

AGE, HOME AND COMMUNITY: A STRATEGY FOR HOUSING FOR SCOTLAND'S OLDER PEOPLE: 2012 – 2021

DELIVERY PLAN

This plan sets out the actions in *Age, Home and Community: A Strategy for Housing for Scotland's Older People: 2012 – 2021*.¹

It provides a description of what each action entails, as well as details of the expected output, timescale and milestones.

The actions in *Age, Home and Community* incorporate actions from the Wider Planning for an Ageing Population report published in March 2010.² Some actions have been modified since the publication of *Age, Home and Community* to reflect subsequent developments.

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Last revised – August 2013

¹ <http://www.scotland.gov.uk/Publications/2011/12/16091323/0>

² <http://www.scotland.gov.uk/Topics/Built-Environment/Housing/access/ROOPH/wpfaapreportmarch10>

CLEAR STRATEGIC LEADERSHIP

Our vision for 2021 is that a higher proportion of older people will live independently in the community, with a range of housing and support services which help them to do this.		
Action/timescale	Description/output	Milestones
<i>The Scottish Government should provide a clear vision for housing for older people in Scotland, which supports older people to live independently at home.</i>		
<p>1. Publish national strategy for housing for older people.</p> <p>Completed (but work on monitoring arrangements ongoing)</p>	<p>Following publication of the strategy, development of a monitoring framework to track progress of the strategy against policy objectives. First stage is a review of data sources and recommendations on maximising their usage.</p>	<p>December 2011 – Publication of national strategy.</p> <p>December 2012 – Completion of research on potential monitoring frameworks (Joint Improvement Team).</p> <p>December 2013 – Work with SG Analytical Services to develop outcomes monitoring framework.</p> <p>Oct / Nov 2014 – Publication of Annual Report</p>
<i>Policies and services that affect older people's housing and support should be developed in consultation and partnership with older people themselves.</i>		
<p>2. Engage with older people in development of policy initiatives.</p> <p>Ongoing</p>	<p>Meeting the need to listen to older people and encourage their opinions, when developing policies relating to and services for them, and shape services accordingly. This could involve Age Scotland's Local Housing Panels, as well as other older peoples' groups and different communications methods.</p>	<p>December 2011 – Meeting with Older People's Consultative Forum about national strategy.</p> <p>August 2012 – Events for service users, including Age Scotland Local Housing Panel members, on the work of the Adaptations Working Group.</p> <p>May 2013 – Consultation with Age Scotland Local Housing Panels on options for enabling people to proactively adapt their homes.</p> <p>April 2014 – Participation in Age Scotland's Annual Housing Conference.</p>

Action/timescale	Description/output	Milestones
<i>Housing should play a full role in partnership with health and social care in supporting older people to live independently.</i>		
<p>3. Support greater integration between the housing, health and social care sectors of needs assessment and strategic planning at local level, taking account of plans for health and social care integration. <i>[NB. Action reworded to take account of health and social care integration]</i></p> <p>Ongoing</p>	<p>Work to ensure consideration of contribution of housing and housing-related services to health and social care outcomes within joint strategic commissioning for health and social care and to meet objectives of supporting independent living in the community. Also to ensure that the role of housing and housing-related services in developments towards health and social care integration and joint strategic commissioning is reflected in Local Housing Strategies and Strategic Housing Investment Plans.</p> <p>Identify case studies, including explanation of approach used, that demonstrate effective joint strategic needs assessments and alignment of strategies. Case studies to be made available as part of online resources for those preparing Local Housing Strategy and other related strategies.</p>	<p>March 2012 – JIT Learning and Sharing event for housing, health and social care (Joint Improvement Team).</p> <p>September 2012 – Submission of joint response from housing sector to proposals for adult health and social care integration (Joint Improvement Team).</p> <p>November 2012 – Publication of guidance for 2013-14 on joint strategic commissioning and the Change Fund, including a template for a Housing Contribution Statement (Joint Improvement Team).</p> <p>November/December 2012 – Establishment of case study website.</p> <p>February 2013 – Submission of Joint Strategic Commissioning Plans, including Housing Contribution Statements, by local health and social care partnerships.</p> <p>Late 2013 – Development of next version of Housing Contribution Statement, following review of 2013-14 Statements.</p> <p>Ongoing – Work on linkages with Local Housing Strategies and Strategic Housing Investment Plans.</p> <p>Ongoing – Support local health and social care partnerships in identifying and addressing housing-related needs of older people (Joint Improvement Team).</p> <p>May 2014 – Development of nested housing model for Health Scotland's Older People's Outcomes Framework.</p> <p>Ongoing – Continued support for Housing Co-ordinating</p>

