

# **Local Healthcare Bill Consultation**

## **Analysis of Responses**



## Acknowledgements

We would like to thank all those who contributed to this consultation process either in writing or through attending one of the meetings to which members of the Bill Team were invited.



## Executive Summary

1. The following provides an outline summary of the outcome to the Local Healthcare Bill consultation and the steps that we intend to take next.

### Overview

2. The Scottish Government wants to encourage greater public and patient involvement in the planning and delivery of local NHS services in Scotland. The Government believes in a mutual NHS. An NHS that each and every one of us is a part of. We believe that direct elections to NHS Boards in Scotland can help to change the way in which we view the NHS and the way in which we become involved with it. In light of what this consultation told us on the issue, we intend to introduce legislation that will provide for direct elections, initially on a pilot basis.

3. But the consultation has highlighted that direct elections alone cannot be used to encourage this greater sense of ownership in our NHS. The consultation has highlighted a number of issues that need to be addressed in the way in which local communities can communicate and interact with their local NHS Board.

### Consultation

4. The consultation asked for views on how to enhance the role patients and the public play in decisions about how local health services are designed and delivered. The consultation paper was split into 2 sections and consultees were asked for their views on a number of questions that were designed to stimulate discussion around a number of key areas.

#### *Section 1*

*Making things better - this section seeks your views on how the role of patients and communities in deciding how NHS services in Scotland are planned and provided could be strengthened through augmenting existing policies, within the current framework of appointed NHS Boards .*

5. The key findings to the issues raised in this section are as follows:-

- Universal recognition that there needs to be improvement in the way the NHS and communities engage, although there were few suggestions as to how to achieve this.
- The current landscape is viewed as confusing with the number of different bodies all responsible for some part

of public / patient involvement e.g. Public Partnership Forums, Community Health Partnerships, Scottish Health Council, Community Health Care Partnerships, NHS...etc.

- Some concern was expressed around the Scottish Health Council and the role it carried out.
- Independent Scrutiny was welcomed as it provides a check to the decision making process in Boards.

### *Section 2*

*A new approach - this section asks for your views on changing the current framework so that NHS Boards have directly elected members with the aim of bringing about greater patient and community involvement in planning and delivering local health services.*

6. The key findings to the issues raised in this section are as follows:-

- No clear consensus either in support or against the idea of direct elections to NHS Boards.
  - those in favour see elections as increasing local accountability; those against see a threat to consistent delivery of an NHS.
- It was an opportunity to let local voices be heard.
- Some felt that rather than introducing an extra layer of democracy, more local authority members could serve on NHS Boards.

7. Regardless of their views on elections, consultees highlighted the following points :-

- The current methods of consultation and engagement used by NHS Boards were not taking sufficient notice of the views of patients and public.
- Concern around the costs of elections and where funding will be drawn from to meet these costs.
- Concerns around the politicisation of Boards and that this would be unhelpful in the planning of local services and working with local authorities and Government.

- Concern that the skills that are brought to a Board by Members going through the Public Appointments process could be lost.

8. A key part of the consultation was the full debate held in the Scottish Parliament on 21 February 2008. This debate drew contributions from all parties and reflected the issues raised during the consultation by many of the consultees. On balance, the Parliament agreed with the need to change the way in which the NHS and the communities it serves engaged. Although there was relatively broad agreement on the issue of introducing elections to Health Boards, there were differing opinions over the format that this should take.

### Conclusion

9. Introducing direct elections to NHS Boards would be a radical change to the way in which the NHS in Scotland engages with the communities that they serve. The consultation has highlighted a number of concerns about taking this step and many have noted the need to proceed carefully possibly through the use of Pilots to assess the impact that any changes will make on the running of Health Boards. We have been mindful of these in considering our course of action. The NHS is there to serve communities and these communities have indicated that they want a direct say in who serves upon their local Health Board. This will ensure that local voices are heard along with those of the professional Board members and decisions will be able to be taken on a mutual basis.



## Introduction

1. The Government's policy is that healthcare services should be delivered as locally as possible, so that they are convenient and responsive to patients' needs. NHS Boards are responsible for delivering this policy. Some recent decisions to change the way NHS services in Scotland are delivered have raised strong feeling in local communities and many people believe that some NHS Boards have not taken sufficient account of the views of local people. Difficult decisions about NHS services have to be made but local people must always be at the heart of the change process. Where change is necessary the process should be rigorous, evidence-based, and open to scrutiny.

2. The Government believe that elections to NHS Boards can help ensure that the voice of local people and communities is heard when major decisions are being made.

3. Encouraging greater public and community involvement lies within the broader context of promoting effective governance across the public services, including the NHS. Key features of good governance in the NHS should ensure:

- a focus on quality services for patients;
- effective service delivery supported by clearly defined roles and responsibilities;
- promotion of the recognised values of the NHS in Scotland as a public service;
- that Boards make decisions in an informed and transparent manner;
- development of Boards so they are efficient and effective bodies; and
- that Boards engage with stakeholders and are properly accountable to Ministers and the Scottish Parliament.

4. It is important that in taking steps towards encouraging public/community involvement and proposing some form of direct elections to Health Boards, the good governance features set out above are reinforced and not undermined.

5. Good governance also encompasses effective scrutiny of the NHS. At present NHS Quality Improvement Scotland ("NHS QIS") largely fulfils this role. For the future, Professor Lorne Crerar has recently published his Independent Review of Regulation, Audit, Inspection and Complaints Handling of Public Services in Scotland. The broad principles and vision of this Review have been welcomed by the Scottish Government and are under consideration. Clearly, there is a relationship between any arrangements for external scrutiny and the additional internal scrutiny that

may be achieved by introducing direct elections to NHS Boards. These approaches must contribute to good governance and not conflict or overlap.

6. The need to address concerns about the role patients and the public play in decisions about how local health services are designed and delivered was central to the consultation. Views were sought on how this might best be achieved.

### *Consultation*

7. The consultation document was split into 2 separate, but not mutually exclusive, sections. Section 1 asked questions about strengthening existing policies to ensure that the needs of local communities are heard more effectively, within the current framework of appointed NHS Boards. Section 2 asked for views on introducing new legislation to require elections to be held to NHS Boards to place locally elected members on Boards.

8. The consultation was launched on 8 January 2008 at the Pearce Institute in Glasgow. The launch was attended by the media and the Cabinet secretary for Health and Wellbeing took the opportunity to discuss the contents of the consultation with the representatives of some key stakeholder groups including the Scottish Health Council, Fair For All, Help the Aged and the Scottish Consumer Council. Almost 2000 copies of the consultation were sent out to a wide range of interested groups and it was also made available through the Scottish Government's website and was offered in a number of formats. During the consultation period, officials were also invited to a number of meetings across the country to discuss the contents of the consultation and help facilitate discussions before those concerned submitted their written responses.

### *Analysis*

9. The consultation received 142 responses. The Bill Team were also invited to attend a number of meetings with groups to discuss the consultation in detail. These groups included NHS Boards, Tenant Organisations, a Citizens Panel, Public Partnership Forums, Voluntary Organisations and the Scottish Partnership Forum.

10. While the consultation was split into 2 sections and contained 33 questions, most respondents sought to discuss the issues in general terms. The 2 sections were not mutually exclusive and there were a number of areas where a degree of crossover occurred. With this in mind, it was decided that for the analysis of the report that a question by question tabulated analysis would not prove effective in capturing the broad issues covered. Instead, a summary of the key issues raised under each section would be best placed to draw out the various points made. Additionally,

each question is discussed in broad terms so as to reflect the views of those consulted.

11. It should be noted that the findings contained in this report are specific to this consultation exercise and do not necessarily reflect the weight or range of views within the population as a whole.



## Responses

1. This chapter of the consultation report looks at the range of responses that were received to the consultation.
2. In total, almost 2000 consultation documents were sent out during the consultation period as well as the document being available for download through the Scottish Government web site.
3. While the distribution of the consultation naturally took in those with an involvement in the NHS landscape, it also sought to capture views from more diverse groups. This included a distribution to Regional Tenants Organisations that covered more than 650 groups across the country. In total, almost 1400 consultation documents were sent out at the launch of the consultation with almost 600 more copies requested during the course of the consultation period. The document was also available on the Scottish Government web site.
4. A break down of the respondents by interest group is set out below:

### Respondents to Consultation by Interest Group

	NHS	Local Government	Voluntary Bodies	Professional Bodies/Trade Unions	Individual/Others
<b>Total Respondents</b>	18	20	11	18	75
<b>% of all respondents</b>	(13%)	(14%)	(8%)	(13%)	(52%)

### Responses by those invited

Interest Group/Sector	Invited	Responded	%
NHS	26	17	65
Local Government	32	19	59
Voluntary Bodies	25	6	24
Professional Bodies/Trade Unions	10	4	40
Other Bodies/ Individuals	1264	10	<1



## Findings

### *Consultation Section 1 - Making things better*

1. This section sought views on how the role of patients and communities in deciding how NHS services in Scotland are planned and provided could be strengthened through augmenting existing policies, within the current framework of appointed NHS Boards.

2. The section contained 8 specific questions that were relevant to the purpose of the section. Each of those questions, with an outline of the views received in response to the issue posed, are set out below.

Q1. Do you think the current proposals for independent scrutiny of service change proposals help achieve the aim of better engaging and involving local communities?

At the launch of the consultation a separate exercise was already taking place to evaluate the role of Independent Scrutiny. This question was included to allow consultees to consider the links between Independent Scrutiny and improvements in the current set up of public involvement by Boards.

In the consultation, while there was some concern about Independent Scrutiny adding another layer of bureaucracy, there was recognition that having Board proposals for major service change considered by an independent panel would add extra rigour to the decision making process. It was hoped that as Boards improved in the way they involved the public and gathered evidence for change that the need for a separate Panel would be removed.

Q2. How could additional guidance to NHS Boards on making public consultation as effective as possible help achieve this aim?

Consultation guidance was not universally perceived as helpful. Given the diversity of communities in Scotland and the diversity of the issues that the NHS has to engage them with, the current centralised guidance was seen as too remote to be of any significant benefit. NHS Boards felt that there was no sharing of best practice across the country and that experience of engaging with communities on certain issues was not being usefully shared among Boards.

