

Supporting You at College

A guide for people with additional support needs in
Scotland's colleges



Contents	Page
1. INTRODUCTION	3
2. LEAVING SCHOOL	
• How is college different from school?	3
• What support is available when I'm planning to leave school?	3
• How can I prepare for leaving school?	4
3. GOING TO COLLEGE	
• Where can I go?	4
• Can I go to a college outside Scotland?	4
• What will it be like at college?	5
• What will I be able to study?	5
• When should I apply?	7
• How do I apply?	7
• Can I go to college if I am still at school?	7
4. SUPPORT FOR LEARNERS WITH ADDITIONAL NEEDS	
• What kind of support is available in college?	8
• How do I find out what support I need?	8
• What are my rights as a disabled learner?	9
• Who provides support in college?	9
• What if I need to take medication at college?	10
• Can I bring my own support worker / personal assistant?	10
• What about transport to college?	10
• Will I receive any financial help?	11
5. SUPPORT FROM OTHER ORGANISATIONS	
• Voluntary organisations	11
• Other agencies	13
6. HELPFUL CONTACTS	14

1. INTRODUCTION

Leaving school and going to one of Scotland's colleges is an exciting time. It is a chance to develop interests in new subjects and experience learning in a different environment. It can also be a challenging time, especially if you need additional support to help you take part in learning. The support you will receive in college might be different to the support you are used to at school.

This guide will help you understand what kind of support is available to you while at college and who has responsibility for providing it. There is also a list at the back of contact details for organisations that may be able to give you advice and support.

For more detailed information on support for learners with additional support needs in colleges, please see the Skill Scotland booklet 'Further education and training in Scotland: guidance for disabled people'.

2. LEAVING SCHOOL

How is college different from school?

At school, you might have been in a class with others who were in the same age group as you. Because of this, many things would have been decided for you by the school, your teachers or even your parents. However, college is different as it provides education for people of all ages. So, young people and adults of all ages and from different backgrounds might be at the same college or even in the same class as you. The college therefore has to provide its education in an adult environment, allowing learners to be independent, responsible and make their own choices.

Your parents may still be your carers at home and have a concern for your well-being at college, but you will be expected to be responsible for things that previously your school, parent, teacher or carer may have organised for you. However, depending on your needs, staff in the college may sometimes involve your parents in certain decisions. Remember though – staff in the college are there to guide and support you, so you can ask them for any help that you need.

What support is available when I'm planning to leave school?

When you are planning to leave school, your school and other agencies have certain duties to help you get ready for post-school opportunities. A law, called the Education (Additional Support for Learning) (Scotland) Act 2004, means that your school needs to start planning what support you will need about one year before you expect to leave school, however if you have more complex needs this planning process may need to be started earlier. For example, this might include arranging a meeting with college staff, early assessment of your needs, a place on a school-college link course, or additional work experience.

If you have more complex needs, and require support from other agencies while you are still at school, a planning document may be prepared. This is called a co-ordinated support plan, and it sets out your educational objectives,

and those people involved in helping you achieve them. When you are approaching leaving school this plan will be used to help you prepare for moving on.

How can I prepare for leaving school?

The law also says that your school needs to ask you for your views about what you want to do when you leave school. It also needs to ask for information (with your permission) from any agency that you might be involved with after school. This might include the college you want to go to, Careers Scotland, your health board, or your local social work department. The reason for getting this information is so that the school is able to plan for any additional support you might need when you make the move from school to college. It also helps them to put in place support you need while you are still at school.

You can ask your school to get information about anything you think you might need help with. For example, you might want to find out information about:

- the courses available at the colleges in your local area
- careers advice if you are not sure what you want to do when you leave school
- the kinds of additional support that are available
- financial help
- arrangements for meeting your personal care needs.

3. GOING TO COLLEGE

Where can I go?

There are many colleges in Scotland. In every town or city and also in remote and rural parts of the country, there are colleges offering a wide range of courses, in a number of subjects and levels of study. You can get the contact details for all of Scotland's colleges at the back of this booklet.