		Group. (Joint Improvement Team). Autumn 2014 – launch of Housing Learning Network. (Joint Improvement Team)
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Action/timescale	Description/output	Milestones
<p>3A. Update assessment criteria for housing and related support needs of older people within local strategic planning processes for housing. [N.B. Previously part of Action 3]</p> <p>Ongoing</p>	<p>Consideration and revision of and/or additional assessment criteria relating to the housing and support needs of older people, with a particular focus on preventative support, included within Local Housing Strategy and Strategic Housing Investment Plan appraisal process, ensuring that these support the national strategy and desired outcomes for older people (including more widely in terms of achieving health and social care outcomes).</p>	<p>Ongoing – Provision of feedback to local authorities on material on housing and support for people with particular needs in Local Housing Strategies.</p> <p>Summer 2014 – Strategic Housing Investment Plans Revised Guidance to be issued (includes table on housing adaptations). (HSD)</p> <p>Summer 2014 – Refreshed LHS guidance to be issued. (HSD)</p> <p>Dec 2014 – Review and revision of Housing Contribution Statement (JIT)</p>
<p><i>There should be a range of local services, which have a preventative focus, and support older people to live independently at home.</i></p>		
<p>4. Increase use of housing-related services to support the local objectives of the Change Fund for Older People's Services. [NB. Action reworded to be more outcome focused]</p> <p>To March 2015</p>	<p>Work to ensure that local partnerships make full use of the options that housing and housing-related support, such as adaptations, can provide in helping older people to maintain independent living, embedding with joint commissioning strategies and locality planning, and with demonstrable benefits.</p>	<p>December 2011 – Issue of revised Change Fund guidance for 2012-13 (Joint Improvement Team).</p> <p>February 2012 – Assessment of housing included in Change Plans for 2012-13 (Joint Improvement Team).</p> <p>March 2012 – JIT Learning and Sharing event for housing, health and social care (Joint Improvement Team).</p> <p>November 2012 – Publication of guidance for 2013-14 on joint strategic commissioning and the Change Fund, including a template for a Housing Contribution Statement (Joint Improvement Team).</p> <p>Ongoing – Provide practical support to local partnerships, and housing organisations, in developing housing related aspects of the local change programme (Joint Improvement Team).</p> <p>Ongoing – Provision of support by Health and Social Care</p>

		Alliance Scotland to the third sector to develop links with the Change Fund.
Action/timescale	Description/output	Milestones
5. Develop central reference site of providers of housing and support for older people. 2014	Website of providers of housing and housing-related support, who are interested in partnership working. Aims to provide a resource, which enables organisations to learn from each and to pool their resources to provide housing or services to older people.	Autumn 2014 – Linked to development of Housing Learning Network.
<i>There should be greater recognition of the value of housing and housing-related services in enabling older people to live independently at home.</i>		
6. Identify business case for housing and related support and increase the evidence base for housing-related preventative support services. <i>[NB. Action reworded to take on board Recommendation 1 from the Preventative Support Working Group's report]</i> To December 2015	Identification of the case (financial, policy, social, personal/individual) for investment in housing and housing-related support, through compilation of evidence of the impact achieved in supporting independent living for older people and disabled people and around theories of change (contribution analysis). This will support strategies, actions and investment which are most effective in delivering the outcomes. Support development of a range of alternative forms of measurement for housing-related support services, as a means of increasing the evidence base on the value and cost-effectiveness of such services. Measurement forms may include Social Return on Investment, outcomes frameworks and contribution analysis.	July 2012 – Completion of research on the contribution of housing associations and co-operatives to supporting older people to live at home by the SFHA , GWSF and CCHAs in Glasgow (Joint Improvement Team). November 2012 – Completion of research on the role and impact of housing services in the context of 'shifting the balance of care' (Joint Improvement Team). Ongoing – Communicate and explain the 'business' reasons for ensuring that housing-related aspects of the older people's programme are adequately addressed. September 2014 -Review recommendations and develop work plan.