Q3. Would the appointment of more lay members to NHS Boards – perhaps to directly represent patients or other groups – help achieve the aim? How might this be achieved?

The general feeling from consultation responses and meetings was that increasing the number of lay members was a good idea in principle. This would bring a broader range of people from the community onto the NHS Board, introducing more expertise and wider views. However, there was a downside that in doing so, NHS Boards would become too big and unmanageable. This may mean that the voices of those brought onto a Board are lost. The other concern raised was around the possibility of those representing a specific group undertaking lobbying for their own group and not participating fully in the strategic decision making process of the Board.

Q4. In particular, would adding more local authority councillors (one councillor from each local authority whose area a Board serves is currently appointed to that Board) help achieve the aim? Could local authorities have a role in scrutinising public and community engagement?

The role played by councillors was widely recognised. They provided a strong link to their authority and the community services that need to link with NHS services. There was a spread of opinion over the points raised in the question ranging from those who considered councillors were a “ready made” elected representative from the community to those who thought increasing the number of councillors on a Board would lead to the politicisation of Health Boards.

Q5. Should we develop further the role of the Scottish Health Council to bring about more effective engagement and involvement? If so, what additional responsibilities could the Council take on and what would the benefits be?

In general the role of the Scottish Health Council was not well understood and this brought about frustration over their role in public engagement in Board areas. While the SHC undertake reviews of the engagement processes of Boards, some felt that they should have a stronger voice in challenging Board proposals and providing a voice for the local community. Their role within the NHS was seen as administrative and there was little value perceived in the way in which they engaged with Boards. Generally it was felt that the SHC needed to have a more clearly defined, better understood role both in relation to the local community and to the NHS.

Q6. How could the Public Partnership Forums associated with Community Health Partnerships encourage greater public engagement?

The Public Partnership Forums and Community Health Partnerships were viewed as a very effective means of engaging with communities as they had a direct route of engagement with the NHS Board. However, those not directly involved with the NHS or the organisations that link with PPFs and CHPs were unaware of their existence or the role that they played in the planning and delivery of health services.

While some PPFs went to great lengths to organise events and publicise their role, this was approach was not widespread over Scotland.

Q7. How could local Community Planning Partnerships best ensure improved public engagement with NHS planning?

Once again the role of this group was not universally understood. Again neither was their existence outside of those organisations who were working with them. It was felt that a CPP was another body that could offer significant value in engaging with communities given it was a more established system than the PPF/CHP and had broader links with health and social care sectors.

Q8. What other measures could be introduced to increase effective engagement and involvement of the public with the NHS in Scotland?

This question received a wide variety of responses ranging from improvements to current systems and organisations in place to support engagement e.g. better use of Community Councils, through to the methods used in engagement e.g. Citizens Jury's.

## *Consultation Section 2 - A new approach*

3. This section asked for views on changing the current framework so that NHS Boards have directly elected members with the aim of bringing a stronger local voice to Health Board considerations.

4. The section contained 25 specific questions that were relevant to the purpose of the section. Each of those questions, with an outline of the views received in response to the issue posed, are set out below.

Q9. What eligibility criteria should candidates meet (e.g., should they be resident in the Board area? Should there be any other qualifications?)

There was strong feeling that the candidates for election to an NHS Board should be resident in that Board area. This, it was felt, would bring the necessary local experience and identity to the Board and allow communities to identify strongly with their elected representative on the NHS Board.

Q10. How could equality and diversity of candidates be promoted?

It was felt that the very idea of introducing elections to NHS Boards would promote equality and diversity. The current public appointments interview process is viewed by some as a barrier to becoming involved in the running of their Board as they feel their educational background or occupation may not meet standards sought in the appointments process. Conversely, some respondents thought that candidates who were willing to go through a competitive appointments process would not wish to stand for election.

Q11. Should candidates have to submit profile statements and declare any interests and/or relevant qualifications / skills / experience, for example membership of a political party or a pressure group?

There was strong support for the idea that candidates should set out their background for the electorate to make an informed decision. Some viewed this as an important aspect in ensuring that single issue interests did not seek to dominate the Board.

Q12. Is there a case for excluding candidates standing as a representative of a political party?

While there was strong support among many respondents for the exclusion of candidates standing as a representative of a political party, there was recognition that this would not be practical. For example it would exclude a

large number of people who are simply members of a party and it would not address those who stood with strong party political beliefs but who decided not to be a party member. It was felt that a sensible course of action was simply to let the electorate decide based upon a candidate's profile statement.

Q13. In what circumstances might someone be disqualified from seeking election?

It was felt that the standard exclusions of those seeking election to the Scottish Parliament or local authority should be used. This would mean consistency in approach.

Q14. Who should be allowed to vote in the election? Should the same rules as apply to local authority elections be followed?

Again it was felt that following the standards set out by Scottish Parliament or local authority elections should be followed. Only those resident in a Board area should be allowed to vote.

Q15. How often should elections be held, and when? Local authority elections are held every 4 years. Should elections to NHS Boards follow the same pattern?

Once more there was a strong consensus that the existing practices used by local authorities should be followed. There was some concern over costs of elections if they are to be held on a different day to Parliamentary or Local Authority elections. Additionally, there was concern around voter confusion or voter apathy due to the number of elections taking place.

Q16. Should directly elected members form a majority of the members on a Board?

There was a range of opinion over whether a majority, minority or balance (50%) should be held by elected members. A majority was seen as delivering a clear mandate for the local community on the Board, but there were fears around short-termism or single interest candidates affecting the strategic direction of the NHS in a local area. A minority of elected members could provide valuable input from local communities into the decision making process but there were concerns that, as they were a minority, their voices would not be sufficient to change Board policy. A balance would mean appointed and elected members would have to engage effectively to drive forward health care delivery in a Board area but, as it would be a balance, there was concern that necessary decisions would be put off and the Board would find it difficult to find direction.

Q17. Should the existing categories of appointed Board members (lay members, stakeholder members and executive members) remain in place?

There was general acceptance that having a mix of members around a Board was very useful. These members were able to bring a broad range of skills and backgrounds to the table and were capable of giving a Board both purpose and direction in the local delivery of services. The issue was raised that while this mix was useful, there was a lack of community voices on a Board and that would need to be addressed if a Board was not to be perceived as a body remote from the community that it serves.

Q18. Among the appointed “stakeholder” members on NHS Boards are local authority Councillors. What should their role be if directly elected members sit on Boards?

There was a strong consensus that local authority councillors should continue to serve on Boards. Their role should be to ensure strong links between their local authority and the NHS Board and ensuring that community planning issues are properly addressed by both their authority and the NHS Board.

Q19 Should NHS Board areas be divided up into electoral wards?

There were a range of views expressed to this question. Introducing small ward areas into an NHS Board would mean that local communities would feel represented on a Board and that a small or remote community would not be disadvantaged against a more urban and populated area. However, there were concerns that introducing ward areas may mean that not enough candidates would come forward to trigger an election. Having the entire Board area as the electoral area would ensure a broader range of candidates and would mitigate against candidates who were interested in standing only on a very local issue. This may mean that in Board areas with a mix of urban and rural populations, more candidates are returned from the urban centres.

Q20. Would the emergence of groups or individuals with particular views be a difficulty or a potential threat to good governance and direction of the NHS in Scotland?

The emergence of single issue candidates was broadly seen as a major threat to the continuation of a National Health Service. However, it was recognised that such candidates would from time to time emerge but that it was a matter for the electorate who they chose to return as their elected member on a Board.

Q21. Should safeguards be introduced to prevent unrepresentative / disproportionate representation of a political party or special interest group on a Board, and if so what form might such safeguards take?

There were a number of views around this question but a majority thought that the democratic process was where the safeguards lay i.e. the electorate would make their decision on who they wished to serve on the Board.

Q22. Would you favour a simple “first past the post” voting system, a proportional representation approach or another type of system?

There were a range of views expressed in relation to this question. “First past the post” was viewed as simple to set up and administer with a clear link between the voter and the elected candidate. However, with the move toward proportional representation at both Scottish Parliament and local authority elections, there was a body of opinion that thought this should be used for Health Boards also. This would provide consistency as well as allowing voters to spread votes among a number of candidates that they find suitable.

Q23. How should voters be allowed to cast their votes? By postal ballot or at a polling station? Or either, depending on the voter’s choice?

Again, there was a broad range of views on this question. Postal ballots were seen as simple to set up and operate with the likelihood of a better turnout. There was some concern around fraud. Using the traditional mix of polling station and postal was positively received as this was a recognised method of running an election. There was concern over the expense and disruption of doing it in this way e.g. closing schools to set up polling stations. A few respondents suggested that internet, telephone and other alternative methods of voting should also be considered.

Q24. Should directly elected Board members be remunerated? If so, at what rate – the same as appointed members currently receive?

There was a range of opinion expressed over remuneration. Some respondents felt that elected members should be paid at the same rate as appointed Board members. Some thought that there should be no payment, only the reimbursement of expenses. A few thought that payment should be the same as local authority elected members.

Q25. Are pilots a good idea?

Most respondents thought that if elections were to go ahead it would be sensible to pilot these first and then assess the impact made. Some respondents thought that piloting would delay the introduction of elections to the whole of Scotland and that any elections should be rolled out immediately.

Q26. How many pilots should there be?

There was a range of views on this but it was generally thought to be important that any pilots captured the diversity of Scotland's Health Boards by using a rural and an urban Board to pilot the proposals in.

Q27. How should pilot areas be selected?

Generally, consultees wanted to see a mix of areas (urban and rural) included in a pilot. There was some opinion that the Boards selected should be undergoing some form of service change in order to properly test the impact of elections and the role of elected members.

Q28. How long should pilots run for?

The general view was that pilots would have to be carried out over a longer period of time (at least 2 years) in order that the full range of decision making duties and service change issues experienced in a Board area could take place in the pilot area.

Q29. What criteria should be used to assess and evaluate the pilots?

There were a number of views relating to this question. Some respondents felt that there needed to be a clear indication of improved public engagement within the pilot area. There was also a feeling that clear evidence should exist of continued improvement in health indicators in the pilot area to ensure that elected members were having a positive impact on the planning and delivery of health services in the area.

Q30. Should NHS Boards continue to provide generally consistent levels of performance across Scotland and follow national policies and priorities? Or should elected NHS Boards have the freedom to exercise local discretion and flexibility?