Many colleges also offer the option of studying through flexible or distance learning courses. These courses allow you to study at times that suit you, often without having to go to the college campus. Most colleges have outreach centres offering the opportunity to learn within your own community. The college prospectus or website will give details of courses offered on flexible or distance learning.

Can I go to a college outside Scotland?

Most colleges in Scotland provide a broad range of courses, including courses which are specially designed for learners with additional support needs. However, it may be that because of your disability or support needs, you might prefer to go to a specialist college which is just for learners with additional support needs. Although there are no specialist colleges in Scotland, you might choose to attend one of these colleges in other parts of the UK. As these colleges are likely to be far away from your home, they are usually able to offer accommodation to save you travelling to and from college every day.

Any decisions regarding funding to undertake further education outside of Scotland is a matter for each local authority. You should ask your local council for details of local funding arrangements for specialist provision.

What will it be like at college?

Colleges are much bigger than schools and often have campuses or buildings in more than one area of the town or city. There are a lot more students at college, and because of this it can be much noisier and busier than you may have been used to at school. You will have the chance to mix with young people and adults from a wide variety of backgrounds and who may have had very different life experiences from you. Some will have just left school, while others will be returning to education after working or taking care of family. Some students will attend college on a full-time basis while others will be part-time.

If you have not yet visited the college that you might like to go to, speak to your guidance teacher at school or the student advice centre at the college to arrange a visit.

What will I be able to study?

Colleges offer many different types of courses at different levels, ranging from general educational courses to vocational (work-related) courses. Many of these courses will give you a qualification that will help you go on to more study or to get a job. As well as mainstream courses, most colleges also have courses that are specifically designed for learners who need additional support to help their learning, including Life Skills courses. These courses have less students than a mainstream class and all the students in the class will need additional support to help their learning.

The table below shows you the different types of courses you can take in colleges (courses at higher levels tend to be more difficult):

Level	Types of courses	What is this?
Pre-entry	Pre-entry level courses	This might include Life Skills, school-college link courses, or taster courses to help you progress on to other courses.
1	Access level 1	These often include basic skills such as reading, writing, working with others, communication skills, and problem solving. You might also be able to take Life Skills courses, or taster courses in a range of subjects.
2	Access level 2	As above.
3	Access level 3	As above.
	Standard Grades (Foundation level)	These are available in a range of different subjects. They are usually taken in schools, but you can also study them at some colleges.
4	Standard Grades (General Level)	General level is the next level after Foundation level Standard Grades.
	Intermediate 1	These are available in a range of different subjects. You might want to take them after you completed a Standard Grade or an Access level 3
	Scottish Vocational Qualifications 1	These are work-related qualifications which give you the skills and knowledge you need for particular jobs.
5	Standard Grades (Credit Level)	Credit level is the next level after General level Standard Grades.
	Intermediate 2	You can take Intermediate 2 courses after you have completed an Intermediate 1 course or a Standard Grade.
	Scottish Vocational Qualifications 2	Work-related qualifications.
6	Highers	You might want to take Highers after you have completed Standard Grades or Intermediate 2 courses. You usually need Highers to get in to university.
	Scottish Vocational Qualifications 3	Work-related qualifications.
7	Advanced Highers	These are for students who have completed Highers.
	Higher National Certificates (HNCs)	These are higher level work-related qualifications in a range of subjects.
8	Scottish Vocational Qualifications 4	Work-related qualifications.
	Higher National Diplomas (HNDs)	HNDs are the next level after HNCs, and often allow you to progress on to the second year of a degree course.

If you are taking a course which is in levels 1 to 6, this will be known as 'further education'. Courses which are higher than level 6 are known as 'higher education'.

For some courses you will need certain qualifications to get in, while for others there will be no entry requirements. The college prospectus or website will give detailed information about the courses on offer and any entry requirements. Each college will have staff available to speak to you about the options available.

When should I apply?

When you decide which course you would like to take, it is best to apply to the college as early as possible, for two main reasons. Firstly, it gives the college time to consider your support needs and secondly, because certain courses are very popular and spaces in these courses are filled quickly. The earlier you apply, the better chance you have of getting a place on the course of your choice.

