

Supporting You at University

A guide for people with additional support needs in
Scotland's universities



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1. INTRODUCTION

Going to university can be an exciting time. As well as giving you the chance to develop knowledge and gain qualifications, you will also have the opportunity to meet new people and gain new experiences. But it can also be a challenging time, especially if you need additional support to help you take part in learning because of a disability or other support needs.

This guide will help you understand what kind of support is available to you at university and who has responsibility for providing it. There is also a list of contact details for organisations and agencies that may be able to give you advice and support.

For more detailed information on support for disabled people in universities, please see the Skill Scotland booklet 'Higher education in Scotland: guidance for disabled people'.

2. LEAVING SCHOOL

Is university the right option for me?

When you are thinking about leaving school, you will need to consider whether going to university is the right option for you. While some students go to university straight from school, others might choose to make a more gradual transition by taking a course at college first or taking time out to pursue other interests.

If you would prefer to go to college first, or if you don't have the necessary qualifications, you might want to consider taking more Highers or a Higher National Certificate or Diploma (HNC or HND) at college. Many universities will accept these qualifications for admission to degree courses.

You will also need to think about:

- what course you want to study, e.g. academic or vocational
- where you want to study – you might need to think about the subjects available, disability access and support, the location of the campus, and accommodation facilities
- how you want to study, e.g. part-time or full-time, or distance learning.

Your school careers adviser or your local Careers Scotland adviser will be able to give you information and advice about your options in higher education. Careers Scotland's contact details are at the back of this booklet.

What support is available when I'm planning to leave school?

When you are planning to leave school, your school and other agencies have certain duties to help you prepare for post-school opportunities, such as going to university. A law, called the Education (Additional Support for Learning) (Scotland) Act 2004, means that your school needs to start planning what support you will need about one year before you expect to leave school. For example, this might include arranging a meeting with university staff, early assessment of your needs, liaising with social work staff, or letting you try out equipment before you begin university.

How can I prepare for leaving school?

Education (Additional Support for Learning) (Scotland) Act 2004, also places a duty on schools to ask for information (with your permission) from any agency you might be involved with after school. The reason for requesting this information is to enable the school to plan any additional support you might need when you make the transition from school to university. It is also helpful for considering the support you might need before you leave school.

You can ask your school to get information about anything you think you might need help with. For example, you might want your school to approach:

- your local social work department (for information about personal care support)
- universities (for information about courses, available support, and arrangements for assessing your needs)
- your local health board (for information about any changes to health provision if you are moving to adult services)
- Careers Scotland (for information on education opportunities and career planning)
- voluntary organisations (for information about specialist disability-related support or disability rights)
- the Student Awards Agency for Scotland (for information about financial support for students).

3. GOING TO UNIVERSITY

What is higher education?

Higher education in Scotland can either take place in colleges or universities, although most degree courses are usually taken at university. The table below shows the different types of higher education courses you can take in Scotland (the higher the level, the more advanced the course tends to be):

Level	Qualifications	Description
7	Higher National Certificate (HNC)	Normally taken in colleges. Available in a range of subjects which can be taken as single qualifications or entry to an HND or degree course.
	Certificate of Higher Education	These are awarded by universities after the equivalent of one year of full-time higher education.
8	Higher National Diploma (HND)	Normally taken in colleges. Upon completion, some universities may allow you to progress directly to the second or third year of a degree course.
	Diploma of Higher Education	These are awarded by universities after the equivalent of two years of full-time higher education.

9	Bachelors (ordinary) degree	Tend to be 3 years long and are available in a wide range of subjects.
	Graduate Certificate/Diploma	A flexible way for graduates to obtain an award for further study in modules of degree and honours level.
10	Bachelors Degree with Honours	Tend to be 4 years long, with Honours classification determined by your performance in your third and fourth years.
	Graduate Certificate/Diploma	As above.
11	Masters Degree	Postgraduate qualification.
12	Doctorate	Postgraduate qualification.

Entry requirements for higher education courses vary depending on the nature and level of the course, however most degree level courses generally require you to obtain qualifications such as Highers, Advanced Highers, A-Levels or Access Certificates.

What will I be able to study?

The above qualifications are available in a range of different subjects, including general and academic courses, as well as more specialised work-related courses.

Your school careers adviser or a Careers Scotland adviser will be able to give you information on the different courses available and help you decide what the best option might be. You can also get information from university prospectuses and websites, and the Universities and Colleges and Admissions Service (UCAS). Contact details are at the end of this booklet.