INFORMATION AND ADVICE

Our vision for 2016 is that there will be a comprehensive range of information and advice services covering housing and related support, which is accessible to older people throughout Scotland.		
Action/timescale	Description/output	Milestones
<i>Older people should receive information and advice in time to make the best decisions about their housing and support.</i>		
7. Review information and advice on housing and support for older people. September 2012 – December 2013	Review and development of information and advice for older people on living arrangements (housing, care and support) to ensure best use is made of standard and local contextualised information. Aim to achieve redesigned, reconfigured or refocused information resources for older people at national and local level. Initial output would be mapping of current online and telephone-based information/ advice, with identification of gaps and barriers.	September – December 2012 – Mapping of current provision of information and advice services for older people and disabled people. June 2013 – Stakeholder meeting on options for taking work forward on information and advice. September 2013 – Proposal for Information and Advice work stream drafted. July 2014 – Project planning to be completed. Autumn 2014 – Project work starts.
8. Publicise existing sources of information. Ongoing	Ensure that existing information services for older people are well promoted, so that they operate to their full capacity and reach those who need them.	June 2013 – Stakeholder meeting on options for taking work forward on information and advice. September 2013 – Proposal for Information and Advice work stream drafted.
9. Review information for older people on the House Key website. March 2015	Examination of current information for older people held on House Key website, and how it can be improved to reach a wider audience.	July 2014 - included in project planning for housing options.
<i>Older people should receive advice that considers their housing needs in a holistic way, taking account of the full range of options that is open to them.</i>		
10. Pilot of housing options approach for older people.	Work with local authorities that are planning to use the housing options approach with older people to assess how it	June 2013 – Stakeholder meeting on options for taking work forward on information and advice.

March 2015	works and the best way of taking it forward more widely.	September 2013 – Proposal for Information and Advice work stream drafted. July 2014 – Project planning to be completed. Autumn 2014 – Project work starts.
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Action/timescale	Description/output	Milestones
<i>Older people should receive information that is of a high quality to enable them to make the best decisions about their housing and support.</i>		
<p>11. Encourage organisations providing information and advice to older people to gain accreditation under the National Standards.</p> <p>Ongoing</p>	<p>To ensure that information and advice for older people is of good quality, providers should be encouraged to gain accreditation under the National Standards.</p>	<p>September 2012 – Examination of competencies, considering information relating to housing and housing-related services for older people.</p> <p>June 2013 – Stakeholder meeting on options for taking work forward on information and advice.</p> <p>September 2013 – Proposal for Information and Advice work stream drafted.</p> <p>July 2014 – Action to be reviewed as part of Housing Options project planning.</p>

BETTER USE OF EXISTING HOUSING

Our vision for 2021 is that a greater proportion of older people will live in well-maintained and warm homes, which are adapted where necessary, and which increase their independence and quality of life.

Action/timescale	Description/output	Milestones
<p><i>We want to see housing adaptations services across Scotland that respond to the challenges of an ageing population. All older people, wherever they live and whatever the tenure of their home, should have access to services which can adapt their home, reducing the risk of accidents and improving their independence and quality of life.</i></p>		
<p>12. Consider fundamental change to the funding and delivery of housing adaptations.</p> <p>Ongoing</p>	<p>Review arrangements for the organisation and funding of adaptations (cross-sector and cross-tenure) to assess whether fundamental change would deliver better outcomes for lower costs. Proposals for future organisation and funding of adaptations, identifying changes required at national and local level to deliver. Taken forward through the Adaptations Working Group.</p>	<p>May 2012 – Adaptations Working Group completes interim report.</p> <p>May – July 2012 – Adaptations Working Group undertakes consultation.</p> <p>November 2012 – Publication of analysis of consultation responses.</p> <p>November 2012 – Adaptations Working Group completes final report.</p> <p>March 2013 – Scottish Government issues response to Adaptations Working Group.</p> <p>2013 – Work to take forward Adaptations Working Group's recommendations.</p> <p>October 2013 – First meeting of Adapting for Change Advisory Group</p> <p>May – August 2014 – Identification of Demonstration Test Sites</p> <p>Autumn 2014 – Test sites up and running</p>