How do I apply?

You can get an application form from the college, a Careers Scotland adviser, or from guidance staff at school. The application form may ask you if you have a disability or additional support needs. The college asks for this information to make sure they know what support you need. Information on your support needs will be kept private and will not be passed on to anyone else unless you have given your permission for this to happen. By letting the college know about your support needs at an early stage, you are giving the college time to think about what changes, if any, would need to be made to help you if you are offered a place. If you do not tell the college about your support needs before you start the course, these changes might not be in place for you at the beginning of term or it may not be possible to make the changes at all. All information given to the college about your support needs is private and will not be used to discriminate against your application, as that is against the law.

When you apply, you might find it helpful to arrange a visit at the college and meet with a member of the support staff. You can talk with them about the kind of support you might need, and ask them questions.

Can I go to college if I am still at school?

You might find it easier to start a college course by making a gradual move from school to college. Many schools have opportunities for pupils to take part in college courses while they are still at school. This might mean attending college for one or more days a week until you are ready to attend college on a full-time or part-time basis.

You might also be able to take a 'Skills for Work' course at college as part of your usual school week. These courses are designed to give you the skills you need for the world of work in a range of different jobs.

As you are still a school pupil, your school will need to talk to you about how your support needs might be different at college and make sure that you have everything you need to take part in college learning. However the college also has to make sure that it is accessible for you, and will need to think about any support you need to overcome any barriers you might face if you have a disability.

4. SUPPORT FOR LEARNERS WITH ADDITIONAL NEEDS

What kind of support is available in college?

There are lots of different kinds of support available in colleges which are provided by a range of different organisations depending on whether they are educational or personal/health care purposes. For example, some students have support such as:

- sign language interpreters
- one-to-one help in the classroom
- accessible computer equipment
- help with going to the toilet
- help at lunch breaks
- a flexible timetable or extra time in exams
- and many more support measures.

These are only some examples. The support given will depend on your individual support needs as assessed by the college.

Sometimes the support will be the same as you have had at school, and sometimes it will be different. If you are taking a mainstream course, the classes will be made up of a large number of students and additional support will be available for any student who needs it to help them take part in the class. Depending on what kind of support you need, other students in the class do not need to know that you are receiving additional support if you would rather keep this private.

If you are taking a programme which is specifically designed for students with additional support needs, support will be provided to all students on the programme. As well as support from college staff, you might also receive support from other people such as personal assistants.

How do I find out what support I need?

To find out about the support you might need, you should first speak to the support staff in the college. Every college has at least one member of staff who advises students who need additional support. They can talk to you about your course, the support you have used before and any new support that might be available. They will tell you how the college can help you. They may ask you to have an assessment of your needs at the college, or at a separate Access Centre, to make sure you get the support you need to help you study on your course. These assessments will be 'needs-led', which means they will consider what your individual needs are, rather than assuming your needs are the same as other people with the same impairment or people facing similar barriers.

If you have a disability or impairment, you can ask your local authority for an assessment of your need for care services, including any healthcare or social care needs that you need while at college. The care services that are to be provided will then be agreed and noted in a care plan, or you may already have a care plan in place.

What are my rights as a disabled learner?

If you have a disability you have certain rights under the law. Your college also has duties under the law to help you.

The Disability Discrimination Act (DDA) is a law that aims to protect disabled people. Part 4 of this law says that colleges must provide extra support to ensure that disabled people can access education. These are known as 'reasonable adjustments', which means the college will need to provide help or make adjustments if they are thought to be reasonable things to do. This might include, for example, providing course materials in electronic formats if you are visually impaired, providing ramps to help wheelchair users access buildings, or writing things in Easy Read if you have a learning difficulty.

Who provides support in college?