How do I apply to university?

Application should be made through one of the following processes:

- for most undergraduate degrees, Diplomas of Higher Education, and some Graduate Diplomas, you need to apply through UCAS. You can get application forms from careers services or directly from UCAS. Or you may choose to apply online at www.ucas.ac.uk.
- for Diplomas in Nursing and Midwifery in Scotland, you should apply through the Centralised Applications to Nursing and Midwifery Training Clearing House (CATCH). For degree programmes in Nursing and Midwifery you should apply through UCAS.
- Applications to music courses at the Royal Scottish Academy of Music and Drama (as well as certain other music schools in other parts of the UK) should be made through the Conservatoires UK Admissions Service (CUKAS). Music courses at all other institutions should be made through UCAS.

If you are taking a higher education course at college, you should apply directly to your chosen college.

For more information on the applications process (including contact details for Disability Advisers), please see the Skill publication 'Into Higher Education'. This can be ordered on the Skill website at www.skill.org.uk.

When should I apply?

When you have decided which course you want to study, it is best to apply as early as possible to give the university time to consider your support needs. Most degree courses have a deadline of 15 January, but if you are applying for Medicine, Veterinary Medicine/Science or Dentistry, or to Oxford or Cambridge Universities, the deadline is 15 October. You should double check with each institution/admissions body to make sure you don't miss the deadline.

Should I give information about my disability/support needs?

Most application forms ask if you have a disability or additional support needs. You don't need to fill this in if you don't want to. However, if you do provide details, then the university will be able to meet your needs more effectively. All information given to institutions about your disability or support needs will be kept private and will not be passed on to anyone else unless you give your permission. Under Part 4 of the Disability Discrimination Act (DDA), education providers are not allowed to discriminate against you because you have a disability.

4. SUPPORT FOR LEARNERS WITH DISABILITIES/ADDITIONAL NEEDS

What is the Disabled Students' Allowance?

One of the main funding differences between further education and higher education for disabled learners is that you can apply for an individual allowance to pay for some of your support costs. This is called the Disabled Students' Allowance (DSA), and it can be used to pay for the extra costs you may have while you are studying that arise because of your disability. It is not intended to pay for:

- disability-related costs that you would have whether you were a student or not (such as personal care support);
- study costs that every student might have (including general living costs).

There are three DSA allowances:

- equipment allowance (e.g. to buy specialist equipment with assistive technology, an electronic notetaker, or training to use your equipment)
- non-medical helper's allowance (to pay for any course-related personal assistance, such as a sign language interpreter, someone to take notes, or a mobility enabler)
- basic allowance (e.g. extra books or photocopying if you are unable to study for long periods in the library, tapes, discs, etc.)

These are just examples of what DSA can be used for, and the amount of money you are awarded will depend on your individual needs. Although DSA is primarily intended to support students during term-time, SAAS may be able to consider awarding DSA outwith term-time in certain circumstances. Open

University students can also claim DSA for voluntary tutorials, provided you actually attend the tutorial.

You can apply for DSA through the Student Awards Agency for Scotland (SAAS) by downloading an application form from their website (www.saas.gov.uk) or you may be able to get one from your university. The deadline for applying is 30 June each year, and you will need to provide evidence of your disability along with your application.

How do I find out what support I need?

To find out about the support you might need at university, you should first speak to the support staff in the university. Most universities have at least one member of staff who advises students who need additional support (usually called Disability Advisers or Disability Coordinators). They can talk to you about your course, the support you have used before and any new support that might be available. It is important to remember that university is a very different learning environment from school, and you will be expected to take more responsibility for your own learning. The support you need at university might therefore be very different to what you have been used to at school.

If you are applying for DSA, SAAS may ask you to have an assessment of your needs to find out more about the support you need on your course. This assessment might be done by your university (if it has been validated by SAAS to carry out assessments), or you may be referred to an Access Centre. This assessment looks at how your disability affects you and what support you require to help you complete your course. It will identify needs that can be paid for by DSA, as well as support that your university can provide. This assessment can be very helpful for you. The assessor may be aware of solutions that you have not tried before, and will also take into account the higher education environment, which may be new to you. SAAS will provide you with full information about how to arrange this assessment and will pay for it.

What can I do if I'm not happy with the outcomes of my needs assessment for DSA?