There was very strong feeling that NHS Boards should continue to deliver consistent levels of service across the nation, following national policies

and priorities. While some indicated that the introduction of elections may threaten this, others commented that some small local flexibility on the delivery of services should be allowed in response to local needs and circumstances.

Q31. Should current guidance e.g. on governance, priorities and performance standards be set out in future in legally-binding form, to ensure that elected Boards comply with them? What would be the advantages and disadvantages of this?

There was concern that introducing some legally binding standards etc. may constrain local flexibility in the delivery of services, it may also divert resources from areas where no legally binding target exists.

Q32. Ministers currently have powers to remove members. Should they be able to remove elected members? What sort of reasons might justify such a power being used?

A range of opinion was expressed in response to this question. Some felt that as the Board member was elected locally that it was a local matter regarding their removal. This could either be through a Board Code of Conduct or at the next election. Other respondents felt that given the national importance of the NHS that Scottish Government Ministers should retain the right to remove members if their actions warrant that approach.

33. Should NHS resources be used to support direct elections? What do you think would be a reasonable amount to spend on elections?

There was general unease that money for patient care could be used to pay for an election. Many respondents felt that this should come from other Government sources. Most consultees commented on the need to keep costs to a minimum to ensure minimal impact to funding for patient services.



## Conclusion

1. The consultation drew a wide range of responses to almost all of the questions asked. This proved the range of views that existed across Scotland in individuals, community groups, professional organisations, local authorities and in the NHS. The key message taken from the consultation was the need to proceed very carefully and ensure that the NHS continues to be able to provide first class patient care with the public and patients as partners in the planning and delivery of services.

### *Section 1*

2. There is no clear consensus in support of elections but there is a clear message that the status quo is not a tenable position when it comes to engaging and involving communities. Improvement needs to take place in order that Boards can effectively work with communities. Part of this work will need to address the landscape of bodies that currently exist who have some remit for public / patient involvement including the Scottish Health Council. The purpose of Independent Scrutiny was recognised and was generally welcomed in providing a check to the evidence gathering and decision making process carried out by Boards.

### *Section 2*

3. There was no clear consensus around elections. In general terms, those respondents who were involved in the health system or a related body were not in favour of elections. However, a number of individuals and other bodies not currently involved in the health system were in favour of elections. Amongst those who were against the idea there was an understanding that if elections were to proceed, they should be rolled out cautiously with a full evaluation of their impact before any national implementation is considered.

4. The issues raised as a result of the consultation will now be considered in the drafting of the Local Healthcare Bill. The Bill will be published by Parliament on 26 June 2008.



## Consultation Distribution List

Abbey Cameron Tenants & Residents Association  
Abbey Court Tenants Group  
Abbey Medical Centre  
Abbeyview North Tenants & Residents Association  
Aberdeen & North East Deaf Society  
Aberdeen City Community Health Partnership  
Aberdeen City Council  
Aberdeen Inner City Local Health Care Co-operative  
Aberdeen North Local Health Care Co-operative  
Aberdeen Tenant Review Group  
Aberdeen West Local Health Care Co-operative  
Aberdeenshire Community Health Partnership  
Aberdeenshire Council  
Aberfeldy Health Centre  
Abertay Residents Organisation  
Academy & St Meddans Court Residents Association  
Academy of Royal Colleges & Faculties in Scotland  
Academy Park Tenants & Resident Association  
Accounts Commission  
Acre Tenants & Residents Association  
Adamsons/Elders Tenants Association  
Airdrie Local Health Care Co-operative  
Alcath Tenants & Residents Association  
Alcohol Focus Scotland  
Alford Medical Practice  
Aline Park Practice  
Allandale Residents Association  
Allander Street Practice  
Alloway Tenants & Residents Association  
Almondell Area Committee  
Almondvalley Residents Association  
Althorn Residents Association  
Althorn Residents Association (CENTRAL)  
Altpatrick Gardens Tenants and Residents Association  
Alva Health Centre  
Alyth Area Tenants & Residents Association  
Alyth Health Centre  
Alzheimer's Scotland - Action on Dementia  
Ancrum Medical Centre  
Angus Ave/Cumbræ Drive Tenants & Residents Association  
Angus Community Health Partnership  
Angus Council  
Angus Council  
Angus Local Health Care Co-operative  
Annandale & Eskdale Local Health Care Co-operative  
Anniesland Court Residents Association  
Anniesland Medical Practice  
Anniesland/Bearsden/Milngavie Local Health Care Co-operative  
Archerhill Mini-Multis Residents Association  
Archway Medical Practice  
Ardach Health Centre  
Ardeer Tenants & Residents Action Group  
Arden Tenants Association  
Ardersier Medical Practice  
Ardfin Tenants Social Club  
Ardgowan Medical Practice  
Ardler Surgery  
Ardrossan (CHA LTD) Tenant's Association  
Argyll & Bute Council  
Argyll & Clyde Local Health Council  
ARK Housing Association  
Ark Medical Practice  
Arkleston & Newmains Tenants and Residents Association  
Arran Local Health Care Co-operative  
Arran Park Tenants & Residents Association  
Arthritis Care Scotland  
Arthurlie Tenants & Residents Association  
Ashfield House Practice  
Association for Residential Care  
Association of Clydebank Residents Groups  
Association of Residents of Cliffron and Hayshead (ARCH)  
Auchenback Tenants & Residents Association  
Auchinairn & Crowhill Tenants & Residents Association  
Auchinairn Medical Practice  
Auchmuty & Dovecot Tenants & Residents Association  
Auchterarder Tenants & Residents Association  
Auldhouse Residents & Tenants Association  
Avonbridge Tenants & Residents Association  
Ayr Road Practice  
Ayr, Perstwick & Troon Local Health Care Co-operative  
Ayrshire & Arran Local Health Council  
Badenoch & Strathspey Local Health Care Co-operative  
Baillieston Residents Association  
Balintore Residents Association  
Ballantrae Court Tenants Association  
Ballantrae Medical Practice  
Balmoral Residents Association  
Balornock (East) Swedish Timber Residents Assoc  
Balornock East Tenants Association  
Banff & Buchan Local Health Care Co-operative  
Bangholm Loan Medical Practice  
Bank Street Practice  
Bankfoot Tenants & Residents Association  
Banner Residents Association  
Bannerfield Residents Association  
Bannockburn Health Centre  
BantaSkine Tenants & Residents Association

Bardrainey Tenants & Residents Association  
 Barmulloch, Blackburn, BISF, Croy Tenants Assoc  
 Barnardo's Scotland  
 Barns Medical Practice  
 Baronscourt Surgery  
 Barony Housing Association  
 Barrie Terrace & Hunters Ave Tenants & Residents Association  
 Barshare Tenants & Residents Group  
 Bathgate East Tenants & Residents Association  
 Batson Street Block-Tenants & Residents Organisation  
 Bayhead Residents Association  
 Beith Health Centre  
 Bell College of Technology  
 Bellevue Medical Centre  
 Bellsbank Tenants & Residents Association  
 Bellsymre Neighbourhood Forum  
 Belville Drive Residents Association  
 Benarty Avenue Residents Association  
 Better Government for Older People in South Lanarkshire  
 Better Neighbourhood Services Project  
 Bield Housing Association  
 Biggar Health Centre  
 Birnie Terrace Residents Association  
 Birnies Court Tenants Association (NORTH)  
 Bishopton Health Centre  
 Black & Ethnic Minority Infrastructure in Scotland  
 Black and Minority Ethnic Elders Group  
 Blackness Area Residents Association  
 Blair Tenants & Residents Association  
 Blairbeth Community Association  
 Blairdardie South (MSF) Resident Association  
 Blue Medical Practice  
 Bluevale/Whitevale Residents Association  
 Blytheswood Kirklandnuek Meadowside  
 BMA  
 BOLD Tenants & Residents Association  
 Boorteehill Health Centre  
 Borders Community Health Partnership  
 Borders Local Health Care Co-operative  
 Borders Local Health Council  
 Borders Voluntary Community Care Forum  
 Borders West Local Health Care Co-operative  
 Borrowfield Residents Association  
 Borve Medical Practice  
 Bow Farm Tenants and Residents Association  
 Bowmar Safer Community Group  
 Bracklinn Surgery  
 Brae Court Registered Tenant Organisation  
 Braedale Tenants & Residents Association  
 Braehead Residents' Group  
 Braes & Banchory Residents Association  
 Braidcraft Medical Centre  
 Braids Medical Centre  
 Branchalmuir Tenants & Residents Association  
 Branchton Association of Residents & Tenants  
 Breton & Corentin Court Residents Association  
 Bridge of Allan Health Centre  
 Bridge of Earn Tenants & Residents Association  
 Bridge of Weir Tenants & Residents Association  
 Bridgeton Health Centre  
 Bridgeton Local Health Care Co-operative  
 Brimmond Medical Group  
 British Association of Social Workers  
 British Geriatrics Society  
 Broadford Medical Centre  
 Brockburn/Levernside/Waterfoot Tenants & Residents Association  
 Brodick Health Centre  
 Brooklands Residents Association  
 Broomhead Drive Improvement Association  
 Broomhill Drive Practice  
 Broomhouse Tenants & Residents Association (WEST)  
 Broomlands & Queen Street Residents Association  
 Broompark (Murthly) & Caputh Residents Association  
 Bruce Road Flat & Community Residents Association  
 Brucefield House Tenants Association  
 Brucehill Action Group  
 Bruntsfield Medical Centre  
 Bucksburn Clinic  
 Bught Area Residents Association  
 Bunessan Practice  
 Burgh Hall Village Residents Association  
 Burnbank Medical Centre  
 Burnbrae Road & High Blantyre Tenants & Residents  
 Burnside Court Residents Association  
 Burnside Residents Association  
 Burntisland Tenants & Residents Association  
 Busby Tenants & Residents Association  
 Bute Community Care Forum  
 Butterbiggans Road Practice  
 Cables Wynd House Residents Association (CENTRAL)  
 Cadder Residents Association  
 Cairnpapple Area Committee  
 Cairns Tenants & Residents Association  
 Cairnsmore Medical Practice  
 Caithness Local Health Care Co-operative  
 Caithness Voluntary Group  
 Calders High Rise Neighbourhood Council (WEST)  
 Calders South Neighbourhood Council (WEST)  
 Caledonia Court Residents Association