A number of different organisations provide support in college. As there are so many different organisations, you may be unsure about who to contact. Here is a summary of who does what:

- **Educational needs:** colleges are responsible for providing educational support. This might include learning materials in alternative formats, a sign language interpreter, computer software, or a scribe for example. If you are taking a higher education course at college (such as an HNC or an HND), you may receive an allowance called the Disabled Students' Allowance which can be used to pay for your educational support.
- **Personal care support:** if you have been assessed by your local authority as needing personal care support, then it will be the local authority's responsibility to provide this support at college. This is usually arranged through the social work department. This might include help going to the toilet, someone to help you travel to the college, or help to prepare or eat a meal. The Scottish Government is currently preparing new guidance on equipment and adaptations, more information can be accessed via <http://www.scotland.gov.uk/Publications/2008/12/03120911/0>
- **Healthcare needs:** your needs assessment by the local authority may identify a need for healthcare support in addition to your health/personal care support. If so, your local NHS board will be responsible for providing that support, such as someone to give you medication at college or to programme your augmentative communication devices.

- **Careers advice:** your school careers adviser or a Careers Scotland adviser can help you work out which education, training or employment option suits you best. They may also be able to refer you to a Key Worker who can help you deal with different agencies during your transition to college.
- **Support during the transition to college:** you may find that you need help when you are moving from school to college, especially if you have to deal with various different agencies. Careers Scotland Key Workers can help you to coordinate support from different agencies and make sure that the support you need is put in place. Your school/education authority will also be able to support you before and during the transition to college.
- **Other support needs:** voluntary organisations, such as LEAD Scotland, might provide other kinds of support such as advocacy, private tutoring, or help to provide work experience.

Although different organisations provide support, they should be working together to ensure that the support you need is provided in college.

What if I need to take medication at college?

If you need to take medication during your college day then the college must make sure that you are able to do so and not placed at a disadvantage. The college may also ask you to provide them with a note of your medication requirements and details of the procedures to be followed in case of an emergency. It is important that the college knows about your needs for medication.

Can I bring my own support worker / personal assistant?

You may have had the same support worker / personal assistant throughout your time at school, who you would like to bring with you when you go to college.

Each college has different arrangements for support workers within the college. Some employ people to provide support, while others have agreements that the local authority or another organisation provide care within the college. Other colleges might have different arrangements. It is therefore best to speak with the college to find out what arrangements they have in relation to support workers / personal assistants and ask if it is suitable to bring your own assistant with you when you go to college.

What about transport?

If you receive the Motability part of Disability Living Allowance (DLA), you will be expected to use this to contribute towards your transport costs.

If you do not receive this allowance and your support needs mean that you need specialist transport services to get to and from college, this will be discussed by the college, your local authority and NHS board. These agencies should decide between them who will pay for your transport if this is

necessary. However, it is important to note that these agencies do not have to provide transport just because you live far from the college. Transport may be provided when your disability or additional support needs prevents you from travelling on your own.

If you are taking a higher education course at college (such as an HNC or HND), you should apply to the Student Awards Agency for Scotland (SAAS) for your travel costs if you cannot use public transport because of your disability.

Will I receive any financial help?

If you are taking a further education level course, the college will send you an application for financial help once you have been accepted on to the course. This is known as a bursary, and is awarded to help you with your day-to-day living costs. It is important to note that not all eligible students will receive a bursary, as it is up to the college to decide who gets them. You might also be able to get an allowance to pay for any extra study costs you might have because of your disability or additional support needs. This is called the Additional Support Needs for Learning Allowance (ASNLA), and the amount you might get depends on what your needs are.

If you are studying for a higher education level course at college, you may be eligible for financial help from the Student Awards Agency for Scotland (SAAS) instead of a bursary. Instead of the Additional Support Needs for Learning Allowance, you will be able to apply for the Disabled Students' Allowance (DSA) to pay for any disability-related study costs. Application forms are available from the college or from SAAS.

It is best to complete your applications for financial help as soon as possible so that the college/SAAS can consider your application in time for the start of the course. Most financial help for students (apart from ASNLA and DSA) is means-tested, which means that your own and your family's income will be taken into account to decide how much you might get.

Skill Scotland has produced an information booklet for the Scottish Government ('Helping you meet the costs of learning: funding for disabled students'), which gives further information on funding and benefits. The booklet is available on line at <http://www.scotland.gov.uk/Topics/Education/Funding-Support-Grants/FFL> or from Skill Scotland (contact details are at the back of this booklet).