If you are not happy with the outcomes of the assessment, you should take the following steps:

- you should make your initial appeal to your university's Disability Service (or whoever carried out the assessment) using their appeals process;
- if you are still unhappy after doing this, then you can make an appeal to the university (this should usually be addressed to the Principal);
- if you are still unhappy after doing this, you can make an appeal to SAAS for a review of the assessment decision (SAAS may then arrange for you to have another assessment by a different assessor)
- if you are still unhappy after doing this, you can contact the Scottish Public Services Ombudsman to ask for an independent review.

For more information about appeals and complaints procedures, see the Skill Scotland booklet 'Making a Complaint: a guide for disabled learners in Scotland'.

If the support you require is not usually funded through the DSA then SAAS might still be able to consider your request on an exceptional basis. In these cases your Disability Adviser would have to write to SAAS with full supporting evidence and them to consider it under their "Unusual/Exceptional Cases" process.

Can I arrange my own support?

Although some students choose for their university to arrange their support through DSA, you can also use your DSA to purchase and put in place your own support. If you want to do this, you will need to provide receipts for SAAS, and you might want to work out a budget so that you can manage your DSA allowance throughout the year.

If you receive the non-medical helper's DSA allowance, you can also choose to employ your own support worker. Some students prefer to do this if they are already employing their own personal assistant for daily living needs, but if you decide to do this you will need to consider your duties as the support worker's employer. If you would prefer not to employ the support worker directly, you might want to consider using a private agency (who will then take on the role of the employer). For more information about employing support workers, see the Scottish Government/Skill Scotland booklet 'Employing support workers in higher education' (available on the Skill Scotland website).

What kind of support can the university provide?

As well as being able to access support through the DSA, your university can also provide a range of support for learners with additional needs and/or disabilities. This might include:

- providing study skills lectures
- one-to-one support in classes
- providing course materials in alternative formats
- adapted accommodation
- specialist furniture
- computers with assistive technology

The Disability Adviser at the university will be able to tell you what sort of support is available. Many of these support measures will be particularly useful for students who do not receive DSA, or those who have reached their maximum DSA allowance.

What are my rights as a disabled learner?

If you have a disability you have certain rights under the law. Your university also has specific duties to support you.

The Disability Discrimination Act (DDA) is a law that aims to protect disabled people in the UK from discrimination. Part 4 of the DDA says that education providers must provide extra support to ensure that disabled people can

access education. These are known as 'reasonable adjustments', which means the university will need to provide support or make adjustments if these are thought to be 'reasonable' things to do (i.e. it must have a good reason for not making adjustments). This might include, for example:

- providing course materials in alternative formats
- ensuring that university buildings are accessible
- extra time in exams
- providing lecture handouts in advance
- extensions, or flexibility, in coursework deadlines
- use of a computer or scribe in exams
- reserved car park spaces for disabled people

The university Disability Adviser or your course tutor will be able to give you more information about the support the university can provide.

Who provides support at university?

A number of different organisations provide support to learners with additional support needs in universities. It is important to be aware of who is responsible for providing the different kinds of support to help you make arrangements before you start your course. This might include:

- **Educational needs:** universities are responsible for providing educational support (as long as this is study-related rather than support for your daily living needs). If you receive DSA, you may be able to arrange certain support measures using this allowance, but the university still has duties to provide reasonable adjustments if you have a disability.
- **Personal care support:** if you have been assessed by your local authority as needing personal care support, then it will be the local authority's responsibility to provide this support. This is usually arranged through the social work department, and might include help going to the toilet, someone to help you travel to university, or help to prepare or eat a meal. If you leave home to go to university, the funding for personal care assistance should continue to be provided by the social work department where you normally live. The Scottish Government is currently preparing new guidance on equipment and adaptations, more information can be accessed via <http://www.scotland.gov.uk/Publications/2008/12/03120911/0>
- **Healthcare needs:** your needs assessment by the local authority may identify a need for healthcare support in addition to your personal care support. If this is the case, your local NHS board will be responsible for providing that support, such as someone to help you take medication at university.
- **Careers advice:** your school careers adviser or a Careers Scotland adviser can help you work out which education, training or employment option suits you best.

- **Support during the transition to university:** you may find that you need support when you are moving from school/college to university, especially if you have to deal with various different agencies. Careers Scotland Key Workers can help you to coordinate support from different agencies and make sure the support you need is put in place. Your school/education authority will also be able to support you before and during the transition to university.
- **Other support needs:** voluntary organisations, such as Centres for Independent Living, may be able to provide other kinds of support such as payroll services (if you are employing your own support worker) and advice on self-directed support.