Caledonia Glen Street Corner T/R Association  
 Caledonian Road Practice  
 Callander Practice  
 Callendar Park Tenants & Residents Association  
 Calside Tenants & Resident Association  
 Calvay Social Action Group  
 Camglen Local Health Care Co-operative  
 Campbletown Health Centre  
 Canisbay Surgery  
 Capability Scotland  
 Capel Inch Residents Association  
 CARA - Catto Area Residents Association  
 Carbrain Tenants Association  
 Cardenden Tenants & Residents Association  
 Cardross Tenants & Residents Association  
 Care Commission  
 Carers Scotland  
 Carfin Road Practice  
 Carloway Practice  
 Carluke Health Centre  
 Carmondean Health Centre  
 Carmunnock Village Tenants Group  
 Carnbroe Residents & Tenants Association  
 Carradale Surgery  
 Carr-Gomm Scotland  
 Carron Tenant & Residents Association  
 Carronvale Tenants & Residents Association  
 Castle Douglas Medical Group  
 Castle Street Practice  
 Castlebay Tenants Association  
 Castlehill Loan Practice  
 Castlepark & Eglinton Tenants & Residents Group  
 Cathcart Street Practice  
 Cathkin Braes Tenant Management Co-operative  
 CATRA - Crimond Area Tenants/Residents Assoc.  
 Catrine Tenants & Residents Association  
 Cearn Community Association  
 Centenary Surgery  
 Central Aberdeenshire Local Health Care Co-operative  
 Central Alexandria Tenants & Residents Association  
 Central Cambuslang Tenant & Residents Association  
 Central Health Centre  
 Central Muirhouse Low Rise Tenants Association  
 Central Park Residents Association  
 Central Scotland Racial Equality Council  
 Centre Street Surgery  
 Ceres & District Tenants & Residents Association  
 CHANGE  
 Chantinghall Tenants & Residents Association  
 Chapelle Crescent Residents Association  
 Chapelton Residents Association  
 Charleston Residents Association  
 Charleston Surgery  
 Charleston Tenants & Residents Association  
 CHATTAR  
 Child Health Commissioner Ayr  
 Child Health Commissioner Dumfries  
 Child Health Commissioner Edinburgh  
 Child Health Commissioner Fife  
 Child Health Commissioner Glasgow  
 Child Health Commissioner Inverness  
 Child Health Commissioner Isle of Lewis  
 Child Health Commissioner Melrose Roxburghshire  
 Child Health Commissioner Orkney  
 Child Health Commissioner Paisley  
 Child Health Commissioner Stirling  
 CHP Tenants Forum  
 Church Place Surgery  
 Church Road Practice  
 Church Street Practice  
 Citizens Advice Scotland  
 Citizens Advice Scotland  
 City Centre Tenants & Residents Association  
 City Of Edinburgh Council  
 City of Edinburgh Older People's Equalities Forum  
 Clachan (Strachur) Tenants & Residents Association  
 Clackmannan & Kincardine Medical Practice  
 Clackmannanshire Community Health Partnership  
 Clackmannanshire Council  
 Clackmannanshire Independent Community Care  
 Clackmannanshire Tenants & Residents Federation  
 Clackmannanshire Volunteering Development Agency  
 Clarkston Medical Centre  
 Clarkston Medical Centre Airdrie  
 Cliffton Association of Residents (CAR)  
 Cliftonville & Coatdyke Tenants & Residents Association  
 Closecall Tenants & Residents Association  
 Clovenstone Neighbourhood Council  
 Clovenstone Neighbourhood Council (WEST)  
 Clune Park Tenants and Residents Association  
 Clydebank East Tenants & Residents Association  
 Clydebank Local Health Care Co-operative  
 Clydesdale Local Health Care Co-operative  
 Clydesdale Tenants' & Residents' Group  
 Coatbridge Federation of Tenants & Residents Association  
 Coatbridge Local Health Care Co-operative  
 Cochrane Castle Tenants & Resident Association  
 Coillesdene House Association of Residents & Tenant  
 Coldside Residents Association  
 Colinshiel Court Tenants and Friends Association  
 Coltswood Court Tenants & Residents Association

Comhairle nan Eilean Siar  
 Commission for Racial Equality (Scotland)  
 Community & Events Registered Tenants Organisation  
 Community Care Providers Scotland  
 Community Care Works  
 Community Integrated Care  
 Consultation & Advocacy Promotion Service  
 Consulting Rooms  
 Cornerstone Community Care  
 Cornhill Surgery  
 Cornton Action Planning Partnership (CAPP)  
 Coronbank Medical Practice  
 Corseford Tenants & Residents Association  
 Cos Lane Surgery  
 Coulpark Residents Association  
 Coupar Angus Medical Centre  
 Cowal Community Care Forum  
 Cowal Drive Tenants & Residents Association  
 Cowdenknowes Residents Association  
 Cowgate Tenants & Residents Association  
 Craig Nevis Surgery  
 Craigendoran Tenants & Residents Association  
 Craigheds Tenants & Residents Association  
 Craigie Residents Association  
 Craigmillar Medical Group  
 Craigmillar/Peffermill Courts Tenants Group (EAST)  
 Craigneuk & Old Petersburn Road Airdrie Tenants & Residents Association  
 Craigour Drive & Green Residents & Owners Associat  
 Cranhill Area Association  
 Creagory Residents Association  
 Creamery Close Rep Scheme  
 Crewe Excluded Residents (North)  
 Crewe Medical Group  
 Crieff Residents Association  
 Crimond Practice  
 Croftfoot Road Practice  
 Cromarty Medical Practice  
 Crossgates Medical Practice  
 Cruden Medical Group  
 Culbin Avenue Tenants & Residents Association  
 Culloden Surgery  
 Cultenhove Opportunities Partnership (COP)  
 Cumbernauld & Kilsyth Local Health Care Co-operative  
 Cuminestown Medical Centre  
 Cummings Park Community Forum  
 Cumnock Health Centre  
 Dalbeattie Clinic  
 Dalbeattie Tenants & Residents Association  
 Dalintober & Millknowe Tenants & Residents Association  
 Dalkeith Medical Practice  
 Dalkeith Road Practice  
 Dalmally Health Centre  
 Dalmeny Tenants & Residents Association  
 Dalmuir Multi-Storey Flats Tenants & Residents Association  
 Dalmuir West Tenants & Residents Association  
 Dalneigh Residents Association  
 Dalvait & Carrochan Tenants & Residents Association  
 Darkwood Court Tenants & Residents Association  
 Dawson Ward Tenants & Residents Association  
 Deaf Action  
 Deafblind Scotland  
 Dean East 4A's Residents Association  
 Deans Tenants & Residents Association  
 Deeside Local Health Care Co-operative  
 Deeside Tenant Management Board  
 Delphwood Residents Association  
 Denburn Court Tenants Association  
 Dennistoun Local Health Care Co-operative  
 Deveron Medical Group  
 Dickshill Tenants & Residents Association  
 Dickson Court Registered Tenant Organisation  
 Direct Payments Scotland  
 Disability Rights Commission (Edinburgh)  
 Docharty Residents Association  
 Dollar Health Centre  
 Dornoch Medical Practice  
 Double Dykes Tenants Association  
 Douglas Tenants Association  
 Douglas Water Residents Association  
 Dougrie/Carmunnock/Downcraig Tenants/Residents Association  
 Drongan Tenants & Residents Association  
 Drs Rai Chan & Hamilton  
 Drs Stewart, Fife & Docherty  
 Drumchapel Community & Events Committee  
 Drumchapel Health centre  
 Drumchapel Local Health Care Co-operative  
 Drumore Clinic  
 Dryburgh Gardens Residents Group  
 Dryfe East Tenants & Residents Association  
 Drylaw/Telford Action Group (North)  
 Drymen Health Centre  
 Dual Residents Assoc  
 Dual Tenant & Residents Association  
 Dudhope Park Tenants Association  
 Dumbarton District Housing Federation  
 Dumbarton Health Centre  
 Dumbiedykes Environmental Group (Central)  
 Dumbiedykes Residents Association (Central)  
 Dumbreck Tenants & Residents Association  
 Dumbryden Neighbourhood Council (WEST)

Dumfries & Galloway Community Health Partnership  
 Dumfries & Galloway Council  
 Dumfries & Galloway Local Health Council  
 Dumfries & Upper Nithsdale Local Health Care Co-operative  
 Dumfries and Galloway Elderly Forum  
 Dumfries and Galloway Federation of Tenants & Residents  
 Dunbar Park Residents Association  
 Dunbeath Health Centre  
 Dunblane Health Centre  
 Dundasvale Residents Association  
 Dundee City Council  
 Dundee Community Health Partnership  
 Dundee Federation of Tenants Associations  
 Dundee Local Health Care Co-operative  
 Dundonald Medical Practice  
 Dunfermline and West of Fife Community Health Partnership  
 Dunfermline Local Health Care Co-operative  
 Dunlop Tower Residents Association  
 Dunterlie Tenants Action Group  
 Duntocher Tenants & Residents Association  
 Eaglesham Tenants & Residents Association  
 Earlston Health Centre  
 East Ayrshire Community Health Partnership  
 East Ayrshire Council  
 East Ayrshire Local Health Care Co-operative  
 East Ayrshire Local Health Care Co-operative  
 East Calder Health Centre  
 East Dumbartonshire Community Health Partnership  
 East Dumbartonshire Council  
 East End Residents Association  
 East Fife Federation of Tenants & Residents Assoc.  
 East Glasgow Community Health Partnership  
 East Kilbride Local Health Care Co-operative  
 East Lothian Community Health Partnership  
 East Lothian Council  
 East Lothian Tenants & Residents Panel  
 East Renfrewshire Council  
 East Renfrewshire Tenants and Residents Federation  
 East Sutherland Community Care Forum  
 East Whitburn & Redmill Tenants & Residents Association  
 East Whitlawburn Tenant Management Co-operative  
 Eastern Glasgow Local Health Care Co-operative  
 Eastern View Residents Association  
 Eastpark Residents Association  
 Eastwood Local Health Care Co-operative  
 Eastwood Residents Association  
 EATRA - Ellon Area Tenants & Residents Association  
 Ecclefechan Surgery  
 Eday Medical Practice  
 Eddlewood Tenants Association  
 Edenkiln Surgery  
 Edinburgh & Lothians Racial Equality Council  
 Edinburgh Children's Panel Advisory Committee  
 Edinburgh College of Art  
 Edinburgh Community Health Partnership  
 Edinburgh Homeless Practice  
 Edinburgh Tenants Federation (CITY-WIDE)  
 Edinburgh University Practice  
 Edinburgh Voluntary Organisations Council  
 Eildon Tenants Organisation (ETO)  
 ELCAP Ltd  
 Elderslie Tenants & Residents Association  
 Elgin Community Surgery  
 Eliburn Tenant Management Co-op  
 Ellon Group Practice  
 Elmvale Tenants Association  
 ENABLE 2  
 Equal Opportunities Commission  
 Erskine Health Centre  
 Esk Medical Centre - East Wing  
 Eskbridge Medical Centre  
 Eskview Tenants & Residents Association  
 Eyre Crescent Practice  
 Falkirk Community Health Partnership  
 Falkirk Council  
 Fancy Farm & Grieve Rd Tenants & Residents Assoc.  
 Farrier Court Sheltered Complex  
 Fauldhouse Central Tenants' & Residents' Group  
 Fauldhouse North East Tenants' & Residents Assoc  
 Federation of Inverclyde Tenants & Residents Assoc  
 Fenwick Road Practice  
 Ferguslie North Tenants & Residents Association  
 Ferguslie Park South Tenants and Residents Association  
 Fernbank Medical centre  
 Ferness Road Practice  
 Ferniehill Surgery  
 Ferryhill Medical Practice  
 Fife Council  
 Fife Council  
 Fife Federation of Tenants & Residents Association  
 Fife Local Health Council  
 Fife Racial Equality Council  
 Finlayson Street Surgery  
 Fintry North Residents Group  
 Firhill Residents Association  
 Firth and Mossbank T&R Association  
 Five Sisters Area Committee