		March 2015 - Evaluation framework developed
<p>13. Review adaptations elements of the Scheme of Assistance.</p> <p>Ongoing</p>	<p>Review of disability elements of the Scheme of Assistance, in line with commitments made in relation to the Housing (Scotland) Act 2006.</p> <p>Research undertaken on how local authorities are helping older people to play a more active financial role in adapting their homes and on the operation of the Scheme of Assistance.</p>	<p>August 2012 – Final research report on operation of the Scheme of Assistance (Joint Improvement Team).</p> <p>Ongoing – Consideration of options/ requirement for review, in light of report of Adaptations Working Group.</p>

Action/timescale	Description/output	Milestones
<p>14. Support development of a register of accessible housing.</p> <p>Ongoing</p>	<p>Development of an accessible housing register by Glasgow Centre for Inclusive Living to help disabled people to find suitable homes, firstly in Glasgow and then more widely across Scotland. Funding provided through Housing Voluntary Sector grant scheme.</p>	<p>2011-12 – Piloting of register in four local authority areas. (Glasgow Centre for Inclusive Living)</p> <p>2012-13 – Roll-out to ten local authorities. (Glasgow Centre for Inclusive Living)</p> <p>2013-14 – Continued roll-out to local authorities. (Glasgow Centre for Inclusive Living)</p> <p>2014-15 National Launch and roll out to be completed. (GCIL)</p>
<p>14A. Support development of expertise/knowledge on adaptation of existing housing to improve its suitability for people with dementia and associated support for staff development.</p> <p><i>[NB. New action]</i></p> <p>Ongoing</p>	<p>Research on the current level of awareness among housing staff of dementia, with potential follow-on development of new learning materials, and drawing up guidelines for design standards for adaptation of housing; development of training; and partnership support.</p>	<p>Autumn 2012 – Establishment of workforce development needs in relation to dementia. (Joint Improvement Team)</p> <p>Early 2013 – Awareness raising sessions for housing practitioners on dementia design and learning. (Joint Improvement Team)</p> <p>April 2013 – Publication of survey report on housing and dementia. (Joint Improvement Team)</p> <p>April – September 2013 – CIH housing and dementia seminar events and DSDC events linked to design guide launch. (Joint Improvement Team)</p> <p>June 2013 – Publication of Improving the Design of Housing to assist People with Dementia – design guide on adaptation of housing for people with dementia. (Joint Improvement Team)</p> <p>To March 2015 – Support 5 pillar roll out and testing of 8 pillars. Further development of dementia design guide.</p>

Action/timescale	Description/output	Milestones
<i>Older people should live in homes, which are warm, dry and secure, and should have easy access to reliable tradespeople to undertake repairs and maintenance.</i>		
<p>15. Support improvement of housing quality in the social rented sector.</p> <p>To June 2015</p>	<p>Improvement in housing in social rented sector through work to meet commitment that all housing in this sector must meet the Scottish Housing Quality Standard by April 2015.</p>	<p>October 2012 – Publication of Scottish Social Housing Charter indicators for measuring performance of landlords, including progress towards the SHQS target.</p> <p>February 2013 – Publication of consultation analysis report on sustainable housing strategy and new energy efficiency standards for social housing.</p> <p>June 2013 – Publication of Scotland's Sustainable Housing Strategy which sets out the route map for achieving the Scottish Government's vision of a Scotland where everyone lives in high quality, sustainable homes that they can afford and that meet their needs.</p> <p>March 2014 – Publication of new energy efficiency standard for social housing.</p> <p>April 2014 – Responsibility for oversight of Scotland's Sustainable Housing Group transferred to the Housing Policy Advisory Group</p> <p>March 2014 – Publication of new energy efficiency standard for social housing (ESSH) and supporting website.</p> <p>March 2014 – Publication of SHR report on SHQS progress by social landlords.</p> <p>August 2014 – Publication of first Social Housing Charter reports including progress on housing quality improvements by social landlords.</p> <p>December 2014 – Publication of SHCS including SHQS</p>