Although different agencies provide different support, they should be working together to ensure that the support you need is provided in the right place and at the right time.

What about transport?

You may be able to get funding from SAAS to help with the cost of daily travel to university. You will be required to pay the first £155 of the yearly total.

If you have extra costs because of your disability, for example if you need to travel by taxi, you may be able to apply to SAAS for the full amount of your travel costs. You will need to provide SAAS with evidence that you cannot use public transport for disability-related reasons.

Will I receive any other financial help?

It is important to think about your finances before you enrol on a course, to make sure that you can afford to go to university. There are various types of funding available depending on what type of course you are doing and your personal circumstances.

The main sources of financial help include:

- **Tuition fee waivers:** if you are taking a full-time course in Scotland, you do not need to pay tuition fees (as long as you meet the residency conditions). If you are taking a part-time course, you may have to pay your own fees (unless you or your family have a low income or you receive certain benefits, such as Disability Living Allowance).
- **Student loans:** the main source of help with living expenses is through the Student Loan. This is income-assessed and the amount you can get will depend on your own and/or your family's circumstances.
- **Disabled Students' Allowance:** for disability-related study costs (see page 6).
- **Allowances for parents/carers:** these include the Lone Parents Grant, the Additional Childcare Grant for Lone Parents, Childcare fund, and the Adult Dependents Grant.
- **Welfare benefits:** as a disabled student, you may be entitled to Disability Living Allowance, Employment and Support Allowance and

certain means-tested benefits. You should contact your local Jobcentre Plus to discuss what you might be able to get, and how studying might affect your entitlement to benefits.

Skill Scotland has produced an information booklet for the Scottish Government ('Helping you meet the costs of learning: funding for disabled students'), which gives further information on funding and benefits. The booklet is available on line at <http://www.scotland.gov.uk/Topics/Education/Funding-Support-Grants/FFL> or from Skill Scotland (contact details are at the back of this booklet).

5. SUPPORT FROM OTHER ORGANISATIONS

Voluntary organisations

Skill Scotland: National Bureau for Students with Disabilities

Skill Scotland is a charity that promotes opportunities for people with any kind of disability in post-16 education, training and employment across Scotland.

The Skill Scotland Information Service provides information and advice to disabled people, their families and professionals about any aspect of entering college or university, employment or training. Skill Scotland can provide information such as how to go about getting additional support, the type of support that is available, financial help and disabled people's rights under the law.

Skill Scotland also has a range of free information booklets, including:

- Further education and training in Scotland: guidance for disabled people
- Higher education in Scotland: guidance for disabled people
- Understanding the Disability Discrimination Act: information for disabled students
- Helping you meet the costs of learning: funding for disabled students (updated yearly) – published by the Scottish Government

LEAD Scotland

Lead Scotland, Linking Education and Disability, is a voluntary organisation set up to widen access to learning for disabled young people and adults and carers across Scotland. Lead offers transition support into learning, support to continue learning, and to progress.

Lead's local Organisers offer home visits focused on educational guidance to develop a learning plan which results in a unique and tailored service. Lead works with many partner agencies to facilitate learning opportunities, which may also involve volunteer support and/or a loan of accessible ICT equipment.

Communication Forum Scotland

Communication Forum Scotland is an alliance of organisations working with service providers to help them provide communication support for people with communication difficulties.

Afasic Scotland, one of its member organisations, works with colleges to provide support for young people with speech and language difficulties.

Other agencies

Careers Scotland

Careers Scotland has specialist advisers who support people with additional needs in accessing education and training opportunities. You may wish to speak to an adviser if you have an additional support need that may influence your career choice. Specialist advisers will help you make the most of your skills and strengths when looking for a career. Contact details are given at the back of this guide.

Remploy

Remploy provides a specialist employment service to help people with disabilities and other support needs to get a job. It can offer advice, pre-employment training and employment opportunities. It works closely with some colleges to help learners move from college into employment.

More information on coordinating support

If you would like more information on the roles and responsibilities of agencies to provide support in college, you can read the Scottish Government publication 'Partnership Matters: a Guide to Local Authorities, NHS Boards and Voluntary Organisations on Supporting Students with Additional Support Needs in **Colleges and Universities**. This is available on the Scottish Government website at

<http://www.scotland.gov.uk/publications/2009/05/08155445/0>.