Flanigan Grove Residents Association  
 Foresterhill Health Centre  
 Forgewood Housing Co-operative RTO  
 Forres Area Tenants Forum  
 Fort House Residents Association  
 Forth Valley Local Health Council  
 Forth Valley North Local Health Care Co-operative  
 Forth View Practice  
 Fortrose House Residents Group  
 Fountain Court Residents Association  
 Four Winds Doctors Surgery  
 Foxbar Central Tenants & Residents Association  
 Foxbar West Tenants & Residents Association  
 Foyers Practice  
 FRANRA - Fraserburgh North Residents Association  
 Fraser River Tower Tenant & Residents Association  
 Frazer Street Practice  
 Friarton Tenants & Residents Association  
 Friary Court (Sheltered) Tenants' Association  
 Fulbar Court Tenants & Residents Association  
 Fullarton Tenants & Residents Association  
 Fullarton Tenants Association  
 Fulton Street Surgery  
 Fyvie/Oldmeldrum Medical Group  
 Gaberston Residents Association  
 Gala Park Flat & Residents Association  
 Gallatown West Residents Association  
 Gardner Street Practice  
 Gateside Road Residents Association  
 Gateside Tenant & Residents Association (West)  
 Gauchalland East Tenants and Residents Group  
 Gemmell Court Tenants Association  
 George Court Tenants & Residents Association  
 George Street Practice  
 Geramount House  
 Gibshill Residents Association  
 Gifhorn House Tenants' Committee  
 Gilfoot and Girvan Crescent Tenants and Residents Association  
 Glasgow Caledonian University  
 Glasgow City Council  
 Glasgow School of Art  
 Glassford Tower Tenants Association  
 Glen Avenue Residents Association (Group Non-Activ)  
 Glen Madras Tenants & Resident Association  
 Glenacre Square Residents Association  
 Glenashton Community Association (SOUTH)  
 Glenburn Islands Tenants & Residents Assoc  
 Glenburn South Tenants & Residents Association  
 Glencairn Court Tenants & Residents Association  
 Glencairn Medical Centre  
 Glendoe Terrace Residents Association  
 Glenelg Health Centre  
 Glenkens Medical Practice  
 Glenrothes and North East Fife Community Health Partnership  
 Glenrothes Area Residents Federation  
 Glenrothes Local Health Care Co-operative  
 Glenrothes Sheltered Housing Residents Association  
 Glentinar Court Tenants' Group  
 Globe Court Tenant & Residents Association  
 Glover Street Medical Centre  
 Goose Green T&RA  
 Gordon Volunteer Centre  
 Govan C Festival Court Residents Association  
 GP Principil (Tollcross Road)  
 Gracemount Courts and Cottages Tenants Association (SOUTH)  
 Graham Crescent Residents Association  
 Grampian & Morven Courts Residents Association  
 Grampian Local Health Care Co-operative  
 Grampian Local Health Council  
 Grampian Racial Equality Council  
 Grange Tower Tenants Association  
 Grangemouth Paragon Residents Association  
 Grantley Street Practice  
 Granton Medway Action Group (North)  
 Greater Glasgow Local Health Council  
 Greater Shawlands Local Health Care Co-operative  
 Green Street Surgery  
 Greencroft medical Centre (North)  
 Greencroft medical Centre (South)  
 Greendykes Neighbourhood Association (EAST)  
 Greenend & Sikeside Tenants Association  
 Greenhead Tenants & Residents Association  
 Greenview Neighbourhood Council  
 Greenview Neighbourhood Council (WEST)  
 Greig Court Residents Association  
 Gretna Tenants & Residents Association  
 Grieveship Residents Association  
 Griminish Residents Association  
 Grove Health Centre  
 Gypsy Travellers Action Group  
 Haddo Medical Group  
 Hailesland/Walkers Neighbourhood Council  
 Hailesland/Walkers Neighbourhood Council (WEST)  
 Haldane Regeneration Group  
 Hamilton & Canon Wynd Residents Association (CENTRE)  
 Hamilton Medical Group  
 Hanover Court Kelburne Gardens Paisley  
 Hanover Court Residents' Association  
 Hanover Court, (Causewayhead) Residents Association  
 Hanover Court, Banchory Residents' Association

Hanover Court, Castle Douglas Tenants' Organisation  
 Hanover House Residents' Association  
 Hanover Housing Association Scotland  
 Hanover Residents (Wilson Street, Paisley)  
 Hanover's Springfield Terrace Tenants Organisation  
 Happyhillock/Midmill Tenants & Residents Association  
 HARA - Hatton Area Residents Association  
 Harthill Health Centre  
 Haugh Court Residents Association  
 Hays Neighbourhood Association  
 Hays Neighbourhood Association (EAST)  
 Hazelhead Residents Association  
 Helensburgh & Lomond Community Care Forum  
 Helensburgh Central Tenants & Residents Association  
 Help the Aged  
 Help the Aged  
 Help the Aged  
 Heriot-Watt University  
 Hermitage Medical Practice  
 Herriet Court Residents Committee  
 High School Yards Tenants Association  
 High Street Practice  
 Highland Council  
 Highland Local Health Council  
 Highland Senior Citizens Network  
 Hillbank Health Centre  
 Hillside Tenants & Residents Association  
 Hillswick Health Centre  
 Hindmarsh Tenants and Residents Association  
 Holburn Medical Group  
 Holm Gardens/Burnside Avenue Tenants & Residents Association  
 Househillwood Tenants /Residents Association  
 Housing and Environment Network  
 Houston Tenants & Residents Association  
 Howden Health Centre  
 Howwood Road Tenants & Residents Association  
 Hoy & Walls Health Centre  
 Huntergreen Medical Practice  
 Hunterhill Tenants & Residents Association  
 Huntley Health Centre  
 Inch Community Association (SOUTH)  
 Inchyra Place Tenants Association  
 Inverclyde Community Care Forum  
 Inverclyde Council  
 Inverclyde Local Health Care Co-operative  
 Invergordon Albyn Residents Association  
 Invergordon OldTown Residents Association  
 Invergordon West Residents Association  
 Inverkeithing Medical Centre  
 Inverkip Drive Tenants & Residents Association  
 Inverleith Medical Practice  
 Inverness Community Care Forum  
 Inverness Community Care Forum  
 Inverurie Health Centre  
 Irvine, Kilwinning & Dundonald Local Health Care Co-operative  
 John Knox Street Area Tenants & Residents Association  
 John Street Practice  
 Johnstone Castle Tenant and Residents Association  
 Johnstone Centre Tenants & Residents Association  
 Jubilee Court Residents Association  
 K4 Residents Association  
 Keal Tenants/Residents Association  
 Keir Hardie Court - Bishopbriggs Residents Association  
 Keir Hardie Hill Tenants and Residents Association  
 Kelso Health Centre  
 Kelso Street Practice  
 Kelty Health Centre  
 Kemnay Medical Centre  
 Kenilworth Medical Centre  
 Kenmore/Vesluis Street Tenants & Residents Association  
 Kennoway Area Tenants & Residents Association  
 Kennoway Medical Group  
 Keppoch Medical Practice  
 Kerr Avenue Tenants & Residents Association  
 Key Housing Association  
 Kilbowie Tenants & Residents Association  
 Kilcreggan Health Centre  
 Killearn Health Centre  
 Kilmarnock Clinic  
 Kilmarnock Road Practice  
 Kilwinning Medical Practice  
 Kincardine Local Health Care Co-operative  
 Kingsgate Medical Practice  
 Kingsmill Medical Practice  
 Kingsmills Medical Practice  
 Kingsway Medical Practice  
 Kinlochleven Residents Association  
 Kinmylies Medical Practice  
 Kinnell Tenants/Residents Association  
 Kinning Park Medical Centre  
 Kirkcaldy and Levenmouth Community Health Partnership  
 Kirkcaldy and Levenmouth Local Health Care Co-operative  
 Kirkcaldy Health Centre  
 Kirkhall Surgery  
 Kirkhill Residents Forum  
 Kirkhill Tenants & Residents Association  
 Kirklands Estate Tenants & Residents Association  
 Kirkmichael Tenants & Residents Association

