach their expiry date.

commitments and with welfare reform impact, there will be less scope to

increase rent levels.

2050? If so, what dates would you suggest?	ai u
Yes No No	
Comments	
Question 29: Do you agree that setting the longer-term milestones should deferred until progress towards 2020 can be reviewed?	be
Yes ⊠ No □	
Comments	
Question 30: Do you consider there to be any further opportunities within Energy Efficiency Standard for Social Housing to promote equality issues. so, please outline what action you would like us to take.	
Comments	