		<p>progress.</p> <p>March 2015 – publication of SHR report on SHQS progress by social landlords.</p> <p>On-going – support social landlords with guidance and advice on achieving the SHQS.</p>
<p>16. Support extension of information and advice to help home owners find reliable tradespeople.</p> <p>To December 2013</p>	<p>Improvements to information and advice to help with repairs and maintenance, including the development of trusted traders’ schemes. Consideration of existing schemes to see how they work and how they could be extended, possible guidance on trusted traders’ schemes.</p>	<p>June 2013 – Stakeholder meeting on options for taking work forward on information and advice.</p> <p>September 2013 - – Proposal for Information and Advice work stream drafted.</p> <p>June 2014 – Project planning for Info and Advice work to be completed.</p> <p>Autumn 2014 – Project work starts.</p>
<p>17. Implement the recently reviewed Fuel Poverty Strategy and support the development of programmes, which help older people to maintain a comfortable and warm home environment. <i>[NB. Action reworded to take account of developments]</i></p> <p>Ongoing</p>	<p>The independent Scottish Fuel Poverty Forum has reviewed the SG’s Fuel Poverty Strategy, and set priorities to support the implementation of programmes, including:</p> <ul style="list-style-type: none"> • The Home Energy Efficiency Programmes for Scotland (HEEPS), including the launch of a new national fuel poverty scheme to replace the current ‘safety net schemes’ which aim to tackle fuel poverty and increase energy efficiency in Scotland’s homes. • The Warm Homes Fund, which invests in green energy projects to help heat homes across Scotland. • Green Homes Cashback Vouchers Scheme which provides funding to households to contribute to the cost of installing energy efficiency measures. 	<p>May 2012 – Publication of interim report of Review of the Fuel Poverty Strategy.</p> <p>November 2012 – Launch of Warm Homes Fund.</p> <p>April 2013 –Home Energy Efficiency Programmes for Scotland launched</p> <p>May 2013 – Scottish local authorities advised of 2013/14 funding allocation for HEEPS Area Based Schemes.</p> <p>March 2014 – Publication of final report of Review of the Fuel Poverty Strategy.</p> <p>June 2014 – Scottish Local Authorities advised of 2014/15 funding for HEEPS Area Based Schemes</p>

		Summer 2015 – launch of new HEEPS National Schemes
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Action/timescale	Description/output	Milestones
Advice and practical assistance should be available to all older people, to help them find housing, which provides a suitable physical environment to meet their health, social care and support needs.		
<p>18. Encourage social landlords to assist older people to move to more suitable properties.</p> <p>July 2012 – June 2013</p>	<p>Build on support currently offered through downsizing by some local authorities, looking at links to allocation of sheltered and very sheltered housing.</p>	<p>February – April 2012 – Consultation on measures for social housing, which could give landlords greater flexibility on housing allocations.</p> <p>July 2012 – Establishment of Affordable Rented Housing Advisory Group to help take forward proposals.</p> <p>August 2012 – Publication of analysis of consultation responses.</p> <p>September 2012 – Establishment of case study website.</p> <p>25 June 2014 – The Housing (Scotland) Bill was passed. Once this comes into force social landlords will be required to give reasonable preference to tenants in social housing whom the landlord considers to be under occupying.</p>
<p>19. Reshape information and advice services on housing, support and care options for older people.</p> <p>January – December 2013</p>	<p>See Action 7. Review and development of information and advice for older people on living arrangements (housing, care and support) to ensure best use is made of standard and local contextualised information. Aim to achieve redesigned, reconfigured or refocused information resources for older people at national and local level.</p>	<p>June 2013 – Stakeholder meeting on options for taking work forward on information and advice.</p> <p>Links to Action 7.</p>
<p>20. Explore feasibility of services operating as social enterprises to support older people in moving to a more suitable home.</p> <p>To December 2015</p>	<p>See Action 26. Taken forward through Preventative Support Working Group. Investigation of feasibility of using social enterprise business models to provide low level support services, including through charges to customers. Scoping of social enterprise business models to identify any existing examples and examination of how they could be used more widely.</p> <p>Consideration of standalone guidance or integration into</p>	<p>October 2012 – Preventative Support Working Group completes final report.</p> <p>November/December 2012 – Establishment of case study website.</p> <p>Early 2013 – Integrate work to take forward recommendations of Preventative Support Working Group into strategy delivery plan.</p>