Kirkshaws Housing Initiative Group  
 Kirkshaws Tenants & Residents Association  
 Kirkside Area Residents Association  
 Kirkton Flats Association  
 Kirriemuir Health Centre  
 Knightswood East Residents Association  
 Kyle, Carrick & Doon Local Health Care Co-operative  
 Ladywell & High Street Tenants Association  
 Ladywell Medical Centre (East)  
 Laich Medical Centre  
 Laihstonehall Tenants & Residents Group  
 Lainshaw Residents Association  
 Lairg Health Centre  
 Lambhill Action Group  
 Lanarkshire Central Clinic  
 Lanarkshire Community Care Forum  
 Lanarkshire Local Health Council  
 Langcraigs Court Tenants' Association  
 Langlands Residents Association  
 Langloan Tenants & Residents Association  
 Larkhall Area Tenants & Residents Association  
 Larkhall/Avon Road Tenants Association  
 Laurencekirk Medical Practice  
 Laurieston Tenants & Residents Association  
 Law View Resident & Tenants Organisation  
 Letham Residents Association  
 Letham Tenants & Residents Association  
 Leven Health Centre  
 Levenbank Terrace Community Group  
 Levenwick Medical Practice  
 LHA Tenants Association  
 Library Building Practice  
 Lichtenfels Gardens Tenants Association  
 Lightburn Tenants & Residents Association  
 Limonds Court Tenants Social Club  
 Lincluden TARA  
 Lindsay Place Surgery  
 Links Medical Centre  
 Linlithgow Bridge Tenants' and Residents' Group  
 Linlithgow Central Tenants' & Residents' Group  
 Linlithgow Health Centre  
 Linnvale Residents Association  
 Linwood Health Centre  
 Linwood Tenants and Residents Group  
 Lister Postgraduate Institute  
 Lister Tower Residents Association  
 Littleholm Tenants & Residents Association  
 LOBS Tenants' & Residents' Association  
 Loch Leven Health Centre  
 Lochaber Community Care Forum  
 Locharbriggs Tenants & Residents Association  
 Locharron Medical Practice  
 Lochburn Residents Association  
 Lochgelly Central Area Tenants & Residents Association  
 Lochwinnoch Tenants & Residents Association  
 Lodge Tower Tenants Association  
 Lodgehill Clinic  
 Logie Residents Association  
 London Road Practice  
 Loretto Residents Forum  
 Lossiemouth Tenants Forum  
 Lothian Centre for Integrated Living  
 Lothian Local Health Council  
 Loundsdale Tenants & Residents Association  
 Lour Road Group Practice  
 Love Street Medical Centre  
 Lower Tullibody West Residents Association  
 Lumphinnans Tenants & Residents Association  
 Luncarty Tenants & Residents Association  
 MacDuff Health Clinic  
 Macedonia Tenants & Residents Association  
 MacKenzie Medical Centre (University of Edinburgh)  
 Maclean Practice  
 Magdalene Neighbourhood Association (EAST)  
 Magdalene Tenant and Residents Association  
 Maidencraig Court Residents Association (NORTH)  
 Main Street Practice  
 Mains Drive Practice  
 Malcolm Place/Fisher Place Street Reps  
 Mallaig Medical Practice  
 Manor/Castle Residents Association  
 Mansewood Tenants Association  
 Marches Drive Tenants' & Residents' Association  
 Margaret Blackwood Housing Association  
 Marloch Residents Association  
 Marshall Place Practice  
 Martin Crescent Area Residents Association  
 Maryfield Medical Centre  
 Maryhill Health Centre  
 Maryhill Medical Centre  
 Maryhill/Woodside Local Health Care Co-operative  
 Mastrick Land Tenants Association  
 MATRA - Methlick Area Tenants & Residents Association  
 Mauchline/Craiglea & Longtown Tenants Association  
 Maukinhill Residents Group  
 Maxwellton Court Tenants & Residents Association  
 Mayview Tenants Association  
 McDuff Tenants & Residents Association  
 Meadowfoot Tenants and Residents Association  
 Meadowhill Tenant & Residents Association  
 Meadows Medical Practice  
 Mearns Village Community Association  
 Memorial Medical Centre  
 Mental Welfare Commission

Mid Argyll Community Care Association  
 Mid Highland Community Health Partnership  
 Mid Lothian Tenants Forum  
 Midlock Medical Centre  
 Midlothian Community Health Partnership  
 Midlothian Council  
 Midlothian Local Health Care Co-operative  
 Mill Ct., Fairie St. & Cathcart Rd (MFC) Residents Association  
 Mill O' Mains Tenants & Residents Association  
 Millbrae & Glen Court Tenants Association  
 Millburn Tenants & Residents Association  
 Millhill Surgery  
 Millside Tenants Residents  
 Milnafua Residents Association  
 Milnathort & Portmoak Tenants & Residents Association  
 Milngavie Road Practice  
 Milton (West) Tenants & Residents Association  
 Milton Albyn Housing Forum  
 Milton Court Tenants Association  
 Milton Medical Centre  
 Milton Tenants & Residents Association  
 Moira Park Sheltered Housing Tenants Association  
 Momentum Scotland  
 Monifieth Health Centre  
 Monifieth Health Centre  
 Monkdyke Tenants & Residents Association  
 Moorpark Tenants & Residents Association  
 Morar Drive & Surrounding Areas Tenants & Residents Association  
 Moray Community Health Partnership  
 Moray Council  
 Moray Local Health Care Co-operative  
 Moray Tenants Core Group  
 Morefield Residents Association  
 Morningside Medical Practice  
 Motherwell Health Centre  
 Motherwell Local Health Care Co-operative  
 Mount Pleasant & Putyan (CHA Ltd) Tenants Association  
 Muirhouse High Rise Action Group (NORTH)  
 Muirhouse Medical Group  
 Muiridge Surgery  
 Muirton Park Residents Association  
 Muirton Tenants & Residents Association  
 Munro Place Tenants Organisation  
 Murrayburn Neighbourhood Council (SOUTH WEST)  
 Murrayfield Area Residents Association  
 Murrayfield Medical Centre  
 Murrayfield Medical Practice  
 Murraysgate Tenants & Residents Association  
 Musadale Practice  
 Myrtleshaw Residents Association  
 Napier University  
 Napiershall Street Practice  
 National Commission for Social Care  
 National Schizophrenic Fellowship Scotland  
 Netherburn Tenant & Residents Association  
 Nethergate Medical Centre  
 Nethertown Surgery  
 New Cumlodden Estate Residents Association  
 New Gallowhill Tenants & Residents Association  
 New Kincardine High Flats Tenants & Residents Association  
 New Lanark Village Group  
 New Medical Centre  
 New Petersburn Partnership  
 New Pleasance Residents Association (SOUTH)  
 Newbyres Medical Group  
 Newcastle Residents Association  
 Newland Medical Practice  
 Newland Medical Practice  
 Newmains Federation  
 Newton Park Court Tenants Association  
 Newton Residents Association  
 Newton Tenants & Residents Association  
 NHS 24  
 NHS Argyll & Clyde  
 NHS Ayrshire & Arran  
 NHS Borders  
 NHS Dumfries & Galloway  
 NHS Education for Scotland  
 NHS Fife  
 NHS Forth Valley  
 NHS Grampian  
 NHS Greater Glasgow  
 NHS Health Scotland  
 NHS Highland  
 NHS Lanarkshire  
 NHS Lanarkshire Modernisation  
 NHS Lothian  
 NHS National Services Scotland  
 NHS Orkney  
 NHS Quality Improvement Scotland  
 NHS Shetland  
 NHS Tayside  
 NHS Western Isles  
 Nichollfield Tenants & Residents Assoc.  
 Niddrie Mains Neighbourhood Association (EAST)  
 Niddrie Marischal Neighbourhood Association  
 Niddrie Mill Tenants & Residents Association (EAST)  
 Ninewells Hospital & Medical School  
 Nithsdale Mills Tenants Activities Club  
 North & West Sutherland Community Care Forum  
 North Avenue Practice  
 North Ayrshire Community Health Partnership

North Ayrshire Council  
 North Berwick Health Centre  
 North Bughtlin Tenants Association  
 North Calder Neighbourhood Council (SOUTH WEST)  
 North Cardonald Tenants & Residents Association  
 North Crawforddyke Residents Association  
 North Drumry Multi-Storey Flats Tenants & Residents  
 North East Fife Local Health Care Co-operative  
 North Glasgow Community Health Partnership  
 North Glasgow Local Health Care Co-operative  
 North Glen Medical Practice  
 North Harris Residents Association  
 North Highland Community Health Partnership  
 North Lanarkshire Council  
 North Lanarkshire Federation of Tenants & Residents Associations  
 North Leslie Tenants Association  
 North Lochs Medical Practice  
 North Mountblow Tenants & Residents Association  
 North Muirton Residents Association  
 North of Scotland Institute of Postgraduate Medical Education  
 North of Scotland Planning Group  
 North Reeves Place Tenants' & Residents' Association  
 North Ronaldsay Practice  
 North Sighthill Tenants & Residents Association  
 North Uist Medical Practice  
 Northfield Tenants & Residents Association  
 Northfield/Mastrick Clinic  
 Norvell Lodge Tenant Association  
 Nungate Tenants & Residents Association  
 NW Ayrshire & Cumbria Local Health Care Co-operative  
 Oakley Health Centre  
 O'Hare & Ladyton Tenants & Residents Association  
 Old Irvine Road Practice  
 Old Machar Medical Practice  
 Old Mountblow Tenants & Residents Association  
 Old Pollok Tenants & Residents Association  
 Old Village Linwood Tenants & Residents Association  
 One Parent Families Scotland  
 Orchard Medical Centre  
 Orkney Islands Council  
 Orkney Local Health Care Co-operative  
 Orkney Local Health Council  
 Orlits Residents Association  
 Overton Tenants & Residents Association  
 Oxford Street Residents Association  
 Oxgangs Central Residents Association (SOUTH)  
 Oxgangs Hi-Rise Tenants Association (SOUTH)  
 Pain Association Scotland  
 Paisley Local Health care Co-operative  
 Paisley Road West Practice  
 Paisley South (Foxbar) Tenants & Residents Association  
 Paragon Hallglen Residents Association  
 Park Avenue Medical Centre (Dundee)  
 Park Avenue Medical Centre (Stirling)  
 Parkend/Holm Residents Association  
 Parkfoot Court Tenants & Residents Association  
 Parkhall District Tenants & Residents Association  
 Parkhill Residents Association  
 Parkhouse Residents Association  
 Partick United Residents Group (PURG)  
 Partners in Advocacy  
 Pathhead Medical Centre  
 Peel Street Medical Centre  
 Peel Street Medical Centre  
 Penicuik Health Centre  
 Penilee Tenants & Residents Association  
 Pennan Place Practice  
 Pennyburn Tenants & Residents Association  
 Pennyfern Residents & Tenants Association  
 Pennywell Tenants & Residents Association (NORTH)  
 Pentland Medical Centre  
 Perth & Kinross Council  
 Perth & Kinross Local Health Care Co-operative  
 Perth & Kinross Pensioners Forum  
 Perth & Kinross Tenants & Residents Federation  
 Perth and Kinross Community Health Partnership  
 Peterculter Health Centre  
 Peterson Park Residents Association  
 Phoenix Court Residents Association  
 Piershill Residents Association (East)  
 Pipe Street Garden Tenants Association  
 Pitteuchar Health Centre  
 Plantation Community Association  
 Plantation Residents Association  
 Plasterfield Residents Association  
 Pollock Health Centre  
 Port Glasgow Central West Tenants Association  
 Port Glasgow Health centre  
 Port Glasgow Town Centre Tenants & Residents Association  
 Portland Road Practice  
 Portlethen Medical Centre  
 Portobello Court Neighbourhood Association (East)  
 Portree Medical Centre  
 Portsoy Medical Practice  
 Positive Action in Housing Ltd  
 Preston Area Tenants & Residents Association  
 Prestonfield Tenants & Residents Association  
 Prestonpans Health Centre  
 Primrose and Burns Street Residents Association (North)