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6. HELPFUL CONTACTS

North Scotland

Universities

UHI Millennium Institute: 01463 279000 www.uhi.ac.uk

Local Authorities

Comhairle Nan Eilean Siar (Western Isles): 01851 703773

www.cne-siar.gov.uk

Highland Council: 01463 702000 www.highland.gov.uk

Moray Council: 01343 543451 www.moray.gov.uk

Orkney Islands Council: 01856 873535 www.orkney.gov.uk

Shetland Islands Council: 01595 693535 www.shetland.gov.uk

South Scotland

Local authorities

Dumfries and Galloway Council: 01387 260000 www.dumgal.gov.uk

Scottish Borders Council: 01835 825000 www.scotborders.gov.uk

East Scotland

Universities

University of Aberdeen: 01224 272000 www.abdn.ac.uk

University of Abertay: Dundee: 01382 308000 www.abertay.ac.uk

University of Dundee: 01382 383000 www.dundee.ac.uk

Edinburgh College of Art: 0131 221 6000 www.eca.ac.uk

Edinburgh Napier University: 08452 606040 www.napier.ac.uk

University of Edinburgh: 0131 650 1000 www.ed.ac.uk

Heriot Watt University: 0131 449 5111 www.hw.ac.uk

The Open University in Scotland: 0131 226 3851 www.open.ac.uk

Queen Margaret University: 0131 474 0000 www.qmu.ac.uk

Robert Gordon University: 01224 26 2000 www.rgu.ac.uk

Scottish Agricultural College: 0131 535 4000 www.sac.ac.uk

University of St Andrews: 01334 476161 www.st-andrews.ac.uk

University of Stirling: 01786 473171 www.external.stir.ac.uk

Local authorities

Aberdeen City Council: 01224 522000 www.aberdeencity.gov.uk

Aberdeenshire Council: 0845 606 7000 www.aberdeenshire.gov.uk

Angus Council: 01307 461460 www.angus.gov.uk

Clackmannanshire Council: 01259 450000 www.clacks.gov.uk

City of Edinburgh Council: 0131 200 2000 www.edinburgh.gov.uk

Dundee Council: 01382 434000 www.dundeecity.gov.uk

East Lothian Council: 01620 827827 www.eastlothian.gov.uk

Falkirk Council: 01324 506070 www.falkirk.gov.uk

Fife Council: 08451 550000 www.fife.gov.uk

Midlothian Council: 0131 270 7500 www.midlothian.gov.uk

Perth and Kinross Council: 01738 475000 www.pkc.gov.uk

Stirling Council: 0845 277 7000 www.stirling.gov.uk
West Lothian Council: 01506 777000 www.westlothian.gov.uk

West Scotland

Universities

Glasgow Caledonian University: 0141 331 3000 www.caledonian.ac.uk
Glasgow School of Art: 0141 353 4500 www.gsa.ac.uk
University of Glasgow: 0141 330 2000 www.gla.ac.uk
Royal Scottish Academy of Music & Drama: 0141 332 4101
www.rsamd.ac.uk
University of Strathclyde: 0141 552 4400 www.strath.ac.uk
University of the West of Scotland: 0141 848 3000 www.uws.ac.uk

Local authorities

Argyll and Bute Council: 01546 602127 www.argyll-bute.gov.uk
East Ayrshire Council: 01563 576000 www.east-ayrshire.gov.uk
East Dunbartonshire Council: 0141 578 8000 www.eastdunbarton.gov.uk
East Renfrewshire Council: 0141 577 3000 www.eastrenfrewshire.gov.uk
Glasgow City Council: 0141 287 2000 www.glasgow.gov.uk
Inverclyde Council: 01475 717171 www.inverclyde.gov.uk
North Ayrshire Council: 0845 603 0590 www.north-ayrshire.gov.uk
North Lanarkshire Council: 01698 302222 www.northlan.gov.uk
Renfrewshire Council: 0141 842 5000 www.renfrewshire.gov.uk
South Ayrshire Council: 01292 612000 www.south-ayrshire.gov.uk
South Lanarkshire Council: 01698 454444 www.southlanarkshire.gov.uk
West Dunbartonshire Council: 01389 737000 www.west-dunbarton.gov.uk