	existing guidance on social enterprise models.	Links to Action 6.
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Action/timescale	Description/output	Milestones
<i>We should make best use of our public investment in sheltered and very sheltered housing, so that it helps 'shift the balance of care' away from care homes and supports objectives to reduce the need for emergency admission to hospital.</i>		
<p>21. Prepare a practical guide to the redevelopment of existing sheltered housing.</p> <p>To June 2013</p>	<p>Development of a practice guide covering remodelling of specialist housing for older people, including different housing models; funding; design and standards; and upgrading existing stock. This will assist providers to make best use of their specialist housing, developing it to meet local needs and helping to reduce the amount of stock that is not fit for purpose.</p>	<p>May 2012 – Completion of initial scoping interviews (Joint Improvement Team).</p> <p>June – September 2012 – Gathering of case studies (Joint Improvement Team).</p> <p>November/December 2012 – Establishment of case study website.</p> <p>August 2013 – Publication of practice guide (Joint Improvement Team).</p>
<p>22. Provide practical advice about the development of supported housing.</p> <p>Ongoing</p>	<p>Being taken forward with Action 21. This element will assist with the development of new specialist housing that meets the needs of older people with high levels of care needs.</p>	<p>May 2012 – Completion of initial scoping interviews (Joint Improvement Team).</p> <p>June – September 2012 – Gathering of case studies (Joint Improvement Team).</p> <p>November/December 2012 – Establishment of case study website.</p> <p>August 2013 – Publication of practice guide (Joint Improvement Team).</p> <p>To March 2015 – Support for RSI consortium to develop housing with care solutions for those with complex needs (JIT)</p>

Action/timescale	Description/output	Milestones
<i>Products and services should be available to provide older people with choice and flexibility to invest safely in their housing and support, and to achieve the personal outcomes they want.</i>		
<p>23. Consider ways of developing financial products that are more attractive to older people.</p> <p>Ongoing</p>	<p>Identification of current barriers and ways in which individuals can be helped to use their own resources in combination with public resources in order to meet their housing needs and/or aspirations. This includes accessing equity in property for repairs, improvements and adaptations. Being taken forward by the Adaptations Working Group.</p>	<p>November 2012 – Adaptations Working Group completes final report.</p> <p>February 2013 – Scottish Government issues response to Adaptations Working Group.</p> <p>April 2013 – Publication of Housing Options Scotland report on independent living and funding options for older people (Joint Improvement Team).</p> <p>May 2013 – Consultation with Age Scotland Local Housing Panels on options for enabling people to proactively adapt their homes.</p> <p>June – Nov 2013 – development work on potential pilot programme around equity access for proactive adaptation work. (Help to Adapt)</p> <p>To November 2014 – Procurement phase of Help to Adapt.</p>
<p>24. Consider potential for new mixed or flexible tenure arrangements.</p> <p>Ongoing</p>	<p>Discussion with funders and older people to review the current financial products and the opportunities for alternative, mixed and flexible tenure models that are attractive to older people and identify gaps.</p> <p>Also links to Action 23 being taken forward by Adaptations Working Group.</p>	<p>November 2012 – Completion of research on financial products and opportunities for alternative tenure models (Joint Improvement Team).</p> <p>November 2012 – Adaptations Working Group completes final report.</p> <p>February 2013 – Scottish Government issues response to Adaptations Working Group.</p> <p>Linked to Action 23.</p>