Primrose Lane Medical Centre  
 Prince Albert Tenants & Residents Association  
 Princess Royal Trust for Carers  
 Profound & Multiple Impairment Services (PAMIS)  
 PRSH (Milngavie) Tenants and Residents Assoc  
 Quarrelton Tenants & Residents Association  
 Quarriers  
 Quarry Street Practice  
 Quarrye Residents Association  
 Quarryhill Court Tenants Association  
 Queen Margaret University College  
 Queens Road Medical Group  
 Quigleys Tenant & Residents Association  
 Radnor Park Multis Tenants & Residents Association  
 Radnor Park Tenants & Residents Association  
 Radnor Street Practice  
 Rainbow Tenants Association  
 Rankin Court Residents Association  
 Raploch Housing Group  
 Ratho Station Residents Association (WEST)  
 Ravenscraig Court - Tenants & Residents Association  
 Ravenscraig Residents Association  
 Ravensheugh Tenants & Residents Association  
 Ravenswood Surgery  
 Rawyards Tenant & Residents Association  
 RBS Centre for the Promotion of the Older People's Agenda  
 Redbraes Residents Association (CENTRAL)  
 Renfrew Local Health Care Co-operative  
 Renfrewshire Council  
 Renfrewshire Council  
 Residents Panel  
 Restalrig House & Lochend House Residents Association  
 Riccarton Practice  
 Riccarton West Tenants and Residents Association  
 Richmond Fellowship Scotland  
 Riddochhill Drive Tenants' & Residents' Association  
 Riddrie Tenants & Residents Association  
 Rigside Residents Association  
 Rimpleton & South Parks Residents Association  
 Risk Street Tenants & Residents Association  
 River Ayr Tenants Association  
 Riverbank Surgery (Argyll)  
 Riverbank Surgery (Caithness)  
 Riverside Gardens Tenants Association  
 Riverside Tenants & Owner Occupiers Association  
 Riverview Medical Centre  
 RNIB Scotland  
 RNID Scotland  
 Robroyston Residents Association  
 Rockwell Tenants & Residents Association  
 Rose Garden Medical Centre  
 Rosemount Medical Practice  
 Rosemount Practice  
 Rosewell Gardens Residents' Association  
 Roslin Medical Centre  
 Roslin Medical Practice  
 Rosshead Tenants & Residents Association  
 Rosyth (HIS) Residents Group  
 Royal College of General Practitioners (Scotland)  
 Royal College of Nursing  
 Royal College of Physicians of Edinburgh  
 Royal Faculty of Procurators  
 Royston Tenants & Residents Association  
 Russell Hill Court Tenants Organisation  
 Rutherglen Federation of Tenants & Residents Association  
 Ruthrieston Residents Association  
 SACRO  
 Saddlers Wells Court Residents Association  
 Salsburgh Tenants/Residents Association  
 Saltcoats Health Centre  
 Saltcoats High Flats Tenants & Residents Association  
 Saltoun Surgery  
 Sandwood Tenants & Residents Association  
 Sandyflats Tenants and Residents Association  
 Sandyhills High Flats Tenants Association  
 Sandyhills Residents Association  
 Sanquhar Tenants & Residents Association  
 SATRA - South Aberdeenshire Tenants & Residents Association (SATRA)  
 Sauchenbush, Valley & Templehall Tenants & Residents Association  
 Sauchie Community Group  
 Saughton Mains Residents Association (WEST)  
 Saunders Street Tenants & Residents Association  
 Scapa Medical Group  
 Scotsdown Medical Group  
 Scottish Accessible Information Forum (SAIF)  
 Scottish Ambulance Service  
 Scottish Association of Health Councils  
 Scottish Association of Health Councils 2  
 Scottish Borders Council  
 Scottish Borders Elder Council  
 Scottish Borders Tenants Organisation  
 Scottish Care  
 Scottish Churches Parliamentary Office  
 Scottish Community Care Forum  
 Scottish Consortium for Learning Disabilities  
 Scottish Council for Single Homeless  
 Scottish Council for Voluntary Organisations  
 Scottish Council of Jewish Communities  
 Scottish Council on Deafness  
 Scottish Drugs Forum

Scottish Federation of Housing Associations  
 Scottish General Practitioners Committee  
 Scottish Older People's Advisory Group  
 Scottish Pensioners Forum  
 Scottish Pensions Association  
 Scottish Trade Union Congress  
 Scottish Women's Aid  
 Sea Road Area (South) Tenants & Residents Association  
 Seaforth House Residents & Ex-Residents Association  
 Selkirk Health Centre  
 Senior Action Group Edinburgh  
 Senior Studies Institute  
 Sense in Scotland  
 Seton Health Centre  
 Shapinsay Surgery  
 Shebburn Doctor's Surgery  
 Sheddocksley Tenant Management Board  
 Shetland Community Health Partnership  
 Shetland Local Health Care Co-operative  
 Shetland Local Health Council  
 Shetland Tenants Forum  
 Shetlands Islands Council  
 Sheuchan Tenants & Residents Association  
 Shieldhall Tenants & Residents Association  
 Sir John Graham Residents Association  
 Skene Medical Centre  
 Skerryvore Practice  
 Skye & Lochalsh Community Care Forum  
 Slateford Green & Gorgie Park Close Residents Association  
 Small Isles Medical Practice  
 Smeaton Tenants & Residents Association  
 Smithton Residents Association  
 Social Care Association  
 Soldiers Sailors Airmen & Families Association Forces Help  
 Sorelle Lodge Surgery  
 Soroba Community Association  
 South Ayrshire Community Health partnership  
 South Ayrshire Council  
 South Ayrshire Tenants Group (SATG)  
 South Crescent Practice  
 South Drumry Tenants and Residents Association  
 South East and Tayside Planning Group  
 South East Edinburgh Local Health Care Co-operative  
 South East Glasgow Community Health Partnership  
 South East Glasgow Local Health Care Co-operative  
 South East Highland Community Health Partnership  
 South Kessock Residents Association  
 South Lanarkshire Council  
 South Maukinhill Tenants & Residents Association  
 South Toryglen Tenants Association  
 South West Edinburgh Local Health Care Co-operative  
 South West Glasgow Community Health Partnership  
 South west Glasgow Local Health Care Co-operative  
 Southbank Medical Practice  
 Southhouse Tenants & Residents Group  
 Southouse/Burdiehouse Residents Organisation (SOUTH)  
 Southside Road Practice  
 Southside Surgery  
 Spateston Tenants & Residents Association  
 Spa-well Medical Practice  
 Spey Coast Forum  
 Spiersfield Gardens Tenants & Residents Association  
 Spittal Tenants & Community Association  
 Springbank & Mossvale Tenants & Residents Association  
 Springburn Health Centre  
 Springfield Medical Practice  
 Springhall Tenant & Residents Association  
 St Leonards Medical Centre  
 St Leonards XI residents Association  
 St. Mary's Association of Residents & Tenants  
 Stakeford Tenants & Residents Association  
 Stanley Medical Centre  
 Stanley Tenants and Residents Association  
 Station Road Practice (Fortrose)  
 Station Road Surgery (Prestwick)  
 Step Forward Steering Group  
 Stewart Court Registered Tenant Organisation  
 Stewartry Local Health Care Co-operative  
 Stirling Community Health Partnership  
 Stirling Council  
 Stirling Tenants Assembly  
 Stockbridge Health Centre  
 Stonedyke Residents Association  
 Stoneybank Tenants & Residents Association  
 Stratharilie Neighbourhood Association (SANA)  
 Strathaven Medical Practice  
 Strathesk Medical Group  
 Strathfillan Housing Group  
 Strathkelvin Local Health Care Co-operative  
 Strathpeffer Practice  
 Strutherhill Tenants Association  
 Summerston Tenants & Residents Association  
 Sunnyside Court Tenants Association  
 Tamfourhill Tenants & Residents Association  
 Tam's Brig Surgery  
 Tarbert Outpatient Clinic  
 Tarfside Residents Association  
 TAWRA - Thistle & Windmill Residents Association