5. SUPPORT FROM OTHER ORGANISATIONS

Voluntary organisations

Skill Scotland: National Bureau for Students with Disabilities

Skill Scotland is a charity that promotes opportunities for people with any kind of disability in post-16 education, training and employment across Scotland.

The Skill Scotland Information Service provides information and advice to disabled people, their families and professional staff about any aspect of going to college or university, employment or training. Skill Scotland can provide information such as how to get additional support, the type of support that is available, financial help, and disabled people's rights under the law.

Skill Scotland also has a range of free information booklets, including:

- Further education and training in Scotland: guidance for disabled people
- Higher education in Scotland: guidance for disabled people
- Understanding the Disability Discrimination Act: information for disabled students
- Helping you meet the costs of learning: funding for disabled students (updated yearly) – published by the Scottish Government

LEAD Scotland

Lead Scotland, Linking Education and Disability, is a voluntary organisation set up to widen access to learning for disabled young people and adults and carers across Scotland. Lead offers transition support into learning, support to continue learning, and to progress.

Lead's local Organisers offer home visits focused on educational guidance to develop a learning plan which results in a unique and tailored service. Lead works with many partner agencies to facilitate learning opportunities, which may also involve volunteer support and/or a loan of accessible ICT equipment.

Enable Scotland

Enable is a charitable organisation which supports people with learning disabilities and their families to participate, work and live in their local communities. It operates across Scotland and has local managers in most areas who work alongside individuals and their families to develop the services that people want.

Enable also provides supported employment services for young people with disabilities. Working in partnership with colleges, Enable can provide employment development workers to work with support staff in colleges to help students move into work.

Communication Forum Scotland

Communication Forum Scotland is an alliance of organisations working with service providers to help them provide communication support for people with communication difficulties.

Afasic Scotland, one of its member organisations, works with colleges to provide support for young people with speech and language difficulties.

Other agencies

Careers Scotland

Careers Scotland has specialist advisers who support people with additional needs to take up education and training opportunities. You may wish to speak to an adviser if you have an additional support need that might affect your career choice. Specialist advisers will help you make the most of your skills and strengths when looking for a career.

Careers Scotland has an office within most colleges, where an adviser is available on a full or part-time basis. You can also contact them outside college. Contact details are given at the back of this guide.

Remploy

Remploy provides a specialist employment service to help people with disabilities and other support needs to get a job. It can offer advice, pre-employment training and employment opportunities. It works closely with some colleges to help learners move from college into employment.

More information on coordinating support

If you would like more information on the roles and responsibilities of agencies to provide support in college, you can read the Scottish Government publication 'Partnership Matters: a Guide to Local Authorities, NHS Boards and Voluntary Organisations on Supporting Students with Additional Support Needs in **Colleges and Universities**'. This is available on the Scottish Government website at

<http://www.scotland.gov.uk/publications/2009/05/08155445/0>.

6. HELPFUL CONTACTS

North Scotland

Colleges

Inverness College: 01463 273000 www.inverness.uhi.ac.uk
Lews Castle College: 01851 770000 www.lews.uhi.ac.uk
Moray College: 01343 576000 www.moray.ac.uk
North Highland College: 01847 889000 www.northhighland.ac.uk
Orkney College: 01856 569000 www.orkney.uhi.ac.uk
Sabhal Mor Ostaig: 01471 888000 www.smo.uhi.ac.uk/beuria
Shetland College: 01595 771000 www.shetland.uhi.ac.uk

Local Authorities

Comhairle Nan Eilean Siar (Western Isles): 01851 703773
www.cne-siar.gov.uk
Highland Council: 01463 702000 www.highland.gov.uk
Moray Council: 01343 543451 www.moray.gov.uk
Orkney Islands Council: 01856 873535 www.orkney.gov.uk
Shetland Islands Council: 01595 693535 www.shetland.gov.uk