PREVENTATIVE SUPPORT SERVICES

Our vision for 2021 is that preventative support services will have contributed to a reduction in the need for care homes and emergency admission to hospital, as well as improving people's quality of life.		
Action/timescale	Description/output	Milestones
<i>We want to see increases in housing support services with a focus on prevention, so that every older person has the opportunity to access services, which help them maintain their independence and have full and active lives.</i>		
<p>25. Publicise and extend understanding of the role, contribution and benefits of housing support services.</p> <p>To December 2013</p>	<p>Promotion of benefits of housing support services for older people and integration in menu of options with other preventative services.</p> <p>Collection of best practice examples.</p>	<p>October 2012 – Preventative Support Working Group completes final report.</p> <p>November/December 2012 – Establishment of case study website.</p> <p>2013 – Work to take forward recommendations of Preventative Support Working Group.</p> <p>Linked to Action 6.</p>
<p>26. Explore the feasibility of housing support and other preventative services operating as social enterprises, along with scope for use of community benefit clauses to support such services.</p> <p><i>[NB. Action reworded to take on board Recommendation 6 from the Preventative Support Working Group's report]</i></p> <p>To December 2015</p>	<p>See Action 20. Taken forward through Preventative Support Working Group. Investigation of feasibility of using social enterprise business models to provide low level support services, including through charges to customers. Scoping of social enterprise business models to identify any existing examples and examination of how they could be used more widely.</p> <p>Explore use of community benefit clauses in public contracts in support of the preventative agenda, for services that enable older people and disabled people to live independently and help to build community capacity. Consideration of a demonstrator project to take this forward.</p> <p>Consideration of standalone guidance or integration into existing guidance on social enterprise models.</p>	<p>October 2012 – Preventative Support Working Group completes final report.</p> <p>2013 – Work to take forward recommendations of Preventative Support Working Group.</p> <p>Linked to Action 6.</p>

Action/timescale	Description/output	Milestones
<i>We want all older people to be able to access handyperson type services, either as an integral part of their tenancy, or for a charge at a level that does not act as a disincentive to uptake.</i>		
27. Assess the role of social landlords in providing handyperson services as part of their landlord responsibilities. To December 2013	Scoping of existing provision of handyperson services by social landlords and voluntary agencies, and consideration of feasibility of social landlords providing such services to others who aren't social tenants.	January 2012 – Publication of Preventative Support Services survey findings (including handyperson services). October 2012 – Preventative Support Working Group completes final report. 2013 – Work to take forward recommendations of Preventative Support Working Group. Linked to Action 6.
28. Look at options for extending the role of Care and Repair and businesses operating as social enterprises. To December 2013	Identification of how Care and Repair could widen the range of services it offers and alternative sources of funding, particularly within the context of health and social care integration. Potential addition to the Care and Repair Good Practice Guide.	October 2012 – Preventative Support Working Group completes final report. 2013 – Work to take forward recommendations of Preventative Support Working Group. Linked to Action 6.
<i>We will encourage and support housing organisations to play a full part in building the capacity of communities to support older people living in the local area.</i>		
29. Identify the role played by housing providers in building capacity and supporting social networks for older people. To December 2013	Consideration of the role of housing organisations and providers (including support services and specialist housing) in promoting social networks for older people, and collection of examples, showing how this can be done in different types of areas and with different populations. Consideration of how communities can provide support to older people to enable them to remain living in their own homes, looking at models used successfully elsewhere and considering work done on promotion of volunteering. Set of case studies, giving examples of successful facilitation of social networks for older people which help them to remain	October 2012 – Preventative Support Working Group completes final report. November/December 2012 – Establishment of case study website . 2013 – Work to take forward recommendations of Preventative Support Working Group. Linked to Action 6.