Taymount Surgery  
 Taynuilt Medical Practice  
 Tayside Local Health Council  
 Tayside Racial Equality Council  
 Tenant Service Review Group  
 Tenants & Residents of Pinkie Association (TAROPA)  
 Tenants Association of Coatshill & Thornhill  
 Tenants Association Restalrig Getting Everyone Together (CENTRAL) [TARGET]  
 Tenants in Pilton (North)  
 Terra Nova House  
 Terrace Medical Practice  
 The 3 Towns Local Health Care Co-operative (Irvine)  
 The Abbeyfield Society for Scotland Ltd  
 The Action Group  
 The Albyn Medical Practice  
 The Arrochar Surgery  
 The Bilbohall Estate Forum  
 The Cairntoul Practice  
 The Cannons Practice  
 The Clinic (Ballater)  
 The Craigallan Medical Practice  
 The Glens United Action Group  
 The Golden Jubilee National Hospital  
 The Hamish Allan Centre  
 The Health Centre (Carswell Wynd)  
 The Health Centre (Girvan)  
 The Health Centre Ayr  
 The Kelburn Practice  
 The Lanark Doctors  
 The Langholm Health Centre  
 The Lomond Practice  
 The Long House Practice  
 The Medical Centre ( Renfrewshire)  
 The Medical Centre (Angus)  
 The Mungo Foundation  
 The Oaks Medical Centre  
 The Oaks Tenant Residents Association  
 The Open University in Scotland  
 The Pairc Medical Practice  
 The Park Surgery  
 The Patient's Association  
 The Pines Medical Center  
 The Richmond Practice  
 The Robert Gordon University  
 The Rowans Tenants Group ( Sheltered Housing)  
 The Rowans Tenants Group ( Sheltered Housing)  
 The Royal College of Surgeons of Edinburgh  
 The Royal Scottish Academy of Music & Drama  
 The Scottish Pre-Retirement Council  
 The Southern Medical Group  
 The State Hospitals Board for Scotland  
 The Surgery ( Moffat)  
 The Surgery ( Renfrewshire)  
 The Surgery (Larkhall)  
 The Surgery (Lockerbie)  
 The Surgery (North Ayrshire)  
 The Surgery (Scourie)  
 The Terrace Residents Association  
 The Thistle Foundation  
 The WS Society  
 Thorn Terrace Better Neighbourhood Group  
 Thornhill Tenants & Residents Association  
 Thornliebank Health Centre  
 Thornliebank Tenants & Residents Association  
 Thornwood Tenants & Residents Association  
 Thurston Road Practice  
 Tiree Medical Practice  
 Tollcross Medical Centre  
 Tollpark Tenants & Residents Association  
 Tontine Park Tenant & Residents Association  
 Top Blocks Residents Association (South)  
 Town of Lanark Tenants Forum  
 Townhead Health Centre  
 Townhead Surgery  
 Townhead Tenants/Residents Association  
 Townlands Together Residents Group  
 TPPT - Tenant Participation Development Team  
 TRAK - Tenants & Residents Association of Kenmay  
 Tranent Health Centre  
 TRANG  
 TRANG - Tenants & Residents Association of North Garioch  
 Treetops Tenants & Residents Association  
 Trenabie House  
 Troqueer Tenants & Residents Association  
 TROUP  
 Tryst Medical Centre  
 Tullichaven Street Rep. Scheme  
 Tullichewan Tenants & Residents Association  
 Tulloch Tenants and Residents Association  
 Turning Point  
 Turriff Health Centre  
 Twechar Tenants & Residents Association  
 Tweedale Medical Practice  
 Tweedbridge Court Tenants Association  
 UHI Millenium Institute  
 Ullapool Medical Centre  
 UNISON  
 United Kingdom Home Care Association  
 University of Aberdeen  
 University of Abertay Dundee  
 University of Dundee  
 University of Edinburgh  
 University of Glasgow

University of Paisley  
 University of St Andrews  
 University of Stirling  
 University of Strathclyde  
 Unst Health Centre  
 UPDATE  
 Uplawmoor Tenants Association  
 Upper Blarene and Ardnith Avenue T & R Association  
 Upper Greenhill Residents & Tenants Association  
 Valleyfield Health Centre  
 Victoria Road Practice  
 Viewfield Medical Centre  
 Viewpark Health Centre  
 Viewpoint Practice  
 Vineburgh Tenants and Residents Association  
 Voluntary Sector Workforce Unit for Social Services  
 Volunteer Action Dumfries & Galloway  
 Volunteer Development Scotland  
 W.L.C. Tenants & Residents Association  
 W1KRA (West & 1 Knightsridge Residents Association)  
 Wallace Medical Centre  
 Walls Health Centre  
 Wardieburn & Granton Tenants Action Group (NORTH)  
 Waterside Tenants & Residents Association  
 Waterside Tenants & Residents Association  
 Waverley Medical Practice  
 Waverley Tenants Organisation  
 Wellbrae Tenants & Residents Association  
 Wellfield Tenants Association  
 Wellshot/Silverbanks Tenant Management Co-operative  
 West Alness Residents Association  
 West Calder Medical Centre  
 West Crindledyke Tenants & Residents Association  
 West Denburn Medical Practice  
 West Drive Tenants Association  
 West Dumbartonshire Community Care Forum  
 West Dumbartonshire Community Health Partnership  
 West Dumbartonshire Council  
 West Dumbartonshire Council  
 West Dunbartonshire Community Care Forum  
 West End Tenants & Residents Association  
 West End White Flats  
 West Fife Local Health Care Co-operative  
 West Glasgow Community Health Partnership  
 West Linton Health centre  
 West Lothian Community Health and Care Partnership  
 West Lothian Council  
 West Lothian Local Health Care Co-operative  
 West of Scotland Planning Group  
 West of Scotland Seniors Forum  
 Westbridgend Tenants & Residents Association  
 Westburn Medical Group  
 Westburn Park & Grove Neighbourhood Council (WEST)  
 Westburn Village Neighbourhood Council  
 Wester Hailes Health Centre  
 Wester Hailes Representative Council (WEST)  
 Western Isles Community Care Forum  
 Western Isles Local Health Council  
 Western Isles Residents Forum  
 Westfield Court Residents Association (CENTRAL)  
 Westfield Surgery  
 Westford Action Group  
 Westgate Health Centre  
 Westoak Tenants Association  
 Westone Local Health Care Co-operative  
 Westwood Tenants & Residents Association  
 Wheatfield Community Backgreen Association  
 Whinpark Medical Centre  
 Whitburn Health Centre  
 Whitefriars Surgery  
 Whitegates Residents Association  
 Whitehaugh Tenants & Residents Association  
 Whiteinch Medical Practice  
 Whitevale Medical Group  
 Whitfield Area Forum for Tenants  
 Whitfield Avenue Semi's Tenants Association  
 Whitfield Gardens Residents Association  
 Whitfield Rise Action Group  
 Whitletts Court Sheltered Housing Unit  
 Whorterbank Area Tenants & Residents Association  
 Williamsburgh Court Tenants & Residents Association  
 Windsor Park Tenants & Residents Association  
 Wishaw/Newmains/Shotts Local Health Care Co-operative  
 Woodhall Community Association  
 Woodhead Tenants & Residents Association  
 Woodside Medical Group  
 Woodside Tower Tenants Association  
 WRVS  
 Wylter Tower Tenants & Residents Association  
 Yeaman Place Residents Association  
 Yell Health Centre  
 Yellow Practice  
 Young Tenants Housing Forum

## List of Respondents

(who indicated that they were content to be identified)

### **Responses from Organisations**

Aberdeen City Alliance  
(Community Planning Partnership)  
Aberdeen City Council  
ABPI  
Allied Health Professions Forum  
Angus Council  
Argyll and Bute Council  
Bannerfield Residents Association  
Black & Ethnic Minorities  
Infrastructure in Scotland  
Blackburn Community Council  
Cambuslang & Rutherglen Public  
Partnership Forum  
CIPFA  
Citizens Panel NHS Highland  
Community & District Nursing  
Association  
Community Development Alliance  
Scotland  
Community Pharmacy Scotland  
DeafBlind Scotland  
Dundee City Council  
Edinburgh Association of  
University Women  
Edinburgh Council  
Epilepsy Scotland  
Fairshare  
Family Planning Association  
Fife Council Liberal Democrat  
Group  
Fife Council  
Howwood Community Council  
Humanist Society Scotland  
Kemnay Community Council  
Local Health Concern West Fife  
Lomond Patients Group  
MS Society Scotland  
NHS 24  
NHS Ayrshire and Arran  
NHS Dumfries and Galloway  
NHS Fife Public Partnership Forum  
NHS Fife  
NHS Forth Valley  
NHS Grampian Disability  
Discrimination Act Review Group  
NHS Grampian  
NHS Greater Glasgow & Clyde  
NHS Highland  
NHS Lanarkshire  
NHS Lothian  
NHS National Waiting Times  
Centre  
NHS Quality Improvement  
Scotland  
NHS Shetland  
NHS Tayside  
North Ayrshire Council  
North Edinburgh Public  
Partnership Forum  
North Lanarkshire Council  
Office of the Commissioner for  
Public Appointment in Scotland  
Orkney Island Council  
Parkinsons Disease Society  
Partick United Residents Group  
(PURG)  
Renfrewshire Council  
Renfrewshire SNP Council Group  
Robert Gordon University  
Royal College of Nursing  
Royal College of Psychiatrists  
SAMH  
Scottish Borders Tenants  
Organisation  
Scottish Consumer Council  
Scottish Council for Voluntary  
Organisations  
Scottish Council on Deafness  
Scottish Federation of University  
Women ( Glasgow Association)

Scottish Federation of University  
Women  
Scottish Health Campaigns  
Network  
Skills For Health  
SOLACE (SCOTLAND), SOLAR & AEA  
(Scotland and Northern Ireland  
Branch)  
South Edinburgh Public and  
Partnership Forum  
Stonewall Scotland  
The Consulting Rooms  
The Highland Council  
The Scottish Health Council  
The Society of Chiropractors &  
Podiatrists  
Unison  
Unite the Union  
University of Glasgow Faculty of  
Medicine  
Voluntary Health Scotland  
West Lothian Council  
Women's Abortion Rights Scotland  
NHS Borders  
Royal College of physicians of  
Edinburgh  
Sense Scotland  
Stop the Downgrade Campaign

## Responses from individuals

Alistair Kennedy  
Bill Butler MSP  
Catherine McArthur  
Charles Coulthard  
Chris Meecham  
Eric Allan  
Ethne Brown  
Graeme McCormick  
Irene mcMichael  
Jacqueline Ross  
J E Russell  
John Miller  
John Stewart  
Keith Balneaves  
Mr L Howson  
Mr Robert Croucher  
Patricia Dobbie  
Professor Colin T Reid  
Professor Walter Dixie Dean  
Rennie Chalmers  
Steve Graham  
Val Simpson  
William McConnell  
Wladsyslaw Mejka