South Scotland

Colleges

Barony College: 01387 860 251 www.barony.ac.uk
Dumfries and Galloway College: 01387 734000 www.dumgal.ac.uk
Borders College: 08700 505152 www.borderscollege.ac.uk

Local authorities

Dumfries and Galloway Council: 01387 260000 www.dumgal.gov.uk
Scottish Borders Council: 01835 825000 www.scotborders.gov.uk

East Scotland

Colleges

Aberdeen College: 01224 612330 www.abcol.ac.uk
Adam Smith College: 01592 223400 01592 223000
www.adamsmithcollege.ac.uk
Angus College: 01241 432600 www.angus.ac.uk
Banff and Buchan College: 01346 586100 www.banff-buchan.ac.uk
Carnegie College: 0844 2480115 www.carnegiecollege.ac.uk
Dundee College: 01382 834834 www.dundecoll.ac.uk
Edinburgh's Telford College: 0131 559 4000 www.ed-coll.ac.uk
Elmwood College: 01334 658800 www.elmwood.ac.uk
Forth Valley College: 0845 634 4444 www.forthvalley.ac.uk
Jewel and Esk College: 0845 850 0060 www.jevc.ac.uk
Newbattle Abbey College: 0131 663 1921 www.newbattleabbeycollege.ac.uk
Oatridge College: 01506 864800 www.oatridge.ac.uk
Perth College: 0845 270 1177 www.perth.ac.uk

Stevenson College: 0131 535 4600 www.stevenson.ac.uk
West Lothian College: 01506418181 www.west-lothian.ac.uk

Local authorities

Aberdeen City Council: 01224 522000 www.aberdeencity.gov.uk
Aberdeenshire Council: 0845 606 7000 www.aberdeenshire.gov.uk
Angus Council: 01307 461460 www.angus.gov.uk
Clackmannanshire Council: 01259 450000 www.clacks.gov.uk
City of Edinburgh Council: 0131 200 2000 www.edinburgh.gov.uk
Dundee Council: 01382 434000 www.dundee.gov.uk
East Lothian Council: 01620 827827 www.eastlothian.gov.uk
Falkirk Council: 01324 506070 www.falkirk.gov.uk
Fife Council: 08451 550000 www.fife.gov.uk
Midlothian Council: 0131 270 7500 www.midlothian.gov.uk
Perth and Kinross Council: 01738 475000 www.pkc.gov.uk
Stirling Council: 0845 277 7000 www.stirling.gov.uk
West Lothian Council: 01506 777000 www.westlothian.gov.uk

West Scotland

Colleges

Anniesland College: 0141 357 3969 www.anniesland.ac.uk
Ayr College: 01292 265184 www.ayrcoll.ac.uk
Cardonald College: 0141 272 3333 www.cardonald.ac.uk
Central College of Commerce: 0141 552 3941 www.centralcollege.ac.uk
Clydebank College: 0141 951 7400 www.clydebank.ac.uk
Coatbridge College: 01236 422316 www.coatbridge.ac.uk
Cumbernauld College: 01236 731811 www.cumbernauld.ac.uk
Glasgow Metropolitan College: 0141 566 6222 www.glasgowmet.ac.uk
Glasgow College of Nautical Studies: 0141 565 2500
www.glasgow-nautical.ac.uk
James Watt College: 0800 587 2277 www.jameswatt.ac.uk
John Wheatley College: 0141 588 1500 www.jwheatley.ac.uk
Kilmarnock College: 01563 523501 www.kilmarnock.ac.uk
Langside College: 0141 272 3600 www.langside.ac.uk
Motherwell College: 01698 232323 www.motherwell.ac.uk
North Glasgow College: 0141 558 9001 www.northglasgowcollege.ac.uk
Reid Kerr College: 0800 052 7343 www.reidkerr.net
South Lanarkshire College: 01355 807780
www.south-lanarkshire-college.ac.uk
Stow College: 0844 294 8585 www.stow.ac.uk