	living at home.	
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Action/timescale	Description/output	Milestones
<i>We will encourage the development of telecare, as a key element in support for older people to live independently at home.</i>		
<p>30. Continue to develop telecare and telehealthcare.</p> <p>Ongoing</p>	<p>Expansion of the use of telecare and telehealthcare to support older people to live independently at home.</p>	<p>October 2012 – Completion of Review of Alarm Monitoring and Response Services in Scotland, describing current approaches and links with housing.</p> <p>December 2012 – Publication of A National Telehealth and Telecare Delivery Plan for Scotland to 2015.</p> <p>On-going – Housing Associations involved in the Scotland Excel Procurement Framework for the Supply and Delivery of Telecare Equipment and Associated Services</p> <p>On-going – Work with Digital Division to increase availability of internet within housing association properties. Includes exploration of the provision of health advice and information and the use of telehealthcare.</p> <p>April/May 2014 – Regional Community Anchors innovation events held where the use of technology was promoted and supported.</p>

NEW BUILD HOUSING

Our vision for 2021 is that a greater proportion of new housing will be suitable for and attractive to older people.		
Action/timescale	Description/output	Milestones
<i>New housing in Scotland should be accessible and adaptable and meet the needs of older people. The supply of affordable homes in all housing tenures that meet the needs of older people should be increased.</i>		
<p>31. Develop new affordable housing programme, which enables local authorities to meet local needs, including for older people and disabled people. <i>[NB. Action reworded to take account of developments]</i></p> <p>To March 2015</p>	<p>Scottish Government investment in new build housing through the Affordable Housing Supply Programme, producing new build housing suitable for older people and disabled people.</p> <p>The new programme introduced a three year resource planning approach from May 2012, which enables local authorities to bring forward strategic local programmes of social and affordable housing based on local needs identified through the Housing Need and Demand Assessment (HNDA) and Local Housing Strategy (LHS). Local authorities decide on the size and type of housing required to satisfy local needs, including those of older people and disabled people.</p>	<p>2012-13 – 587 homes specifically for older people and people with physical disabilities completed through the Affordable Housing Supply Programme.</p> <p style="background-color: yellow;">2013-14 figures to be added – update to be provided by HSD when 2013-14 Out-turn Figures are published .</p>
<i>Housing that is suitable for older people should be well-located, with easy access to amenities and transport links.</i>		
<p>32. Increase awareness of the features of new housing that are important to older people and how they can be built into new developments.</p> <p>July 2012 – December 2013</p>	<p>Local development plans to ensure that they meet the needs of older people by ensuring that housing in all tenures suitable for older people is built in the right places, in terms of topography and access to services.</p> <p>Best practice examples of provision of housing for older people.</p>	<p>2012 – Establishment of planning case study website.</p> <p>November/December 2012 – Establishment of case study website (older people's housing).</p> <p>April 2013 – Launch of draft Scottish Planning Policy for consultation, including national planning policy for housing.</p> <p>July 2013 – Close of consultation on draft Scottish Planning Policy.</p> <p>June 2014 - Publication of up-to-date Scottish Planning Policy (SPP)</p>

Action/timescale	Description/output	Milestones
<i>Older people should be able to find housing that is accessible and meets their needs.</i>		
<p>33. Review whether current building and design standards meet the needs of older people.</p> <p>To December 2014</p>	<p>Ensuring that new housing in all tenures meets the needs of older people with restricted mobility.</p> <p>Firstly, comparison of Housing for Varying Needs standards, Scottish building standards and Lifetime Homes standards to establish where the differences lie and how substantial they are. This would be followed by consideration of whether any changes are needed, e.g. to take account of needs of people with dementia.</p>	<p>July 2012 – Completion of first stage of comparison of Housing for Varying Needs standards, Scottish Building standards and Lifetime Homes standards.</p> <p>Autumn 2014 – Further development of work on housing standards. (with HSD and Building Standards)</p>
<i>We should encourage a range of new models of housing to increase choice and support independent living for older people.</i>		
<p>34. Encourage the development of new models of housing with care and support in all tenures.</p> <p>July 2012 – December 2013</p>	<p>Support development of new models of housing with care and support for older people, particularly those which reduce dependency, provide mutual support and offer support to the wider community. This will increase choice for people with higher levels of care needs.</p> <p>Best practice examples of new models of housing for older people.</p>	<p>November/December 2012 – Establishment of case study website.</p>