Access Centres

Aberdeen College Access Centre / Learning Development Centre

Telephone: 01224 612142
www.abcol.ac.uk/learner-services/development-centre.cfm

Motherwell College Access Centre

Telephone: 01698 232206
Email: kmcusker@motherwell.co.uk

Stevenson College Access Centre

Telephone: 0131 535 4727
Email: s.somerville@stevenson.ac.uk

University of Dundee Access Centre

Telephone: 01382 345402
Email: disability@dundee.ac.uk
www.dundee.ac.uk/disabilityservices/access

General contacts

Capability Scotland (Advice Service)

Can provide advice for disabled people on a range of issues.

www.capability-scotland.org.uk

Telephone: 0131 337 9876 Textphone: 0131 346 2529

Careers Scotland

Can provide advice on careers, education and training opportunities.

www.careers-scotland.org.uk

Telephone: 0845 8 502 502 Typetalk: (18001) 0845 8 502 502

Textphone: 0141 889 8581

Centralised Applications to Nursing and Midwifery Training Clearing House (CATCH)

Admissions Service for Nursing and Midwifery Diploma courses.

www.nes.scot.nhs.uk

Telephone: 0131 220 8660

Communication Forum Scotland

Provide support for people with speech and language difficulties.

www.communicationforumscotland.org.uk

Telephone: 0131 229 6754

Conservatoire UK Admissions Service (CUKAS)

Admissions service for music courses at the Royal Scottish Academy of Music and Drama, Birmingham Conservatoire, Leeds College of Music, Royal College of Music, Royal Northern College of Music, Royal Welsh College of Music and Drama, and Trinity College of Music.

www.cukas.ac.uk

Telephone: 0871 468 0470 Typetalk: (18001) 0871 468 0 468

Dyslexia Scotland

Provide specialist support and advice for people with dyslexia.

www.dyslexiascotland.org.uk

Helpline: 0844 800 8484

Equality and Human Rights Commission helpline (Scotland)

Can give information and advice on discrimination and human rights issues.

www.equalityhumanrights.com/en/scotland/pages/ehrcscotland

Helpline: 0845 604 5510 Textphone: 0845 604 5520

Enquire

Provide advice for children and young people (under 16) with additional support needs.

www.enquire.org.uk

Helpline: 0845 123 2303 Textphone: 0131 222 2439

Glasgow Centre for Inclusive Living (GCIL)

Supports disabled people to live independently

www.gcil.org.uk

Telephone: 0141 550 4455 Textphone: 0141 554 6482

Lothian Centre for Inclusive Living (LCIL)

Supports disabled people to live independently

www.lothiancil.org.uk

Telephone: 0131 475 2350 Minicom: 0131 475 2463

LEAD Scotland

Supports people with disabilities (aged 16 and over) to access education and lifelong learning.

www.lead.org.uk

Telephone: 0131 228 9441 Typetalk: (18001) 0131 228 9441

National Union of Students Scotland

Provide advice to individual students and students' organisations on a range of issues.

www.nus.org.uk

Telephone: 0131 556 6598

Remploy

Support disabled people to gain employment.

www.remploy.co.uk

Telephone:

Edinburgh: 0300 456 8031 Glasgow: 0300 456 8030

Hamilton: 0300 456 8050

Scottish Association for Mental Health

Provide specialist advice and support for people with mental health problems.

www.samh.org.uk

Telephone: 0141 568 7000

Scottish Funding Council

Provides funding to colleges and universities.

www.sfc.ac.uk

Telephone: 0131 313 6500

Scottish Government, Participation and Supplementary Support Team

Provide advice about the roles and responsibilities of different agencies.

www.scotland.gov.uk

Telephone: 0141 242 0189

Scottish Public Services Ombudsman (SPSO)

Deals with complaints about organisations providing public services in Scotland, including colleges and universities.

www.spsso.org.uk

Telephone: 0800 377 7330

Skill Scotland Information Service

Provide information and advice to disabled people on a range of issues.

www.skill.org.uk

Freephone: 0800 328 5050, e-mail: admin@skillscotland.org.uk;

Student Awards Agency for Scotland (SAAS)

Award funding to students taking higher education courses in colleges and universities.

www.saas.gov.uk

Telephone: 0845 111 1711

UCAS

Admissions service for most degree courses in the UK.

www.ucas.ac.uk

Telephone: 0871 468 0 468 Typetalk: (18001) 0871 468 0 468