Local authorities

Argyll and Bute Council: 01546 602127 www.argyll-bute.gov.uk
East Ayrshire Council: 01563 576000 www.east-ayrshire.gov.uk
East Dunbartonshire Council: 0141 578 8000 www.eastdunbarton.gov.uk
East Renfrewshire Council: 0141 577 3000 www.eastrenfrewshire.gov.uk
Glasgow City Council: 0141 287 2000 www.glasgow.gov.uk
Inverclyde Council: 01475 717171 www.inverclyde.gov.uk
North Ayrshire Council: 0845 603 0590 www.north-ayrshire.gov.uk

North Lanarkshire Council: 01698 302222 www.northlan.gov.uk
Renfrewshire Council: 0141 842 5000 www.renfrewshire.gov.uk
South Ayrshire Council: 01292 612000 www.south-ayrshire.gov.uk
South Lanarkshire Council: 01698 454444 www.southlanarkshire.gov.uk
West Dunbartonshire Council: 01389 737000 www.west-dunbarton.gov.uk

Access Centres

Aberdeen College Access Centre / Learning Development Centre

Telephone: 01224 612142
www.abcol.ac.uk/learner-services/development-centre.cfm

Motherwell College Access Centre

Telephone: 01698 232206
Email: kmcusker@motherwell.co.uk

Stevenson College Access Centre

Telephone: 0131 535 4727
Email: s.somerville@stevenson.ac.uk

General contacts

Capability Scotland (Advice Service)

Can provide advice for disabled people on a range of issues.
www.capability-scotland.org.uk
Telephone: 0131 337 9876 Textphone: 0131 346 2529

Careers Scotland

Can provide advice on careers, education and training opportunities.
www.careers-scotland.org.uk
Telephone: 0845 8 502 502 Typetalk: (18001) 0845 8 502 502
Textphone: 0141 889 8581

Communication Forum Scotland

Provide support for people with speech and language difficulties.
www.communicationforumscotland.org.uk
Telephone: 0131 229 6754

Dyslexia Scotland

Provide specialist support and advice for people with dyslexia.
www.dyslexiascotland.org.uk
Helpline: 0844 800 8484

Equality and Human Rights Commission helpline (Scotland)

Can give information and advice on discrimination and human rights issues.
www.equalityhumanrights.com/en/scotland/pages/ehrcscotland
Helpline: 0845 604 5510 Textphone: 0845 604 5520

Enable Scotland

Provide support for people with learning disabilities and their families.

www.enable.org.uk
Telephone: 0141 226 4541

Enquire

Provide advice for children and young people (under 16) with additional support needs.

www.enquire.org.uk
Helpline: 0845 123 2303 Textphone: 0131 222 2439

LEAD Scotland

Support people with disabilities (aged 16 and over) to access education and lifelong learning.

www.lead.org.uk
Telephone: 0131 228 9441 Typetalk: (18001) 0131 228 9441

National Union of Students Scotland

Provide advice to individual students and students organisations on a range of issues.

www.nus.org.uk
Telephone: 0131 556 6598

Remploy

Support disabled people to gain employment.

www.remploy.co.uk
Telephone:
Edinburgh: 0300 456 8031 Glasgow: 0300 456 8030
Hamilton: 0300 456 8050

Scottish Association for Mental Health

Provide specialist advice and support for people with mental health problems.

www.samh.org.uk
Telephone: 0141 568 7000

Scottish Funding Council

Provides funding to colleges and universities.

www.sfc.ac.uk
Telephone: 0131 313 6500

Scottish Government, Participation and Supplementary Support Team

Provide advice about the roles and responsibilities of different agencies.

www.scotland.gov.uk
Telephone: 0141 242 0189

Scottish Public Services Ombudsman (SPSO)

Deals with complaints about organisations providing public services in Scotland, including colleges and universities.

www.spsso.org.uk
Telephone: 0800 377 7330

Skill Scotland Information Service

Provide information and advice to disabled people on a range of issues.

www.skill.org.uk

Freephone: 0800 328 5050, e-mail: admin@skillscotland.org.uk;

Student Awards Agency for Scotland (SAAS)

Award funding to students taking higher education courses in colleges and universities.

www.saas.gov.uk

Telephone: 0845 111 1711